York Regional Police Annual Report







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Chair Virginia Hackson

The Regional Municipality of York Police Services Board Mayor of the Town of East Gwillimbury

Message from the Chair of the Police Services Board

On behalf of the York Regional Police Services Board, I am pleased to present the 2018 York Regional Police Annual Report. 2018 was a very active and productive year for the Board.

The Board welcomed new member Mr. Chunilall (Robin) Doobay, who was appointed by the Lieutenant Governor of Ontario for a two-year term.

There were changes at the police executive level. The Board selected Superintendent Robertson Rouse as a new Deputy Chief of Police. It also extended the appointment of Chief Jolliffe and Deputy Chief André Crawford for a two-year term until 2020.

One of the Board's key responsibilities is the provision of adequate and effective police services to communities. To accomplish this, the Board approved a 2019 police operating budget of \$333.9 million, which includes the addition of 53 additional personnel to address population growth, intensification and the changing laws and needs of the communities.

The Board was very active with respect to advocacy. In 2018, members of the Board made a further submission to the Standing Committee on Justice Policy urging the Ontario government to pass Bill 175, which details the long-awaited changes to policing and governance in Ontario.

The York Regional Police 2017–2019 Business Plan was in its second year. The goals and objectives contained in the plan were developed through extensive consultation. Key priorities include building trust in communities, enhancing youth and community engagement, modernizing business processes and maximizing police resources to ensure safer schools, roads and neighbourhoods.

I would like to thank my colleagues on the Board for their commitment to strong governance and to Chief Jolliffe and the members of York Regional Police for continuing to ensure our communities remain safe and secure.



BACK ROW, FROM LEFT:

Mayor Maurizio Bevilacqua Vice-chair, John Molyneaux Ms. Bang-Gu Jiang Mr. Khalid Usman Mr. Robin Doobay

FRONT ROW, FROM LEFT:

Chair, Mayor Virginia Hackson Mr. Wayne Emmerson, Chairman and Chief Executive Officer, The Regional Municipality of York

Message from the Chief of Police

On behalf of Deputy Chiefs André Crawford and Robertson Rouse, and all the men and women of York Regional Police, both sworn and civilian, I am pleased to present the 2018 Annual Report to our community.

In the following pages you will read about our members' continued hard work to eradicate impaired driving from our roadways; to disrupt and disable criminal networks that traffic illegal drugs and guns in our communities; solving a vicious double homicide in the south end of York Region; and managing and dispatching 9-1-1 calls under difficult and stressful circumstances.

York Regional Police marked several milestones in 2018, including welcoming our newest Deputy Chief, Robertson Rouse, to the Executive Command Team in September. Deputy Chief Rouse brings more than 30 years of operational and strategic experience to the role. While former Deputy Chief Tom Carrique remained with YRP in 2018, in early 2019 he took on the challenging role of Commissioner of the Ontario Provincial Police. We wish him all the best.

YRP was the only police service named one of Canada's Top Employers for Young People for 2018. This special designation recognizes employers that offer the nation's best workplaces and programs for young people just starting their careers. Our organization has also been named one of Greater Toronto's Top Employers for the last three years. We were pleased to take the lead in educating individuals, community organizations and businesses on life-saving strategies that can be used in the event of an active attacker. Our Run, Hide, Defend project includes a video and accompanying materials that employers and community organizations can use to educate their staff.

We launched the new collision reporting service at #3 District headquarters in the Town of Georgina in September and expanded our hours at the current reporting centre in Richmond Hill to better serve citizens involved in minor collisions and increase the availability of our frontline officers.

We are proud of the strides we have made in our law enforcement and crime prevention programs and we thank our first responder partners, community organizations, businesses and members of the public for their continued involvement in keeping our community among the safest in Canada. We can't do it alone.

As always, we remain grateful for the ongoing support of members of our Police Services Board and regional and municipal councils, which help us keep our community safe, vibrant and inclusive.



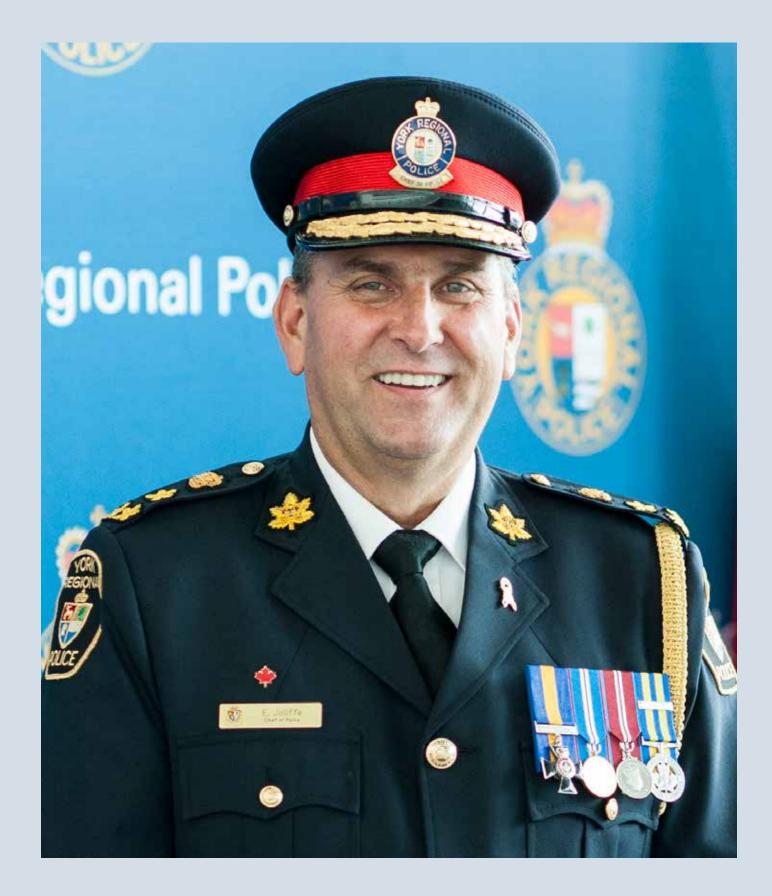
FROM LEFT:

Deputy Chief of Administration Robertson Rouse

Deputy Chief of Investigations and Support Thomas Carrique

Chief of Police Eric Jolliffe

Deputy Chief of Operations André Crawford



Chief Eric Jolliffe O.O.M., BA, MA, CMM III

Chief of Police York Regional Police







"When we heard a local drug dealer complain that it was hard to get dope in Newmarket, it was clear we had made a difference."

STAFF SERGEANT DAVE ECKLUND

Drug Dealers Sent Packing

#1 District Highlight

Project Cutter targets street-level drug trafficking in #1 District

The cocaine was pure. A little too pure.

"This was definitely strange for street-level drug deals in Newmarket," said Staff Sergeant Dave Ecklund, who led a property crime team in the #1 District Criminal Investigations Bureau (CIB).

Investigators also noticed that local drug dealers were becoming increasingly brazen, making daylight drug deals in coffee shops, parking lots and on busy street corners.

With the assistance of the community through Crime Stoppers tips, members of CIB teamed up with the Organized Crime Bureau to target street-level drug trafficking, launching Project Cutter in November 2017.

"This project was pretty unique. Normally, investigations go after the big players and organized groups," said Ecklund. "But with Cutter, we were focusing on the low-level dealers. These are the criminals people in the community see every day."

Over the next four months, the team utilized undercover operators to walk the streets, visit local bars and complaint areas to identify dealers and gather evidence. The team even expanded the operation into Georgina, with the assistance of #3 District CIB.

"We found that a lot of the dealers were selling drugs to fund their own addictions," said Ecklund. "In many cases, arresting these individuals helped set them on a path toward recovery by connecting them to addiction services."

During the course of the project, investigators executed 16 search warrants, made 32 arrests and laid 98 charges, including drug and firearm offences. In total, Project Cutter took \$100,000 in illegal drugs off the street.

"The impact this project had on the community was huge," said Ecklund. "When we heard a local drug dealer complain that it was hard to get dope in Newmarket, it was clear we had made a difference."

Grams of cocaine seized: **1,055**

Grams of heroin seized:

24

Total cash seized: **\$74,495**

#1 District at a Glance

Geography:

Town of Aurora Town of East Gwillimbury Town of Newmarket Northern King Township

Command Staff:

Superintendent Michael Slack Inspector Kelvin Chantiam

Staffing:

195 sworn members Seven civilians

Address:

240 Prospect St. Newmarket

Community Helps Catch Thornhill Predator

#2 District Highlight

Frontline officer identifies suspect on the street

During any given month, Detective Constable Jamie Kolarsky might have a dozen cases come across her desk in the #2 District Criminal Investigations Bureau — Persons Crime Section.

But any case involving child victims quickly gets shuffled to the top of the pile.

"This one stood out to me right away," she said. "We wanted to close this case to assure the families of these children that they could enjoy their community without the threat of being harassed."

On February 24, a man in his 20s sat down on a bench next to a young child at the Thornhill Community Centre. The man began asking him personal questions about his family and school, but left before anyone else noticed him.

The following afternoon, only a few blocks away, a man with the same description exposed himself to a 10-year-old girl walking her dog in Markham, near Yonge and John Streets. Minutes later, he exposed himself again to a pair of women near a forested area down the street, before fleeing in a Toyota sedan. The women were able to read the last three digits of the license plate before the car sped away.

"We noticed a trend of disturbing behaviour and were concerned for the safety of residents in that community," said Detective Constable Kolarsky.

The trend continued for the third straight day when, on February 26, he exposed himself to another female victim at a cemetery near Yonge and John Streets. Less than a week later, on March 1, the suspect watched from afar as the child he met at the community centre played basketball after school.

When he was approached by a parent, the suspect left without speaking to the victim.

Officers in uniform and in plain clothes increased foot and vehicle patrols in the neighbourhood and investigators finally got their break on March 13, thanks to the work of an observant uniform officer. When he arrived at an apartment near John Street and Bayview Avenue to take a report from another victim, the officer watched as a Toyota sedan pulled up to a house across the street. The last three digits on the license plate matched the victim's report from two weeks earlier.

"It was a great relief," said Detective Constable Kolarsky. "We did increased patrols, but if it wasn't for that diligent officer, we still might be talking to more victims."

Two days later, Kolarsky and her partners arrested the suspect, a 20-year-old Markham man, while he was walking down the street from the Thornhill Community Centre. He was charged with Criminal Harassment x2, Indecent Act x4 and Exposure to a Person Under Age of 16.

"It was of utmost importance to identify and arrest this suspect," said Detective Sergeant Heather McVicar.

"This was a good example of our detectives working together with frontline officers," she said. "As a team, they brought this investigation to a successful conclusion."

#2 District at a Glance

Geography:

City of Richmond Hill Thornhill areas of the Cities of Markham and Vaughan

Command Staff:

Superintendent Russ Bellman Inspector Alvaro Almeida

Staffing:

208 sworn members Eight civilians

Address:

171 Major Mackenzie Dr. W. Richmond Hill



"We wanted to close this case to assure the families of these children that they could enjoy their community without the threat of being harassed."

DETECTIVE CONSTABLE JAMIE KOLARSKY



"You always have to acknowledge your own community. It provides people with representation and builds trust. They don't see me as a cop, they see me as a member of the community."

DETECTIVE JOSH MCCUE

Building Bridges with the Chippewas of Georgina Island

Detective Josh McCue gives back to the community where he grew up

#3 District Highlight

To Detective Josh McCue, community engagement doesn't happen from inside a cruiser.

"As officers, we need to get out there and really interact with people," he said. "This is especially important when we are trying to build relationships with members of an indigenous community."

Detective McCue, who works in the #3 District Criminal Investigations Bureau, is a member of the Chippewas of Georgina Island, where he spent part of his childhood.

His family always instilled in him the importance of giving back to the community and setting a good example for youth.

"I understand the challenges faced by kids growing up on a reserve," said Detective McCue. "But I always tell them that these obstacles should never hold them back from accomplishing their goals."

In his 16-year career with YRP, Detective McCue has served on the frontline and as a member of the Emergency Response Unit. Despite the demands at work and at home, he has always made time to give back to the community. One of his favourite events of the year is the annual Georgina Island Chief's Picnic. He has volunteered since its launch in 2002 and currently serves as chair of the organizing committee. He's also worked closely with the local band council to ensure its representation on the #3 District Community Liaison Committee.

Relationship building has assisted Detective McCue and his team in numerous investigations, especially missing persons. While Georgina Island is under the jurisdiction of the Georgina Island Police, it has developed a strong working relationship with YRP, especially #3 District.

"You always have to acknowledge your own community," said Detective McCue. "It provides people with representation and builds trust. They don't see me as a cop, they see me as a member of the community. And they are genuinely proud to see me in a position of trust." Chippewas of Georgina Island population:

680

Reserve includes Georgina Island, Snake Island and Fox Island

3.1 hectares

Band Council:

1 Chief 4 Councillors

#3 District at a Glance

Geography:

Town of Georgina

Command Staff:

Superintendent Maria Ahrens Inspector Brian Bravener

Staffing:

98 sworn members Three civilians

Address:

3527 Baseline Rd. Georgina

Vaughan Drug Trafficking Ring Dismantled

#4 District Highlight

Investigators take down a cocaine-dealing operation, seizing guns, drugs and cash

When investigators saw guns flying out the second-storey window, they knew they had come to the right place.

"That's definitely not something we see every day," said Detective Constable David Strome, whose sharp eye led investigators to a successful firearm and drug bust.

Back in May 2018, Detective Constable Strome and fellow officers from the #4 District Criminal Investigations Bureau were in the area of Woodstream Boulevard and Highway 7 in Vaughan for an unrelated investigation. He noticed what appeared to be a drug deal taking place and followed the suspect to an industrial unit in the area, where another suspected drug transaction occurred.

"Detective Constable Strome did a great job of not having tunnel vision. He made a heads-up observation, which ultimately led to a successful investigation," said Detective Dan Moore, who was the officer in charge.

The team learned that the suspect and numerous associates who frequented the industrial unit were linked to other drug-related offences. After a month of evidence gathering, the team secured a search warrant for the industrial unit, which was executed on June 15 with the assistance of the Emergency Response Unit (ERU).

Charges:

130

Arrests:

17

Firearms seized:

5

Grams of cocaine seized:

79

Total cash seized: \$16,000

"We thought there could be multiple suspects in the unit, but we had no idea that we'd be arresting 17 people that day," said Detective Constable Strome. "We ended up filling the cells at four districts."

When the suspects saw officers approaching the industrial unit, they tossed several handguns out the second-storey window.

The arrests were made and the property was cleared safely and efficiently, thanks to the collaboration between investigators, ERU and frontline officers, who helped with prisoner transport.

An additional 10 search warrants were executed on vehicles with the assistance of the Integrated Property Crime Task Force.

In total, this investigation led to 17 arrests, 130 charges and the seizure of five firearms, \$16,000 in cash and \$12,570 in illegal drugs, including cocaine, cannabis, fentanyl and oxycodone.

"It was great teamwork that made this operation a success," said Detective Moore. "By taking drugs and guns off the street, we're making our community safer for every resident."

#4 District at a Glance

Geography:

City of Vaughan Southern King Township

Command Staff:

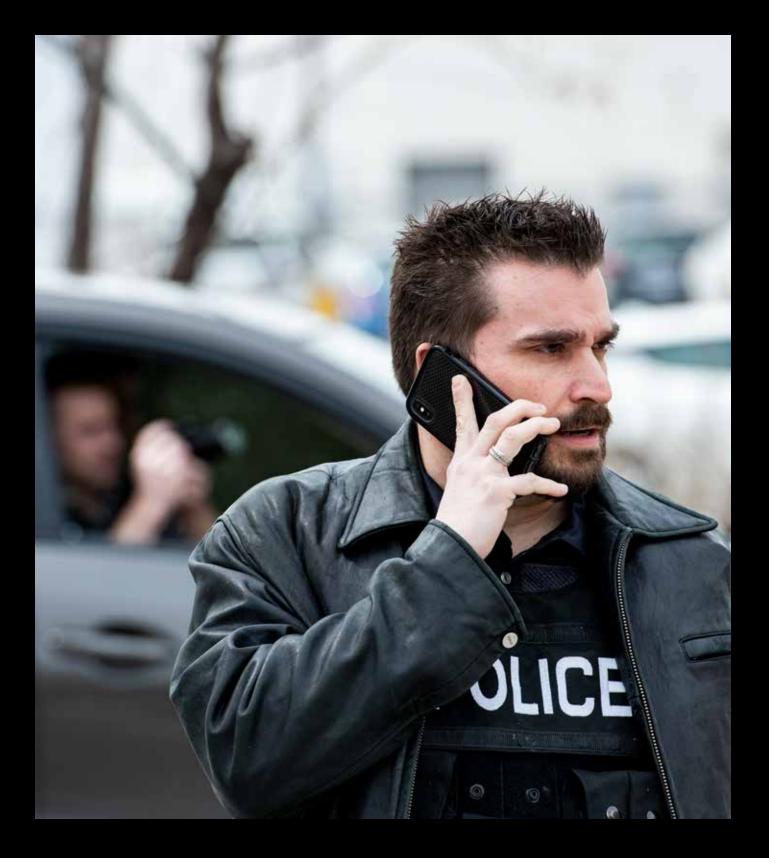
Superintendent Stuart Betts Inspector Mike Fleischaker

Staffing:

254 sworn members Eight civilians

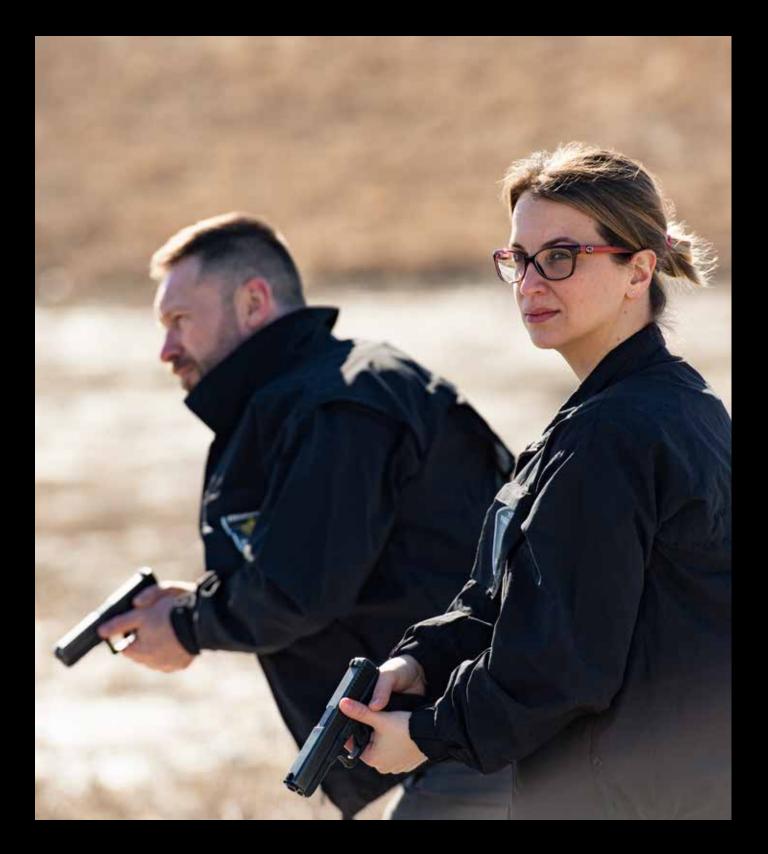
Address:

2700 Rutherford Rd. Vaughan



"There were guns flying out of a second-storey window. That's definitely not something we see every day."

DETECTIVE CONSTABLE DAVID STROME



"It just goes to show, sometimes it's the smallest things that end up making the biggest impact on the case."

DETECTIVE CONSTABLE CHRISTINE ELIEFF

East Coast Bandits Target Ontario

#5 District Highlight

Police make three arrests and link suspects to interprovincial crime spree

Call it buyer's remorse.

A small manufacturer's tag with a bar code, torn loose from a Team Canada hockey bag, helped lead to the arrest of a trio of suspects responsible for a gun store robbery in Whitchurch-Stouffville.

Wearing gloves and masks, the three men broke into a weapons retailer and firing range just before 5 a.m. on January 23. The breakin triggered an alarm, but before police could arrive, the suspects had escaped with 48 handguns.

At the scene, investigators recovered the tag, along with surveillance camera footage that showed the three suspects smashing display cases and stuffing the guns into two Team Canada hockey bags.

"The evidence recovered at the scene was very limited," said Detective Sergeant Pat Smyth, who oversees the #5 District Criminal Investigations Bureau—Property Crime Section. "These suspects used stolen vehicles, gloves and masks—they didn't leave investigators much to go on." Still, the shred of evidence they did leave behind—the tag—proved invaluable to police.

"Discovering the tag was key," said Detective Constable Christine Elieff.

Using information encrypted on the tag, investigators were able to track the bag's origin to a Walmart department store in Burlington.

"It just goes to show, sometimes it's the smallest things that end up making the biggest impact on the case," she said.

Meanwhile, one of the getaway vehicles was recovered at a golf course in Markham. Police determined the vehicle was stolen in Georgetown and, through surveillance video, connected the suspects to two additional car thefts, a gas theft and license plate thefts, all in Halton Region.

Investigators also identified a red GMC pickup truck with New Brunswick license plates from the video footage taken from those scenes.

"The mugshots of people associated with the truck matched surveillance camera images of the men from Walmart," said Detective Jason Hayes, the officer-in-charge of the investigation.

Detective Hayes and his team pored over the Walmart footage, watching as suspects purchased the hockey bags and other articles of clothing they were later seen wearing during each crime.

"Voila," said Detective Hayes. "Suspects identified."

Knowing the suspects were from out-of-province, investigators staked out several hotels near the Burlington Walmart. Within hours, they spotted the red pickup and arrested all three suspects.

In just four days, officers had not only identified and arrested the suspects responsible for the Whitchurch-Stouffville robbery, but were also able link the thieves with two firearms retailer robberies in the Maritimes and a rash of thefts and break and enters in Ontario.

"These suspects were on a crime rampage that spanned across three provinces," Detective Hayes said. "Without a doubt, the community is safer with these guns recovered and these men in custody."

#5 District at a Glance

Geography:

City of Markham Town of Whitchurch-Stouffville

Command Staff:

Superintendent Chris Bullen Inspector Rhonda Corsi

Staffing:

215 sworn members Eight civilians

Address:

8700 McCowan Rd. Markham

Joint-Forces Operations and Internal Task Forces

For two years, York Regional Police has utilized the specialized skill sets of members on the Integrated Property Crime Task Force to combat organized theft groups targeting our community. In 2018, that approach resulted in four successful projects and dozens of arrests.

Project Ladrón	The Integrated Property Crime Task Force took on a South American theft group over the course of a year, between January 2017 and 2018, as part of Project Ladrón. Its investigation into break and enters occurring across the region led to several arrests and eventually	Nine jurisdictions targeted by thieves, including: York Region, Barrie, Durham Region, Halton Region, London, Niagara Region, Peel Region,	4 arrests 15 charges Cost to service: \$0
Internal Task Force Project Ladrón 2	evolved into Ladrón 2. Project Ladrón 2 saw YRP partner with the Toronto Police Service, the Halton Regional Police Service and the Canada Border Services Agency to investigate members of the same group who were targeting unsuspecting victims near financial institutions using distraction techniques.	Toronto and Waterloo Region Suspects arrested for distraction thefts and organized shoplifting Almost \$200,000 worth of stolen property intercepted en route to South America	23 arrests 78 charges Cost to service: \$1,100
Project Noctem	Officers assigned to Project Noctem helped dismantle an organized crime group believed to be responsible for more than 200 break-and-enter incidents at homes across the Greater Toronto Area.	More than 200 homes were broken into by the group held responsible	8 arrests 46 charges Cost to service: \$2,200
Project Polonia Volume Internal Task Force	A criminal network from Eastern Europe was the focus of Project Polonia, a four-month investigation into thefts of property led by the Integrated Property Crime Task Force.		2 arrests 4 charges Cost to service: \$0

Our 2018 Joint-Forces Partnerships:













Joint-Forces Operation:

A joint-forces operation is an investigation made possible by the teamwork of two or more partnering police services or lawenforcement agencies.

Internal Task Force:

An internal task force is an investigation that combines the resources of two or more units within York Regional Police.

Project Cutter	Officers in the Organized Crime Bureau and the #1 and #3 District Criminal Investigations Bureaus teamed up to cut into a massive street-level drug trafficking ring operating across the region. In total, \$100,000 in drugs, \$74,495 in cash and two firearms were recovered.	727 g of marihuana32 arres1,055 g of cocaine98 charge58 vials of synthetic drugs24 g of heroin24 g of heroinCost to servic348 pills of prescription medication348 pills of prescription medication\$74,495 in cash\$100,000 in total drugs seized	es
Project Terminal	Eight simultaneous search warrants in partnership with Peel Regional Police were executed across the province in August 2018 as part of Project Terminal, exposing an organized crime group dealing drugs in the Greater Toronto Area with international ties stretching as far as Pakistan.	2.6 kg of opium10 arres1.4 kg of heroin61 charge17 g of methamphetamineCost to service1 kg of marihuanaCost to service\$4.5 million of stolen property seized\$15,44\$50,000 in cash seized\$4,800,000 total estimated value seized	es — ce:
Project Patton *** *** Joint-Forces Operation	Even a group of Five-Point Generals proved no match for YRP and its provincial partners, including the Toronto Police Service. This dangerous street gang and several affiliated groups were dealt a crippling blow by law enforcement in 2018, resulting in more than 1,000 criminal charges.	75 firearms (total street value of \$300,000)108 arres4.6 kg of cocaine1,000+ charge670.9 g of fentanyl	es — ce:
Project Switch	This six-month long investigation saw York Regional Police partner with the Toronto Police Service, the Canada Border Services Agency and the Royal Canadian Mounted Police to take down a dangerous drug trafficking operation. It resulted in the arrest of several high-level gang members.	9 handguns and 16 rifles6 arres9 vehicles7 charge\$1.3 million residence752 kg of cocaineCost to service7.4 kg of heroin2\$287,000 in cash seized\$7,362,000 total estimated value seized	es













Three years of persistence sends killer to prison for 50 years

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One on one with the lead detective

STRUCTURE & INCOME.

mōka

ESPRESSO BAR/GELATO

Sec. 2

Moka Café Homicide June 2015 to July 2018

STRUCTURE COMPANY STRUCT STRUCTS IN

Interviews conducted by investigators:

130

Tips received from members of the public:



Staring at the phone on August 14, 2015, Detective Kevin McCloskey reflected on the summer that had just passed.

"What summer?" he quipped, three years later. Truth is, for seven-and-ahalf weeks, the homicide investigator and his team had spent nearly every waking minute hunting a killer.

When the phone rang, he learned that the hunt was over. The work, however, had just begun.

"Getting this ready for court was going to be 10 times the work than it was to investigate the case up until arrest," Detective McCloskey said.

Sixty kilometres away in Barrie, Jason Hay sat on the sweltering hot shoulder of a highway, his hands cuffed behind his back. The 27-year-old was arrested for killing two people at a Vaughan café two months earlier. He had spent his last summer as a free man.

The summer was only three days old on June 24 when Hay, shrouded in a mask and hoodie, rushed into the Moka Café with a semi-automatic weapon and fired 11 shots, hitting four people. Two of those people— 24-year-old patron Christopher De Simone and 47-year-old server Maria Voci—were left dead at the scene.

During his month-long trial in May 2018, the jury never learned that those murders were not the first in which Hay had been involved. In fact, the charges he faced in the café shooting were only the latest on a record that included 58 criminal convictions, stretching back to childhood.

"This offender was easily one of the most violent people I have ever dealt with," said Detective McCloskey.

The jury also never learned that when Hay's image was first released to the public—captured on surveillance footage while he cased the Islington Avenue plaza the day before the murders—that it was a correctional officer who recognized him from a stint in Milhaven Institution who identified him to police.

Two guns recovered from the vehicle during the high-risk Highway 400 arrest were also barred from the dialogue in court.

That information would have easily compromised the integrity of the trial. But knowing the trail of victims Hay had left behind served as motivation for members of the Homicide Unit to put forth an airtight case and send the career criminal to prison for life.

"When you're in court, you experience the emotion and grief of the families of victims," Detective McCloskey said. "That's when it resonates with you, the impact of the work police teams do."

In this case, that work was plenty. Investigators conducted roughly 130 interviews and executed 40 warrants in the three-year span between the slayings and court proceedings.

Those warrants uncovered cellphone tower information that placed Hay at a Burger King in Toronto, calling for a cab hours after the murder. Just minutes earlier, surveillance cameras captured a Nissan Versa pulling into a nearby industrial area.

Officers that contributed to the investigation:

100+

That stolen car, recovered by police a week later, was the same vehicle Hay drove to the Moka Café the morning of the shooting.

When investigators searched his phone, they also found a picture of Hay taken days before the shooting. He was seen smiling, wearing a Toronto Blue Jays baseball cap.

The cap was the same one he was seen wearing in the plaza's surveillance footage the day before the murders.

"Ultimately that phone contained a lot of valuable evidence." Said Detective McCloskey.

The lead investigator believes that information gleaned from the phone was one of the greatest influences on the jury, who ultimately found Hay guilty of two counts of First-Degree Murder and two counts of Attempted Murder on May 28.

After three years, the work of more than 100 officers who contributed to the investigation was finally done.

"I could actually feel the stress physically leaving my body," McCloskey said.

On July 8, Hay became only the sixth murderer in Canadian history to receive consecutive life sentences, putting him in prison for 50 years without chance of parole.



Up in Smoke:

In July 2018, investigators with the Guns, Gangs and Drug Enforcement Unit seized \$6.5 million dollars worth of cannabis from an illegal grow in King City, following concerns raised by members of the community. The number of plants at this largescale, unregulated operation far exceeded the limit granted to the license holders.

Total cannabis plants seized at this location:



Cross-border Credit Card Scam Shut Down

Fraudsters targeted small to medium-sized businesses in the construction sector

They were fooled once, but they wouldn't be fooled twice—especially by the same group of crooks.

After being defrauded of thousands of dollars worth of electrical supplies by a York Region-based criminal organization, one U.S. company got wise to the scam.

The Ohio business had previously accepted credit card payment for goods over the phone. It turns out that the credit card number in this case had been purchased illegally off the dark web. The electrical company had to take a loss when the legitimate credit card holder flagged the unauthorized purchase.

In a brazen move, the criminal group tried to process a second payment, using a similar fake name. The company sensed a scam, so instead of shipping product, they boxed up a tracking device, which made the journey from Ohio all the way up to a suspect's home in York Region.

Our Financial Crimes Unit caught the case in January 2018, launching

Project Breaker. Investigators connected the Ohio scam to similar large-scale frauds in York Region, the Greater Toronto Area and United States.

Small to mid-sized construction companies were targeted because they often accept credit card payments over the phone and allow product to be picked up on behalf of the card holder. Even the delivery drivers were duped, having no idea they were transporting fraudulently purchased items.

"We call this type of operation 'fraud to order.' The criminals would essentially get a shopping list from their buyers and then go out and purchase the items using illegally obtained credit card numbers," said Detective Constable Kevin Dority.

Investigators linked the frauds to a criminal organization operating out of York Region, which was also associated with other forms of criminality. Following a five-month investigation, the Financial Crimes Unit arrested seven suspects and recovered \$200,000 in fraudulently obtained goods, including two luxury vehicles, tools, electrical products, construction supplies and jewelry, all of which were returned to businesses.

"This type of fraud is far from a victimless crime," said Detective Constable Dority. "Bigger businesses are sometimes able to absorb a loss by raising prices across a wider customer base. But this isn't always possible for small to medium-sized businesses that may have to raise their margins or make cuts to stay solvent. This can have a huge impact on local jobs and consumers."

Protect Your Business from Fraudsters:



Avoid taking credit card payment by phone.

Your business will be liable for any fraudulent purchases. Only accept a credit card payment if the cardholder—and their card—is present in store.

Know your customer.

2

If the product is going to be picked up by someone other than the credit card holder, collect as much information about them as possible, such as their name, company and driver's license number.



Be wary of suspicious jobs.

If you're being hired as a delivery driver, collect as much information as possible about the individual or company. If something seems suspicious, it's best to decline the job. Suspects arrested as a result of Project Breaker:

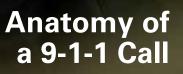
7

Total businesses defrauded:



Total value of stolen goods returned:

\$200,000



After a man is shot and killed at a Vaughan shortterm rental home during a house party, Communications quarterbacks the response.

May 12, 03:34:27 9-1-1 call received

Call taker Leigh Bonnis fields the first call to 9-1-1. Shrill screams break the early morning calm and emerge from the headset, piercing the call taker's ear. They subside for just long enough for Bonnis to hear clearly:

"Someone has been killed."

03:35:21 Units dispatched

Dispatcher David Slawson sits at the DSP4 desk—he's been the friendly voice on the radio for officers in #4 District all night long. When he comes over the air this time, his tone is more serious. Slawson calls for any available units to clear lower-priority calls and get to the scene ASAP.

03:35-3:42 More 9-1-1 calls pour in

2

5

8

Ten more calls are placed to 9-1-1. Some come from inside the house, others come from neighbours who watch as panicked partygoers flee from the house. Gunshots ring out in the background. Details are logged so that dispatch can provide pertinent info to responding officers.

03:38:06 - 03:38:35 Units notified

Supervisor Michele Dobson notifies Inspector Thai Truong in the Real-Time Operations Centre to monitor the callhe will serve as commander as the scene unfolds. In the next 30 seconds, Dobson also alerts members in Air Support and the Criminal Investigations Bureau.

03:46:20 Officers enter the house

Paramedics respond as officers arrive at the house and together, they step inside. Slawson listens as officers confirm over the air: A man in his 20s lies dead on the floor. There are no other victims in sight.

03:42 Officers arrive on scene

For six minutes, Slawson has relayed any details he knows to officers racing to the scene. A man in his 20s has been shot multiple times. As the first two officers approach, a car speeds past them, fleeing the scene. Officers pull u-turns to pursue the potential shooter.

03:57:50-04:01:10 Officers make an arrest

Supervisor Lindsey O'Quinn rifles through records to find a homeowner's name. The possible suspect is hiding on his property, surrounded by police. She finds it and urges all residents to stay inside. Four minutes later, with the Air Support Unit circling above, the man is in custody. 03:43:11

Dispatch begins perimeter

6

9

Slawson listens intently as Car 4216 comes over the air: The driver has ditched his car on Highway 27 and is running east through a large rural property. Slawson analyzes the terrain and a map of the area and assigns officers to points on a perimeter until a sergeant arrives.

04:00:53 Homicide Unit notified

Less than half an hour after a spray of bullets sent 100 people fleeing and left a young man dead, the homicide investigation begins. Sound decision making by members of Communications, as well as remaining calm, ensures a safe and efficient response for 24 units on the ground.

Running Down a Dream Job

Revamped recruiting event gives women a glimpse into life as a YRP recruit

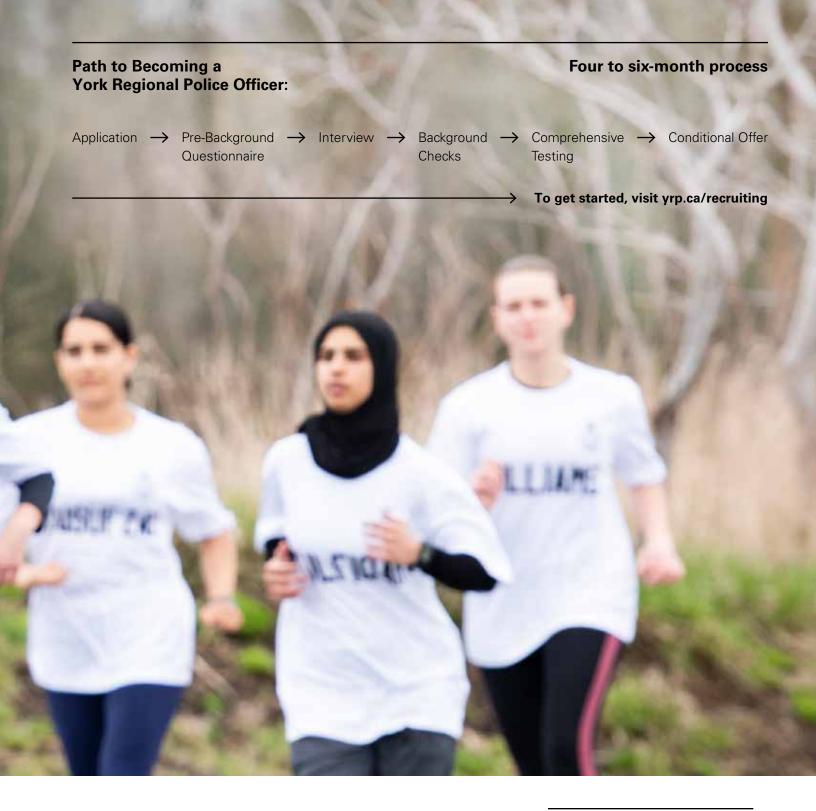
Driving in a simulator. Pushups. De-escalating a violent situation. Firing a handgun. More pushups. As a police officer, the first week on the job can be a little overwhelming. Unless you've been there, done that.

For the 82 attendees at the 2018 York Regional Police Women's Symposium, that was exactly the case. When members of the Uniform Recruiting Unit began planning its annual female recruitment event last year, they wanted to offer women the unique chance to spend a day in the life of a YRP recruit.

FFIT

"We wanted to show them our outstanding training facility, to expose them to the recruitment process and to introduce them to women holding every rank as well as from every sector of the organization" said Constable Jennifer Hodgins, who helped organize the event. "These women leave with a better understanding of a career in policing."

For years, the symposium included demonstrations by specialized units. Now, participants are invited to the new state-of-the-art training facility in East Gwillimbury, where they participate in various training exercises, including defensive



tactics, driving techniques, firearms, and de-escalation scenarios.

Attendees also participate in mock interviews and network with many exceptional women at YRP from civilian members to senior command—who sit on a panel to share their knowledge and stories from their policing careers.

"Now it's tailored specifically to

the recruiting process," Constable Hodgins said. "And it's paying off."

While hiring classes of police constables, auxiliaries and cadets, recruiters have seen an increase in female candidates, including many who attended the symposium.

"I wish there had been an event like this when I was becoming a police officer," said Hodgins. "It's inspiring." Events attended by members of the Uniform Recruiting Unit in 2018:

122

We Give a Puck:

To help educate the public on the dangers of distracted driving, our officers handed out 6,000 custom hockey pucks to members of our community, as part of our Keep Your Head Up campaign. Our officers also faced off against students from St. Brother André Catholic High School in the inaugural Heads-Up Cup, which raised \$900 for Victim Services of York Region. We won't report the score, except to say: We lost.

FAD

IN CANAL





One bad decision and a young life forever lost. One selfish act and dozens of lives irrevocably altered. One case of impaired driving—just one of thousands of heartbreaking cases across our region, province and country—but one that devastated the family of a YRP senior officer. This one hit home.

On the morning of November 13, 2017, Stuart Ellis, only 28, left for work in the early morning hours as usual. He kissed his wife Justine and their 14-month-old son Grayson goodbye as they slept. They had just learned she was four weeks pregnant with their second child and they were thrilled about the new addition to their family.

Ellis was travelling south on Hwy. 48, and had just passed Davis Drive. It was 6 a.m.

The impaired driver was travelling between 200 and 227 km/hr, on

the wrong side of the road. Court heard he had between 44 and 99 milligrams of alcohol per 100 millilitres of blood, five times the legal limit of THC in addition to lorazepam and temazepam in his system. Ellis never had a chance.

Superintendent Graeme Turl, a 33year York Regional Police veteran and Ellis' father-in-law, thought he'd seen it all. He had arrested countless impaired drivers over the course of his career. He attended horrific scenes of impaired-driving collisions where innocent people were seriously hurt or killed. Many times he had the unenviable and emotionally-draining job of informing families—parents, children, siblings—that their loved one was never coming home again.

"The biggest thing I realized after Stuart's death was it doesn't just happen to other people. It doesn't matter who you are, it doesn't matter what you do, it's indiscriminate. It can happen to anyone," he said.

Turl and his wife Kerry, a former OPP breathalyzer technician, were out of town when the crash happened. It was Kerry who took the frantic call from her daughter Justine, sobbing that her husband had been killed. They got home as quickly as they could. Justine was inconsolable.

Kerry stayed with Justine in Beeton for more than seven months, helping with Grayson and supporting Justine emotionally and financially.

"Kerry and I had to become surrogate parents for Grayson," he recalled. "Justine's pregnancy was high risk and she could barely look after herself and Grayson in her grief. Getting beyond something like this, well, it takes time.



Ed Lake and Jennifer Neville-Lake attended our R.I.D.E. launch in November to support our fight against impaired driving. In 2015, the couple's three children and Jennifer's father were killed by a drunk driver.

"On one hand it was nice to see the community of Beeton and her friends rally around Justine, they brought meals and cleared her driveway, things like that," Turl recalled. "But it was very difficult for everyone."

Eventually, the Turls sold the Holland Landing home they had been in for 30 years in order to purchase one big enough they could all live in it together.

The birth of Coby Stuart in July 2018 was "both a joyous and heartbreaking occasion. No matter what, everything is a struggle. There's just no way around it," Turl said.

A little more than two years after the collision, Justine gave her victim impact statement to the court.

"My family is in shambles. I would not wish the pain and heartache

myself and my family have had to endure on my worst enemy, not even on (the driver) and his family."

The driver, 21, was sentenced to five years jail time. He was also prohibited from driving for eight years after his release.

York Regional Police is not giving up. We are committed to doing everything we can to save another family from this heartache. Awareness, education and enforcement all play a role, but so does the community. We can't do it alone. If you see an impaired driver, call 9-1-1.

Impaired driving related charges laid in 2018:

1,654

Citizen-generated calls for service related to impaired driving:

4,879

Citizen-generated calls for service resulting in impaired driving related charges:

801

To Serve and Savour

An evening supporting veterans, first responders and their families

It was the perfect pairing of philanthropy and food. On

TO SERI

September 7, 2018, YRP partnered with Wounded Warriors Canada (WWC) to present the first-ever To Serve and Savour event, where 1,000 guests gathered at the Magna Tent in Aurora.

The evening raised \$530,000 for WWC, a charitable organization that provides much-needed mental health support for first responders, veterans and their families. The YRP Peer Support Team was the recipient of \$137,000.

"This has been the single largest contribution in the history of Wounded Warriors Canada," said Scott Maxwell, Executive Director. "(York Regional Police) has set the bar extremely high. You did it. You are the leaders."

Every To Serve and Savour guest received a culinary passport that guided them to five food stations, featuring dishes from some of Ontario's most prestigious chefs. From Canadian striploin sliders to dandelion and kale pizza, the chefs' creations did not disappoint. The food was paired with fine wine or craft beer.

The event was co-hosted by Joan Kelley Walker, a local philanthropist, model and star of Real Housewives of Toronto and YRP Media Relations Officer Constable Andy Pattenden. The evening featured a dynamic musical lineup, dancing and both a live and silent auction.

The success of the event was made possible through the work of a dedicated organizing committee and 125 volunteers, including 40 new recruits, who generously gave of their time.

To Serve and Savour is just one of the 62 events organized in 2018 by our Special Events Unit, many of which include a fundraising element, making a difference in our community. Special events hosted by YRP in 2018:

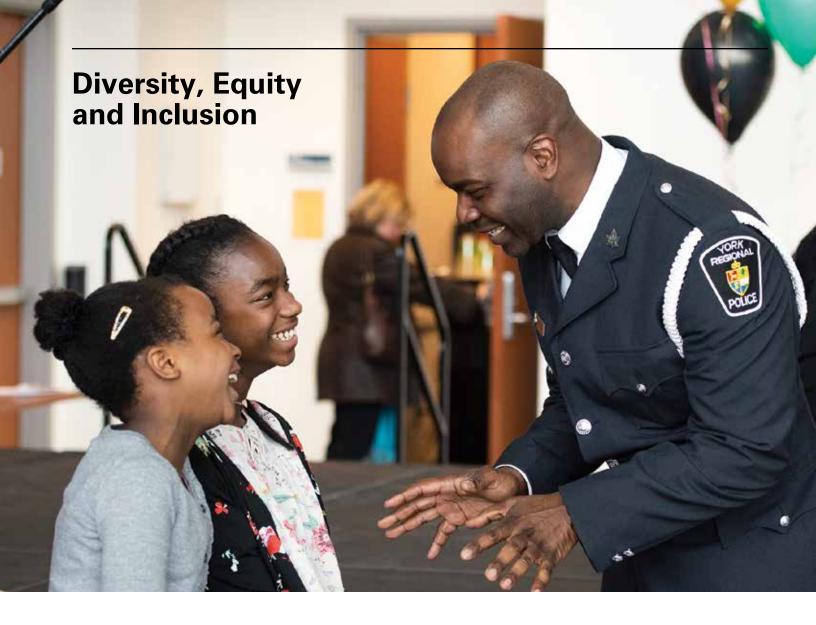
62

Funds raised for To Serve and Savour: \$530,000

Funds raised for Holiday Heroes:



Funds raised for Special Olympics Ontario: \$100,000



York Regional Police remains committed to promoting inclusivity, celebrating diversity and reflecting the communities we serve. We know that diversity and inclusion are vital in building trust between our officers and our citizens; we also know how important both are in attracting, engaging and retaining productive employees.

Our organization actively recruits in our diverse communities by holding information sessions and advertising in multiple languages. Many of our officers speak languages other than English and they help us connect with our citizens. We hold regular meet-and-greet events for leaders of different communities, inviting them to share a meal and tour our headquarters. Events celebrating Asian Heritage Month, Black History Month and the International Day for the Elimination of Racial Discrimination draw thousands of citizens every year.

Within York Regional Police, we support our members' diversity through five internal support networks (ISNs), including those representing the Afro-Caribbean Canadian and the 2SLGBTQ+ communities as well as women and Christians. ISNs are voluntary support networks designed to help specific, self-identified groups share information and experiences. ISN members also provide mentoring and guidance to help members develop both personally and professionally. The ISNs raise awareness and promote the importance of an inclusive environment for all members.

YRP was also proud to co-chair the development of the Inclusion Charter for York Region, a community initiative that brings together York Regional Police, the Regional Municipality of York, the region's nine municipalities, hospitals, school boards and other agencies that are committed to creating an inclusive environment across our region.

In partnership with the United Nations Institute for Training and Research (UNITAR), representatives from York Regional Police and the Region of York presented the Inclusion Charter for York Region as a model for social cohesion. UNITAR recognized the Inclusion Charter as a leading model that communities around the world can use to become more inclusive.

2018 Statistics

Complaints, Cost of Policing and Total Violations

Public Complaints Accepted by OIPRD*		2018
Formal Discipline		1
Informal Discipline	0	0
Informal Resolution		11
Unsubstantiated		26
Withdrawn		25
Policy/Service		4
OIPRD Cannot Proceed		0
Outstanding Files at Year End		17
Total Complaints Accepted and Investigated		84
Public Complaints Not Accepted by OIPRD		2018
Over Six Months		2
Not in Public Interest, Other Law, etc.		73
Not Directly Affected		7
Retained by OIPRD		5
Total Complaints Not Accepted by OIPRD		87
Total Complaints		171
NOTE: Based on 1,624 officers employed at York Regional Police, public complaints total 0.11 per officer.		

2018 reported hate crime occurrences decreased by:

10.2%

False alarms received in 2018:

9,084

Classification of Complaints	2017	2018
Conduct	121	167
Policy/Service	5	4
Total Complaints	126	171
Involved Officers	152	231
Officers Disciplined	0	2
Civilians Involved	2	3
Reviews Requested	3	4
Directed Hearings Ordered by OIPRD	1	0

*OIPRD—Office of the Independent Police Review Director (oiprd.on.ca)



What this Chart Means to You

The Gross Cost per Capita represents expenditures divided by the population of the area served by York Regional Police, rounded to the nearest dollar. Member to Population counts represent the population divided by the number of police officers and civilian staff. Police to Population represents the population divided by the number of police officers. 9-1-1 calls received:

250,174

Criminal and federal violations:

38,839

Criminal traffic violations:

4,796

Cost of Policing 2018	ACTUAL	BUDGET	VARIANCE
Salaries and Benefits	301,580,653	305,796,599	4,215,946
Program-specific Expenses	3,323,408	2,866,800	(456,608)
Professional Contracted Services	1,629,755	1,678,100	48,345
General Expenses	17,545,435	17,281,100	(264,335)
Financial Charges	110,409	214,000	103,591
Insurance	2,500,000	2,500,000	0
Occupancy Costs	9,244,372	9,202,842	(41,529)
Minor Capital	513,577	490,044	(23,533)
Debt-related Payments	7,217,640	7,317,076	99,436
Internal Charges	1,180,097	1,668,900	488,803
Contribution to Reserves	8,629,694	8,509,959	(119,735)
Total Expenditures	353,475,040	357,525,420	4,050,380
Total Revenues	(38,380,984)	(34,014,190)	4,366,794
Net Position	315,094,056	323,511,230	8,417,174

Selected Violations:	
Three-vear Trends	

Selected Violat Three-year Trer		Other Chinst ploter	Mear Countral Coo	Public Mar Nolation	Ttal Criminal Colation	Code Volatio	Total Cittle Other Lea Drug Volatio	ninal Colleand Heral Violatic	criminal Code , steel Violation	*Ex crimina vio	cluding I traffic olations
	Number of Violations	6,795	20,875	3,720	361	8	31,759	2,344	274	34,377	4,306
2016	Rate (per 100,000 population)	572.50	1,758.77	313.42	30.42	0.67	2,675.78	197.49	23.09	2,896.35	362.79
	Clearance Rate (%)	76.6	42.6	88.7	83.9	75.0	55.8	94.3	98.9	58.7	45.9
	Number of Violations	7,372	21,755	4,167	413	11	33,718	2,313	268	36,299	4,514
2017	Rate (per 100,000 population)	611.00	1,803.09	345.37	34.23	0.91	2,794.60	191.70	22.21	3,008.51	374.13
	Clearance Rate (%)	74.6	41.5	87.4	78.7	36.4	54.9	99.4	98.5	58.0	42.0
	Number of Violations	8,346	22,998	4,674	553	2	36,573	1,985	281	38,839	4,796
2018	Rate (per 100,000 population)	697.50	1,922.01	390.62	46.22	0.17	3,056.51	165.89	23.48	3,245.89	400.82
	Clearance Rate (%)	72.2	36.1	87.3	80.5	50.0	51.6	96.8	93.2	54.2	42.1
VARIANCE (%)	Variance in Actual	13.2	5.7	12.2	33.9	-81.8	8.5	-14.2	4.9	7.0	6.2
2017/18	Variance in Rates	14.2	6.6	13.1	35.0	-81.7	9.4	-13.5	5.7	7.9	7.1

2018 Statistics Continued

Total Clients Served

Telephone Crisis Calls/ Office Visit Occurrences

Occurrences

Occurrences

Clients Served

Children (0-17 years)

Female

Male

Traffic

Provincial Offence Notices Comparison	2016	2017	2018
Offences	112,254	120,974	114,795
Reportable Motor Vehicle Collisions	2016	2017	2018
Collisions	14,092	14,529	13,944
Victim Services			
On-Scene Occurrences	2017	2018 V	ARIANCE

860

2017

15,316

2017

8,930

4,984

1,212

2,734

876

2018

15,799

2018

10,801

6,112

1,672

3,017

1.9

VARIANCE

3.2

VARIANCE

21.0

22.6

38.0

10.4

Sworn members:

1,624

Civilian members:

643

Residents served:

1.2 M

Length of regional roadways policed:

4,100 km

Area policed:

1,762 km²

Of the 241,076 calls for service YRP received in 2018, 112,074 resulted in officers being dispatched. Other calls were diverted to the Community **Resource Centre and Alternate** Response Unit, or were later reported online at yrp.ca/ReportIt.

Communications

Five-year Cal	Is For Service			
2014	2015	2016	2017	2018
220,546	208,211	198,000	207,346	241,076

Youth Crime

Youth Crime Comparison	2017	2018
Youth Charged	654	668
Processed by Other Means	1,678	1,369
Total	2,332	2,037

All collections of identifying information submissions are reviewed by a supervisor in the Diversity, Equity and Inclusion Bureau prior to being published for viewing by members of the organization. It was determined that no submissions were bias-based.

An analysis of the proportion of individuals from whom identifying information was collected or attempted to be collected does not reveal any indication of overrepresentation based on the population of York Region.

Collection of Identifying Information		
Attempted and actual collections	12	
Individuals from whom identifying information was collected	11	
Times officers did not disclose why they were collecting information		
Times individuals were not given a receipt because they declined it		
Times a receipt was not provided because it may have compromised safety		
Attempted collections from individuals based on sex (men), as perceived by a police officer		
Attempted collections from individuals based on sex (women), as perceived by a police officer		
NOTE: All reporting of collection of identifying information is based on officers' perception of age, race and sex at the time.		

Collection of Identifying Information

NOTE: 54 per cent of instances of the collection of identifying information involved non-residents who were visiting York Region; 46 per cent of instances of the collection of identifying information involved York Region residents, representing just .001% of the population.

Access to Restricted Identifying Information*	2018
Times members of the police service were permitted to access identifying information to which access is restricted	0

Collections by District	2018
#1 District	2
#2 District	4
#3 District	0
#4 District	3
#5 District	3

*Aside from Auditors and the designated Verifier, no one accessed restricted identifying information. These two groups accessed restricted identifying information for the purpose of determining training needs.

**As established by the Chief of Police, based on the 2016 National Household Survey for the Identification of Racialized Groups as provisioned within the regulation.

***As established by the Chief of Police, as provisioned within the regulation.

Collections By Age Group**	2018
12-17	0
18-29	6
30-49	4
50+	2
	Age Group** 12-17 18-29 30-49

Collections By Race***	2018
Aboriginal	0
Arab	1
Black	2
Chinese	0
Filipino	0
First Nations	0
Inuk	0
Japanese	0
Korean	0
Latin American	1
Metis	0
South Asian	2
Southeast Asian	0
Other	0
West Asian	1
White	5

Showing Their Stripes

Members of the Emergency Response Unit (ERU) held their annual 'Zebra Day' on November 21. This demonstration provided senior commanders with insight into the unit's tactical capabilities, including explosive door breeches.

Number of calls ERU attended for service in 2018:

1,172

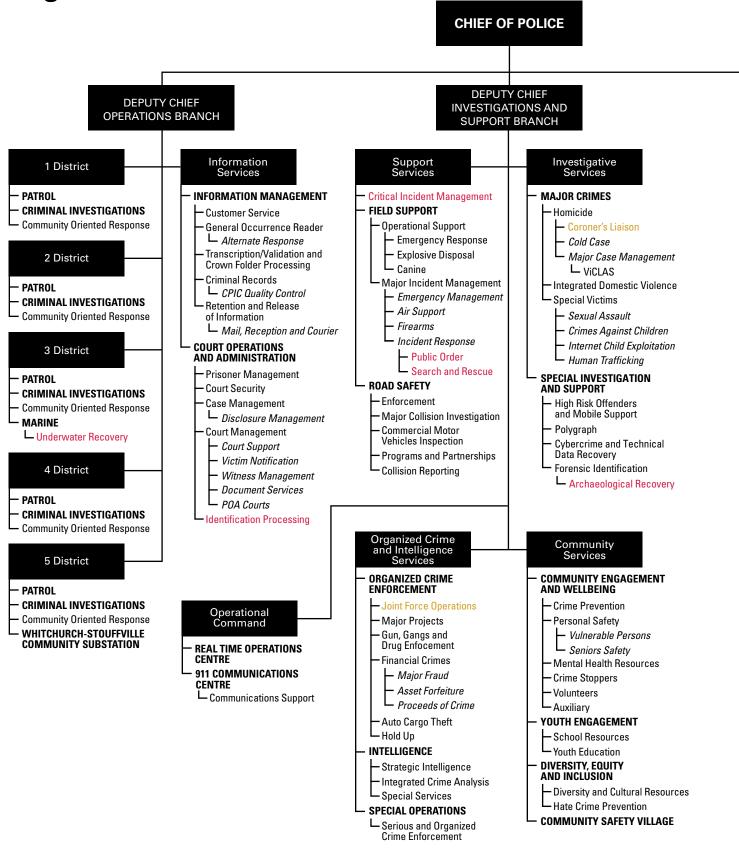
Hours of annual training for each ERU officer in 2018:

1,056

Number of warrants ERU executed in 2018:

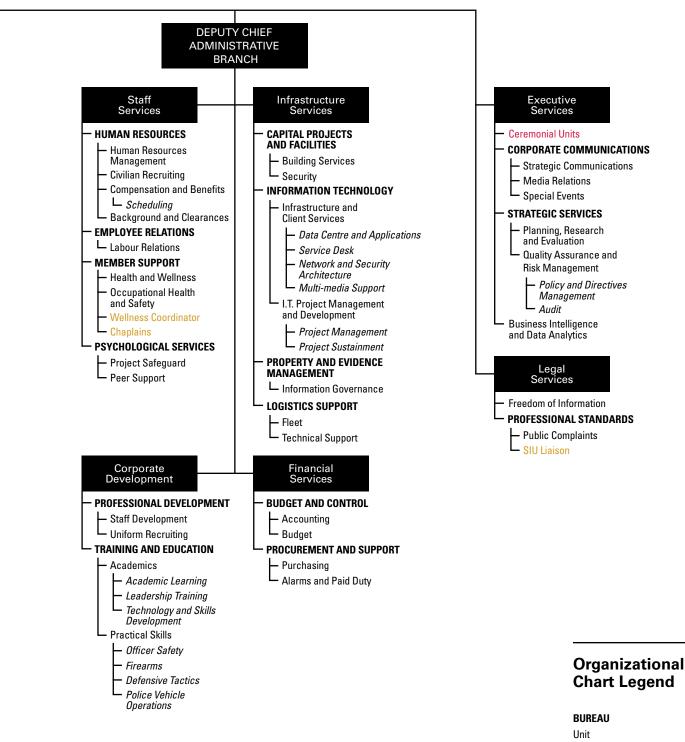
112

York Regional Police Organizational chart



To support the growing safety and security needs of York Region, the Police Services Board approved the addition of a third Deputy Chief of Police in 2018. This change in command is reflected in our new organizational chart.

Updated as of September 10, 2018



Unit Section Team/Part-time Function/Position



Smart Technology for Modern Policing

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77

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43

Groundbreaking business intelligence tools were rolled out to officers across the region in 2018. These programs put crime and policing data at the fingertips of frontline officers like Constable James Thorne, ensuring our members are in the right place, at the right time, equipped with the right information.

2018 Business Plan Accomplishments

2018 marked the second year of the current business plan, which set organizational goals from 2017 to 2019.

To read the full plan, as well as past annual reports and other York Regional Police publications, visit yrp.ca/publications.

Community Focus

- Continued community engagement at the district level, including:
 - » Development of a Community Engagement Strategy
 - » Shared public safety information
 - » Increased public interactions
- Completed construction of the King Community Substation
- Enhanced engagement with youth using social media tools
- Continued collaboration with York Region Public Health regarding the impacts of the legalization of cannabis

Operational Excellence

- Enhanced development and implementation of business intelligence dashboards that demonstrate data in customizable maps
- Continued progress toward an organization-wide professionalism and ethics framework
- Enhanced response to opioid-related occurrences and operational demands to cannabis legalization
- Participated in the co-ordination and implementation of several joint-forces operations

Preferred Place of Employment

- Continued to promote information about York
 Regional Police to our diverse communities
- Enhanced our e-learning curriculum and developed new training in response to cannabis legislation changes
- Continued implementation of the Mental Health Strategy
- Continued research and consultation to inform development of a gender equity strategy
- Provided training and education that increases cultural competency and promotes dignity and respect

Superior Quality Service

- Modernized the process for alternative calls for service, including the development of an online reporting tool for historical sexual assaults
- Leveraged more technology options increasing our members' effectiveness and efficiency, including a video evidence project and updated technology in our frontline vehicles
- Continued to expand the use of data analysis and mapping tools across the organization
- Made enhancements to the intelligence hub for improved and timely information sharing





Arrests by Canine Unit handlers in 2018:

53

Canine calls for service in 2018:

2,593

Hours of annual training for each handler and police service dog:

400+

Missing persons located by the Canine Unit in 2018:

15

Nose to the Grindstone

Tracking missing people and suspects is a key skill for our police service dogs and their handlers. The Canine Unit used an old schoolhouse in East Gwillimbury to brush up on their tracking techniques in October.



Code of Professional Ethics

In the conduct of their services, all members of York Regional Police:

- Understand their primary responsibility is to share with the community the responsibility for improving quality of life by safeguarding lives and property, preventing and investigating offences and preserving peace and order
- Are guided by the values of the service which include our people, community, integrity, leadership, accountability, competence and teamwork
- Appreciate the importance and responsibility of their positions as a symbol of public faith, adhering to the same standards of conduct that they are bound by duty to enforce
- Preserve the rights and freedoms of all individuals in accordance with the Canadian Charter of Rights and Freedoms and Ontario Human Rights Code
- Faithfully administer the law in a just, impartial and reasonable manner to all individuals, regardless of race, national or ethnic origin, colour, religion, gender, age, mental or physical disability, or sexual orientation

- Understand and encourage continuing awareness of the culturally-diverse nature of York Region, remain responsive to community issues and concerns, and are committed to developing and enhancing community partnerships
- Never permit personal feelings, animosities or friendships to influence professional decisions and actions and refrain from accepting gratuities or favours that may compromise them as individuals or members of York Regional Police
- Perform their duties within the limits of authority and recognize the importance of consistently enhancing their level of knowledge and competence
- Ensure good faith in all their actions and respect the confidentiality of any information obtained in the course of duty
- Remain faithful in their allegiance to Canada and strive to attain excellence in the performance of their duties

OUR VISION

To make a difference in our community

MISSION STATEMENT

We will ensure our citizens feel safe and secure through excellence in policing

SHARED VALUES

OUR PEOPLE community INTEGRITY leadership Accountability competence TEANWORK



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Nos actions, nos émissaires

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Дела говорят сами за себя

Parlano i fatti

عمل گوياست

Deeds Speak

