

REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

Report of the Executive Director – January 23, 2008

Quality Assurance Process

RECOMMENDATION

1. That the Board approve the quality assurance process as outlined in the attached policy document 01/08.

BACKGROUND

Section 35 of the Adequacy and Effectiveness of Police Services Regulation 3/99 made under the *Police Services Act* requires that every Board and Chief of Police implement a quality assurance process relating to the delivery of adequate and effective police services, and compliance with the *Act* and its Regulations.

When the Board passed its Adequacy and Effectiveness Regulation Policy on July 26, 2000, it outlined a quality assurance process that included:

- Reporting by the Chief of Police per an established schedule to the Regional Municipality of York Police Services Board;
- Internal Audits conducted by the York Regional Police Quality Assurance Bureau; and
- Audits/Inspections conducted by the then Ontario Ministry of the Solicitor General (now the Ministry of Community Safety and Correctional Services).

This quality assurance process has served the Board well as indicated by the positive result of the 2007 Ministry inspection of compliance by the Board and the Service with the requirements of the Adequacy and Effectiveness of Police Services Regulation 3/99.

Subsequent to the 2007 Ministry inspection, the Executive Officer to the Chief of Police and the Executive Director to the Board met to review the established schedule of reporting by the Chief of Police as noted above. As a result of that review, Chairman Danny Wheeler, Chief Armand La Barge, Inspector Karen Noakes and the Executive Director met to review the Board's overall quality assurance process. As an outcome of that meeting, the Executive Director drafted a policy document that captures the various components of the Board's current quality assurance process.

Mr. Peter Ossinga, Police Services Advisor, Ministry of Community Safety and Correctional Services had the opportunity to review this draft policy.

SUMMARY

Since July 26, 2000, the Board has implemented a quality assurance process relating to the delivery of adequate and effective police services, and compliance with the *Police Services Act* and its Regulations.

It is timely for the Board to further develop its quality assurance process as outlined in the attached policy document.

Connie Phillipson
Executive Director