



How Technology Has Changed Policing

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Deeds Speak



Presentation Overview

- Policing before technology
- Effects on communication
- Technology on patrol
- Technology in the police station
- Future / New technology
- Questions







Early Policing – 19th Century

- Officers outfitted with a baton and a whistle
- Patrol was walking the beat
- On their own when they left the police station
- No communication
 between patrol officers





The Advent of Technology

 Communications Call Box to check in every half hour
 Radio introduced in 1968 in various York municipalities







Early Technology on Patrol

- Constant communication
- Officer safety
- Mobile terminals introduced in 1987
- 10 lines of text







Present Technology in the Car

- Mobile workstation 2004
- Graphics, maps
- In-Car Camera 2011
- Video is an effective tool



Click on picture to see an police pursuit caught on camera. Driver was intoxicated and was taken into custody after a foot chase.





Electronic Ticketing

- Swipe drivers licence
- Legibility, errors, faster
- 84% of tickets are issued electronically





Other Mobile Technology

- Command Post
 - Communicate anywhere
 - Independent mobile network
 - Respond to major events / disasters
- Helicopter, boat











Future Mobile Technology

- Tablets
- Detached keyboard
- Ergonomics
- Also in bicycles, motorcycles, snowmobiles,



and all-terrain-vehicles



Technology in the Police Station

- Paper files and typewriters 1800s to 2006
 - Difficult to share and search
 - Required a lot of storage space
- Introduction of computers 1980
 - Electronic files
 - Ability to share instantly
 - Easy to search
 - Today one computer can hold 62 million pages







Early Calls for Service

- Calls written on a card
- Voiced to officer
- Officer records notes on paper
- Mainframe computer in 1970s
- Two data centres
- Paper still last resort backup







Present Calls for Service

- Communications 9-1-1 room mid-1970s
- Communications 9-1-1 workstation 2014
- Radio, maps, call details, conversations, phone





Social Media *Technology Game Changer*

- Share real-time information
- Engage our community
- Can be used for:



- Community Watch crime prevention programs
- Stories that reflect our vision, mission, values
- Crisis communication planning & response
- Alerts





Communication Connectivity Technology Game Changer

- Physical devices smaller
- Global Positioning System (GPS)
- Addresses and cell phone locations
- Vehicles and officer radios for safety











Video

Technology Game Changer

- Body-worn video (Body Cam)
 - Officer safety
 - Evidence
 - Positive community interaction
 - Allow offsite live monitoring from any location
- Integrate with In-Car Camera



Click on picture to the left to see what the camera captures







Technology Coming to York Regional Police

- Business Intelligence
- Electronic sharing of data with courts
- Link to other Closed Circuit Television cameras

Interoperability

access-anywhere

Text **RTSPImages**

Service Non-proprietary

Dispatch-Center-Impact Legacy-NG-Recording

- Emergency Operations Centre Connectivity
- Next Generation (NG) 9-1-1
- Mobile Application
- Unified Communications



Future Technologies



- Google Glasses
 - Heads-up display for hands free
 - Officer safety
 - Truly mobile
 - Enhanced foot patrol
- Unmanned Aerial
 Vehicle



Emerging Technology Trends

- Devices smaller and more powerful
- Video everywhere
- Facial recognition
- Voice recognition and biometrics





Partnerships Are Key

- The Regional Municipality of York
- Other police agencies
- Courts
- Government of Ontario
- Private corporations















How Can You Help Us?

- Online reports for minor incidents – Received over 46,000 since 2008
- Check our website and follow us on social media
- Crime Prevention Map application
- Capture/document events



Click here to see the ease at which children take to technology

English [®] ф <u>х</u> Italiano Русский ,	AAKING A DIFFERENCE	IN OUR COMMUNITY EMERGENCY
	Online Reporting System. If this is an i	EMERGENCY, please call 911
 if you believe this is Domestic 	call Police oon the suspect's hate/bias, please call c Violence related , please call Police an	nd <u>Click here for details</u>
	vould like to report, a definition will be	
Damage to Vehicle Theft (Under \$10,000)	Identity Theft/Fraud	Lost Property Mischief/Damage to Property
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- for more details.
 To report lost or stolen vehicle and/or license plate, please call Po
- To report lost or stolen vehicle and/or license plate, please call Police.
 To report lost or stolen Prescription Drugs, please call Police.
- If a vehicle owner has more than one vehicle involved in one incident, please use "Add Vehicle" button to submit vehicles on the same report.







SAFE ROADS... YOUR CALL

Call 911 to Report Impaired Driving

1.3.4







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