The Regional Municipality of York Police Services Board



To Make a Difference in Our Community

17250 Yonge Street, Newmarket, Ontario, Canada L3Y 6Z1

Tel: 905.830.4444 or 1.877.464.9675 ext. 77906 Fax: 905.895.5249 E-mail: psb@yrp.ca • Web: yrpsb.ca

AGENDA PUBLIC SESSION

Wednesday, September 25, 2019, 9:00 a.m. COMMITTEE ROOM "A" YORK REGION ADMINISTRATIVE CENTRE 17250 YONGE STREET NEWMARKET, ONTARIO

Pages

2

18

24

- Disclosure of Interest
 Confirmation of Public Minutes of June 26, 2019 Board Meeting
- 3. Presentations
 - 3.1 Presentation to Retiring Superintendent Richard Crabtree
- 4. Deputations
- 5. Communications
 - 5.1 Correspondence from Stephen Waldie, Assistant Deputy Minister,
 Ministry of the Solicitor General, July 16, 2019, regarding implications of the recent Supreme Court of Canada decision - R. v. Meyers.
 - 5.2 Correspondence from Stephen Waldie, Assistant Deputy Minister, Ministry of the Solicitor General, August 19, 2019, regarding an Update on Animal Welfare Calls.
 - 5.3 Correspondence from Tony Tessarolo, for Stephen Waldie, Assistant Deputy Minister, Ministry of the Solicitor General, August 28, 2019, regarding an update on Ontario's Guns, Gangs and Violence reduction strategy.
- 6. Items for Consideration Reports of the Chief of Police

6.1 Interim Financial Reporting for the Period Ending June 30, 2019

RECOMMENDATION

 That the Board receive the unaudited interim financial reports for the six month period ending June 30, 2019, pursuant to Financial Management Board Policy No. 01/05.

6.2 Direct Purchase of a Coach Bus

RECOMMENDATIONS

- That the Board approve the purchase of a used coach bus from Tok Transit as a sole source purchase at a cost not to exceed \$247,500, plus applicable taxes; and
- 2. That the Chief be authorized to execute the contract on behalf of the Board, subject to the approval of the Region's Legal Services as to form and content.

6.3 Direct Purchases for Absence Management Solution and Vehicle Equipment Beyond Five Years

RECOMMENDATIONS

- That the Board authorize the renewal of agreements for an absence management solution and vehicle equipment with the contractors listed in Appendix 1, effective October 2019, for up to one additional term of one year, provided that the contractor has performed satisfactorily and that sufficient funds have been provided in the annual budget; and
- 2. That the Chief be authorized to execute the agreements on behalf of the Board.

6.4 Amended Service Fees and Charges

RECOMMENDATIONS

- 1. That the Board adopt the Schedule "A" Service Fees and Charges set out in this report effective January 1, 2020; and
- 2. That Bylaw No. 02-15 be amended to replace the existing Schedule "A" with Schedule "A" attached; and
- 3. That the fees and charges set out in Schedule "A" shall be adjusted on January 1 of each year in accordance with the annual Consumer Price Index and the fees and charges so adjusted shall be rounded up to:

66

70

		a. the nearest dollar where the fee is less than \$100,	
		 b. the nearest \$10 where the fee is \$100 or more but less than \$1,000. 	
	6.5	Purchasing Bylaw Quarterly Report	76
		RECOMMENDATION	
		 That the Board receive this report pursuant to the Purchasing Bylaw 10-17 quarterly reporting requirements. 	
	6.6	2020-2022 Business Plan Internal and External Consultation Summary Report	80
		RECOMMENDATION	
		1. That the Board receive this report.	
	6.7	Statistics Canada, Canadian Centre for Justice Statistics: 2018 National/Provincial Crime Statistics Rankings and Crime Severity Index Overview	132
		RECOMMENDATION	
		 That the Board receive this report pursuant to Police Services Board Crime, Call and Public Disorder Analysis Policy No. 02/00-5. 	
	6.8	2019 Semi-Annual Statistics	146
		RECOMMENDATION	
		 That the Board receive this report pursuant to the Police Services Board Crime, Call and Public Disorder Analysis Police No. 02/00-5. 	
	6.9	Semi-Annual Report on Public Complaints	160
		RECOMMENDATION	
		 That the Board receive this report pursuant to Section 31(1)(j) of the <i>Police Services Act</i>, Board By-Law No. 01-11 respecting the Administration of the Complaints System under Part V of the <i>Police Services Act</i>. 	
7.	Items	for Consideration - Reports of the Executive Director	

7.1 2020 Board Operating Budget Request

RECOMMENDATIONS

- 1. That the Board approve the 2020 net Operating Budget of \$471,500.
- 2. That the Board forward a copy of this report to the Manager of Financial Services, YRP for inclusion in the Board's police budget presentation to Committee of the Whole.

7.2 Proposed 2020 Board Meeting Schedule

RECOMMENDATION

 That the Board approve the proposed 2020 schedule of Board meetings attached as Appendix A, pursuant to Procedural Bylaw No. 07-17. 176

178

182

7.3 Public Relations Fund Semi-Annual Report

RECOMMENDATION

1. That the Board receive this report in accordance with its Public Relations Reserve Fund Policy No. 08/08.

7.4 Public Relations Reserve Fund Request for Funding

RECOMMENDATION

1. That the Board approve an expenditure in the amount of \$2,000 from the Board's Public Relations Fund to support the St. John Ambulance Gala.

8. Unfinished Business

- 9. Other Business
- 10. Private Session

RECOMMENDATION That the Board move into Private Session.

11. Reconvene in Public Meeting

12. Consideration of Private Items

a. Human Resources (Recommendations 1 and 2)

- b. Superintendent Promotion (Recommendation 1)
- c. Inspector Promotions (Recommendation 1)
- d. Appointment of New Police Officers (Recommendation 1)
- e. Appointment of Experienced Police Officers (Recommendation 1)
- f. Re-Appointment of Special Constable as Court Security Officer (Recommendation 1)
- 13. Confirmatory Bylaw

188

14. Adjournment

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

MINUTES OF THE PUBLIC MEETING Subject to Board Approval

June 26, 2019

The Board commenced its meeting of June 26, 2019 in Committee Room A, York Region Administrative Centre, 17250 Yonge Street, Newmarket, Ontario on the above-noted date at 9:05 a.m. in public session.

The following were also in attendance:

Board Members:

V. Hackson, Chair; J. Molyneaux, Vice Chair; W. Emmerson, M. Bevilacqua, R. Doobay, J. Cooper, J. Fang

Board Staff:

M. Avellino, Executive Director; J. Kogan, Administrative Assistant

York Regional Police:

E. Jolliffe, Chief of Police; A. Crawford, Deputy Chief of Police; R. Rouse, Deputy Chief of Police; B. Bigras, Deputy Chief of Police; J. MacSween, Deputy Chief of Police; G. Turl, Superintendent, Executive Officer to the Chief of Police; J. Channell, Manager, Financial Services; J. Fraser, General Counsel, Legal Services; K. Griffin, Manager, Corporate Communications

York Region:

J. Hulton, Regional Solicitor, Region Legal and Court Services

197 SWEARING-IN OF BOARD MEMBER

Administration of the Oath of Office to new provincial appointee Ms. Jennifer Fang.

198 DISCLOSURE OF INTEREST

None

199 CONFIRMATION OF PUBLIC MINUTES OF MAY 15, 2019 BOARD MEETING

It was moved by Mayor Bevilacqua, seconded by Vice Chair Molyneaux that the Board confirm the minutes for the public session of the meeting held on May 15, 2019 in the form supplied to the members.

CARRIED

200 **PRESENTATIONS**

Recruiting for the Future

It was moved by Mayor Bevilacqua, seconded by Mr. Cooper that the presentation be received.

201 Code of Ethics and Values

It was moved by Vice Chair Molyneaux, seconded by Mr. Doobay that the 2020-2022 Business Plan Development Update and the New Values and Code of Ethics report be considered with the Code of Ethics and Values presentation.

It was moved by Vice Chair Molyneaux, seconded by Mr. Doobay that the presentation be received.

202 2020-2022 Business Plan Development Update and the New Values and Code of Ethics

It was moved by Chairman Emmerson, seconded by Mr. Cooper that the Board adopt the following recommendation contained in the Report of the Chief of Police:

1. That the Board receive the 2020-2022 Business Plan Development update pursuant to the Board's Framework for Business Planning Policy No. 03/10.

CARRIED

DEPUTATION

203 York Regional Policies and Procedures – Wayne Cook

It was moved by Chairman Emmerson, seconded by Mr. Doobay that the deputation be considered at the Board's meeting in September and that deputant status be granted to Mr. Wayne Cook.

CARRIED

COMMUNICATIONS

204 Order-in-Council, Lieutenant Governor of Ontario, approved and ordered June 6, 2019, appointing Zhengyu Jennifer Fang as a member of The Regional Municipality of York Police Services Board for a three-year term.

It was moved by Vice Chair Molyneaux, seconded by Mr. Cooper that the Board receive the Order-in-Council, Lieutenant Governor of Ontario, approved and ordered June 6, 2019.

CARRIED

205 Correspondence from Stephen Beckett, Assistant Deputy Minister, Ministry of the Solicitor General, June 3, 2019, regarding Police-Hospital Transitions Framework.

It was moved by Mr. Doobay, seconded by Vice Chair Molyneaux that the Board receive the correspondence from Stephen Beckett, Assistant Deputy Minister, Ministry of the Solicitor General, June 3, 2019.

CARRIED

206 Correspondence from Stephen Beckett, Assistant Deputy Minister, Ministry of the Solicitor General, June 14, 2019, regarding Police Services Board Members and Elections.

It was moved by Chairman Emmerson, seconded by Mr. Cooper that the Board receive the correspondence from Stephen Beckett, Assistant Deputy Minister, Ministry of the Solicitor General, June 14, 2019.

CARRIED

ITEMS FOR CONSIDERATION – REPORTS OF THE CHIEF OF POLICE

207 2020-2022 Business Plan: 2019 Environmental Scan Highlights Report

It was moved by Chairman Emmerson, seconded by Mr. Cooper that the Board adopt the following recommendation contained in the Report of the Chief of Police:

1. That the Board receive this report for its information.

And further, that the Environmental Scan Highlights Report be forwarded to Regional Council, the nine local municipalities, MPs and MPPs in York Region.

CARRIED

208 Audit of the 2018 Financial Statements

It was moved by Vice Chair Molyneaux, seconded by Mayor Bevilacqua that the Board adopt the following recommendation contained in the Report of the Chief of Police:

1. That the Board receive this report for information.

CARRIED

209 2018 Annual Report

It was moved by Mayor Bevilacqua, seconded by Mr. Cooper that the Board adopt the following recommendation contained in the Report of the Chief of Police:

1. That the Board receive this report for information.

CARRIED

210 **2018 York Region Transit Annual Report**

It was moved by Vice Chair Molyneaux, seconded by Chairman Emmerson that the Board adopt the following recommendation contained in the Report of the Chief of Police: 1.

CARRIED

211 Enforcement of the Ontario Society for the Prevention of Cruelty to Animals Act

It was moved by Vice Chair Molyneaux, seconded by Mr. Doobay that the Board adopt the following recommendation contained in the Report of the Chief of Police:

1. That the Board receive this report for its information.

CARRIED

ITEMS FOR CONSIDERATION – REPORTS OF THE EXECUTIVE DIRECTOR

212 Public Relations Reserve Fund Request for Funding

Regional Municipality of York.

It was moved by Mayor Bevilacqua, seconded by Mr. Cooper that the Board adopt the following recommendation contained in the Report of the Executive Director:

1. That the Board approve an expenditure in the amount of \$2,500 to support the request from the Canadian Association of Police Governance.

CARRIED

213 Approvals During Summer Recess

It was moved by Chairman Emmerson, seconded by Mr. Doobay that the Board adopt the following recommendations contained in the Report of the Executive Director:

- 1. That during any period when regular meetings of the Board are suspended, either over the summer months or for any other reason, the Board Chair and the Chief of Police (or his delegate), or in the absence of the Chair, the Vice Chair and Chief of Police (or his delegate) be authorized to:
 - (a) Award and execute contracts and other forms of commitment where such matters are not otherwise currently delegated by the Board, including leases;
 - (b) Approve the exercise of the Board's rights and remedies at law including termination of contracts and settlement of claims, appeals and other matters before the courts or administrative tribunals.
- 2. That the exercise of this authority be subject to the following conditions:
 - (a) The Chair and the Chief of Police (or his designate) or in the absence of the Chair, the Vice Chair and Chief of Police (or his designate) being satisfied that the authorization is required to prevent interruption of service delivery or to avoid incurring unnecessary costs;
 - (b) A memorandum outlining the necessity of such requests be submitted to the Chair and the Chief of Police by the respective Officer in Charge;

- (c) Any contracts or documentation be subject to review and approval by Legal Services as to form and content; and
- (d) A report be submitted to the Board at its next regular meeting to advise of the approval of any contracts under this authority.
- (e) Reporting is only required if any commitments have been made under this authority.
- 3. That the conditions set out in Recommendation No. 2 in this report apply equally to the approval of purchases by the Chief of Police, during any period when regular meetings are suspended including summer recess, under the Board's Purchasing Bylaw.
- 4. That during the summer recess period from June 27, 2019 to September 24, 2019, the Board delegate to the Chair and Vice Chair of the Board the authority conferred on it by the *Police Services Act* as provided for in Section 34.

CARRIED

214 UNFINISHED BUSINESS

None

215 **OTHER BUSINESS**

None

PRIVATE SESSION

216 It was moved by Vice Chair Molyneaux, seconded by Mr. Cooper that the Board convene in Private Session for the purpose of considering confidential items pertaining to legal and personnel matters in accordance with section 35(4) of the *Police Services Act.*

CARRIED

The Board met in Private Session at 12:06 p.m. and reconvened in the Public Session at 2:30 p.m.

CARRIED

CONSIDERATION OF MOTION TO MOVE INTO PUBLIC MEETING

217 It was moved by Mayor Bevilacqua, seconded by Vice Chair Molyneaux that the Board rise and report from the Private Session.

CARRIED

CONSIDERATION OF PRIVATE ITEMS

218 It was moved by Mayor Bevilacqua, seconded by Vice Chair Molyneaux that the Board adopt the following recommendations contained in the Reports of the Chief of Police:

Human Resources

- 1. That the Board reclassify 44 officers pursuant to the 2016 2019 Uniform Working Agreement; and
- 2. That the Board appoint 14 civilians, pursuant to Section 31(1)(a) of the *Police Services Act.*

Superintendent Promotions

1. That the Board approves the recommendation contained in this report.

Appointment of Special Constables

1. That the Board authorize the appointment of five Special Constables for a fiveyear period within York Region, effective June 10, 2019, pursuant to Section 53(1) of the *Police Services Act*.

Promotions - Auxiliary

1. That the Board approve the promotion of one Auxiliary member.

CARRIED

219 CONFIRMATORY BYLAW

The Board had before it Bylaw No. 07-19. The Bylaw is necessary to confirm the proceedings of the Board at this meeting.

It was moved by Mayor Bevilacqua, seconded by Vice Chair Molyneaux that Bylaw No. 07-19, being "a Bylaw confirming the proceedings of the Board at this meeting," be read and enacted.

Bylaw No. 07-18 was read and enacted as follows:

"To confirm the proceedings of the Board at this meeting."

CARRIED

220 ADJOURNMENT

It was moved by Mayor Bevilacqua, seconded by Vice Chair Molyneaux that the meeting be adjourned.

CARRIED

The meeting adjourned at 2:30 p.m.

Mafalda Avellino Executive Director Mayor Virginia Hackson Chair

Minutes to be confirmed and adopted at the next regular meeting of the Board to be held on September 25, 2019.

Accessible formats or communication supports are available upon request.

DATE OF ISSUE: CLASSIFICATION: RETENTION: INDEX NO.: PRIORITY:	July 16, 2019 For Action Indefinite 19-0053 High
SUBJECT:	Implications of the Recent Supreme Court of Canada Decision - <i>R. v. Myers</i>
FROM:	Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Safety Training Division
MEMORANDUM TO:	All Chiefs of Police and Commissioner Thomas Carrique Chairs, Police Services Boards
Telephone: (416) 314-3377 Facsimile: (416) 314-4037	Téléphone: (416) 314-3377 Télécopieur: (416) 314-4037
25 Grosvenor St. 12 th Floor Toronto ON M7A 2H3	25 rue Grosvenor 12 ^e étage Toronto ON M7A 2H3
Public Safety Division Public Safety Training Division	Division de la sécurité publique Division de la formation en matière de sécurité publique

Ministère du Solliciteur général

In a unanimous decision of nine Justices of the Supreme Court of Canada (SCC) on March 28, 2019, the Court held in R. v. Myers 2019 SCC 18 (Myers) that accused persons in custody should have a review of their detention every 90 days in the case of indictable offences and 30 days in the case of summary offences.

The Superior Court of Justice released a Provincial Practice Advisory regarding s. 525 detention reviews effective June 3, 2019, which may be found at: http://www.ontariocourts.ca/sci/practice/detention-reviews/

As a result of the decision, police services may need to provide more frequent transportation for individuals held in custody at correctional facilities. As you know, section 29 of the Adequacy and Effectiveness of Police Services regulation under the Police Services Act requires a police services board to have a policy on prisoner transportation and prisoner care and control. In addition, clauses 13(1)(I) and (m) of the regulation require the Chief of Police to establish procedures and processes in respect of prisoner transportation and prisoner care and control. These policies, procedures and processes may require updating in light of the decision.

Summary of R. v. Myers - 2019 SCC 18

Ministry of the Solicitor General

In Myers, the SCC was asked to interpret a provision within the Criminal Code dealing

with review of pre-trial detention. *Myers* clarifies how to properly interpret s. 525 of the *Criminal Code*, which has been inconsistently applied across the country.

The provision gives accused individuals, who are detained pending trial, an automatic review of their detention after 90 days or 30 days for summary conviction offences. In most provinces, the "90-day bail review" generally took the form of an obligatory check-in with the court or was not even held at all. The SCC was asked to adopt such a "two-step" approach, placing a threshold onus on the accused. However, the Court unanimously rejected it.

On behalf of the unanimous court panel of justices, Chief Justice Wagner quoted the Canadian Civil Liberties Association's (CCLA) submission that "today, as before, three months is a long time for a person who is presumed innocent to be held in jail awaiting trial". Therefore, 90-day bail reviews are intended to be mandatory and automatic – and need to be brought promptly by the institution with custody of the accused. The question that the judge must answer at a s. 525 hearing is whether the continued detention of the accused in custody is justified, within the meaning of s. 515(10) (see Appendix A). In determining whether the detention remains justified, the judge should consider the time that has elapsed or is anticipated to elapse prior to trial – and, importantly, the proportionality of the detention.

The Court also took the opportunity to comment on problems affecting the bail system generally, stating that "delays in routine bail and detention matters are a manifestation of the culture of complacency denounced by this Court in *Jordan*¹, and must be addressed." It made clear that release "at the earliest opportunity and in the least onerous manner" is the rule – pre-trial detention being the exception. For further detail on the case, see Appendix B.

The Decision:

In a unanimous decision of the nine-judge panel on March 28, 2019, the SCC held that accused persons in custody should have a review of their bail every 90 days in the case of indictable offences and 30 days in the case of summary offences. The Court's decision reaffirms the strength of the presumption of innocence when judges are considering whether someone should be out of custody while awaiting trial.

A judicial review of the accused's detention must occur in a superior court immediately upon the expiration of 90 days following (30 days for summary conviction offences) (i) the day on which the accused was initially taken before a justice under s. 503; (ii) being detained for a breach or revocation of bail; or (iii) a defence or Crown initiated bail review decision.

.../3

 $^{^{1}}$ *R v. Jordan* was a 2016 decision of the Supreme Court of Canada which rejected the framework traditionally used to determine whether an accused was tried within a reasonable time under section 11(b) of the *Canadian Charter of Rights and Freedoms* and replaced it with a presumptive ceiling of 18 months between the charges and the trial in a provincial court without preliminary inquiry, or 30 months in other cases.

The SCC maintained that the legislation was clear: accused persons should have reviews of their detention every 90 days for indictable matters and 30 days for summary matters, and there should not be a threshold requirement read in since that is not what the legislation says. The Court held this position as being consistent with its previous pronouncements and views in other landmark cases, "a liberal and enlightened system of pre-trial release."

Police Services - Policies and Procedures Review

The ministry requests that police services boards and chiefs of police review and update their policies and procedures, respectively, to reflect the decision of the Supreme Court of Canada. If you have any concerns or questions, you may contact Alan Jaffee at <u>Alan.Jaffee@ontario.ca</u> or at (416) 314-3037.

Sincerely,

nlib

Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Safety Training Division

Appendix A

Criminal Code of Canada, s.515 (10):

Justification for detention in custody

(10) For the purposes of this section, the detention of an accused in custody is justified only on one or more of the following grounds:

(a) where the detention is necessary to ensure his or her attendance in court in order to be dealt with according to law;

(b) where the detention is necessary for the protection or safety of the public, including any victim of or witness to the offence, or any person under the age of 18 years, having regard to all the circumstances including any substantial likelihood that the accused will, if released from custody, commit a criminal offence or interfere with the administration of justice; and

(c) if the detention is necessary to maintain confidence in the administration of justice, having regard to all the circumstances, including

(i) the apparent strength of the prosecution's case,

(ii) the gravity of the offence,

(iii) the circumstances surrounding the commission of the offence, including whether a firearm was used, and

(iv) the fact that the accused is liable, on conviction, for a potentially lengthy term of imprisonment or, in the case of an offence that involves, or whose subject-matter is, a firearm, a minimum punishment of imprisonment for a term of three years or more.

Appendix B

Key Facts of the Case:

On January 4, 2016, Mr. Corey Lee James Myers was arrested and charged with several firearms offences. He sought bail for the first time in respect of these charges on November 9, 2016, but his application was dismissed, since the judge was not satisfied that any terms of release would adequately address the risk that Mr. Myers would, if released, commit other offences or interfere with the administration of justice.

Later that month, he sought a review of his detention order under s. 520 of the *Criminal Code*, which was denied on the basis that the judge saw no significant change that would justify releasing Mr. Myers. In March 2017, Crown Counsel asked the defence whether Mr. Myers wished to pursue a 90-day detention review under s. 525 of the *Criminal Code*. Given the existence of competing lines of authority, the British Columbia Supreme Court heard submissions from both parties on the correct approach to the review under s. 525. It concluded that the correct test at a s. 525 hearing involves a two-step process: the accused must first convince the reviewing judge either that there has been an unreasonable delay in the proceedings on the Crown's part, or that the passage of time has had a material impact on the initial basis for detaining the accused, and, if either of these thresholds is met, the judge must then determine whether the detention of the accused remains justified within the meaning of s. 515(10) of the *Criminal Code*.

Analysis:

The Court had to apply the principles of statutory interpretation to determine the correct approach to a detention review under s. 525, and to explain the place of such a review within the larger context of pre-trial custody in Canada. Under Canadian law, the pre-trial release of accused persons is the fundamental rule; detention is the exception. Yet practices vary widely in terms of when s. 525 detention review hearings take place, whether they are mandatory, what factors are considered and which test is applied.

The right not to be denied reasonable bail without just cause, which is enshrined in s. 11(e) of the *Canadian Charter of Rights and Freedoms*, operates as a key organizing principle of Part XVI of the *Criminal Code* of Canada. Release is favoured at the earliest reasonable opportunity and on the least onerous grounds. The experience of pre-trial detention can have serious detrimental impacts on an accused person's ability to raise a defence. It also comes at a significant cost in terms of their loss of liberty, the impact on their mental and physical well-being and on their families, and the loss of their livelihoods.

The section 525 review hearing should be held at the earliest opportunity after the passage of 90 days (or 30 days). At the hearing, the reviewing judge may refer to the transcript, exhibits and reasons from any initial judicial interim release hearing and from

any subsequent review hearings, and should show respect for any findings of fact made by the first-level decision maker if there is no cause to interfere with them. Both parties are also entitled to make submissions based on any additional credible or trustworthy information, which is relevant or material to the judge's analysis, and pre-existing material is subject to the criteria of due diligence and relevance.

At the hearing, unreasonable delay is not a threshold that must be met before the detention of the accused is reviewed. Parliament did not intend to restrict the court's ability to review the detention of an accused at a s. 525 hearing to situations in which there has already been an unreasonable delay. The overarching question is only whether the continued detention of the accused in custody is justified within the meaning of s. 515(10), which sets out three possible grounds on which the detention of an accused in custody may be justified: (i) where it is necessary in order to ensure the attendance of the accused in court; (ii) where it is necessary for the protection or safety of the public; and (iii) where it is necessary in order to maintain public confidence in the administration of justice.

In determining whether the detention of the accused is still justified, the reviewing judge may consider: (i) any new evidence or change in the circumstances of the accused; (ii) the impact of the passage of time and any unreasonable delay on the proportionality of the detention; and (iii) the rationale offered for the original detention order, if one was made. If there was no initial bail hearing, the s. 525 judge is responsible for conducting one, taking into account the time the accused has already spent in pre-trial custody. Ultimately, s. 525 requires a reviewing judge to provide accused persons with reasons why their continued detention is — or is not — justified. Finally, the judge should make use of his or her discretion under ss. 525(9) and 526 to give directions for expediting the trial and related proceedings where it is appropriate to do so. Directions should be given with a view to mitigating the risk of unconstitutional delay and expediting the trials of accused persons who are subject to lengthy pre-trial detention.

Ministère du Solliciteur général Ontario					
Division de la sécurité publique Division de la formation en matière de sécurité publique					
25 rue Grosvenor 12º étage Toronto ON M7A 2H3					
Téléphone: (416) 314-3377 Télécopieur: (416) 314-4037					
All Chiefs of Police and Commissioner Thomas Carrique Chairs, Police Services Boards					
Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Sa	afety Training Division				
Update on Animal Welfare Calls					
August 19, 2019 General Information Indefinite 19-0062 High					
	Division de la sécurité publique Division de la formation en matière de sécurité publique 25 rue Grosvenor 12° étage Toronto ON M7A 2H3 Téléphone: (416) 314-3377 Télécopieur: (416) 314-4037 All Chiefs of Police and Commissioner Thomas Carrique Chairs, Police Services Boards Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Sa Update on Animal Welfare Calls August 19, 2019 General Information Indefinite				

As you are aware, Ontario's interim animal protection model came into effect on June 29, 2019. The government passed legislation that enables the interim Chief Inspector to appoint inspectors to ensure animals remain protected during the interim period.

The Chief Inspector has appointed inspectors employed by certain local humane societies and/or SPCAs to deliver enforcement services at the regional level. The province has entered into agreements with the following thirteen local humane societies/SPCAs:

- Lincoln County Humane Society
- Kingston Humane Society
- Hamilton/Burlington Society for Prevention of Cruelty to Animals
- Sarnia and District Humane Society
- Windsor Essex Humane Society
- Humane Society of London and Middlesex
- Oakville and Milton Humane Society
- Guelph Humane Society
- Thunder Bay and District Humane Society
- Northumberland Humane Society
- The Humane Society of Kitchener Waterloo & Stratford Perth
- Humane Society of Kawartha Lakes
- Timmins and District Humane Society

Additionally, specialized inspectors with subject matter expertise in livestock and agriculture, horses, zoos, and aquariums have been appointed to provide support to police services and other inspectors.

Police continue to have the authority to enforce animal welfare legislation across the province.

A dedicated, toll-free number has been set up for the public to report animal welfare concerns: 1-833-9ANIMAL (1-833-926-4625). The call centre triages calls to the organization responsible for enforcing animal welfare based on the location and nature of the incident, which could be a provincial inspector, local humane society/SPCA or a police service. During this interim period, police services may be contacted if the matter is criminal in nature, and/or there is an emergency.

For example, when police services receive calls related to dogs in hot cars, we expect police services to respond. *These calls should not be routed back to the animal crueity hotline.* In the event that an animal requires removal, police services should use the appropriate resources to remedy the emergency. Under the *Ontario Society of Prevention and Crueity to Animals Act (OSPCA Act)* the owner is responsible for any costs incurred in respect of providing food, care or treatment to an animal.

Inspectors are available to provide support to police services when responding to calls related to animal cruelty matters. Police services are also encouraged to use other local resources, including municipal by-law officers, animal control, local humane societies and animal rescues, including:

- To find a veterinarian, the College of Veterinarians of Ontario offers the following tool: <u>https://onlineservice.cvo.org/webs/cvo/register/#/</u>
- If specialized veterinary expertise is required, you may contact the Office of the Chief Veterinarian for Ontario, OMAFRA: 519-826-3577
- The Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA) can provide advice or connect police services to agricultural sector stakeholders who have specific expertise and offer education and guidance to owners of livestock.

Should you have any further questions, be seeking further clarity on the interim model or further information who your local humane society may be, please contact Chief Inspector, Paula Milne at Paula.Milne@ontario.ca.

We appreciate your support during this time and will continue to engage police services in the development of the long-term model for animal welfare.

Sincerely,

nlde

Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Safety Training Division



Deeds Speak

Brian Bigras Deputy Chief of Police André Crawford Deputy Chief of Police Eric Jolliffe Chief of Police James MacSween Deputy Chief of Police Robertson Rouse Deputy Chief of Police

September 18, 2019

Ms. Mafalda Avellino Executive Director The Regional Municipality of York Police Services Board 17250 Yonge Street Newmarket, ON L3Y 6Z1

Dear Mafalda:

Re: OSPCA Act Enforcement Update

As we approach the next meeting of the York Regional Police Services Board, I would like to provide you with an update on the *Ontario Society for the Prevention of Cruelty to Animals Act* (*OSPCA Act*) enforcement matter that we reported on in June. An unsigned copy of the Board report that we submitted in June is attached for your convenience. Please feel most welcome to circulate this update to members of the Board or otherwise, as you may wish.

Since the June Board meeting, much has occurred. Most importantly, Ontario's Solicitor General finalized the province's approach during the interim period – which refers to the period between June 2019 and January 2020. The province anticipates that it will be able to introduce an entirely new animal welfare enforcement model in January 2020.

Please find attached the Solicitor General's announcement to all Chiefs of Police in Ontario about the province's current approach and a recently distributed update from that office. Please also find attached our internal priority document that was distributed to our members prior to the changes (and is inclusive of the recent provincial update) which provides our members with operational guidance.

We were very pleased to learn that the Solicitor General's office heard our concerns loud and clear as to the unique challenges in York Region and immediately assigned us two full-time provincial inspectors to enforce the *OSPCA Act*. This is equivalent to the number of inspectors previously assigned to this Region by the OSPCA, when they were responsible for enforcement. I have since learned that both of our provincial inspectors are previous OSPCA employees and are qualified subject matter experts. An internal review of our animal-related calls since the changes came into effect in June suggests that the new system appears to be working and that our engagement on such calls has not gone up or changed in any significant way. Essentially,

9 TY: 1 800 668 5810 | yrp ca



Vision-inspired

Mission-focused



Values-driven

the changes and the manner that we have communicated those changes appear to have resulted in a *status quo* situation at York Regional Police – officers are responding to calls as they always have and are referring out and/or seeking the assistance of third party agencies where appropriate.

If you or any members of the Board have any further questions or concerns, please do not hesitate to let me know.

Sincerely,

Indie (

André Crawford, BÅ, CMM III Deputy Chief of Police, Operations

AC/ac Attachments

Ministry of the Solicitor General	Ministère du Solliciteur général Ontario						
Public Safety Division Public Safety Training Division	Division de la sécurité publique Division de la formation en matière de sécurité publique						
25 Grosvenor St. 12 th Floor Toronto ON M7A 2H3	25 rue Grosvenor 12º étage Toronto ON M7A 2H3						
Telephone: (416) 314-3377 Facsimile: (416) 314-4037	Téléphone: (416) 314-3377 Télécopieur: (416) 314-4037						
MEMORANDUM TO:	All Chiefs of Police and Commissioner Thomas Carrique Chairs, Police Services Boards						
FROM:	Stephen Waldie A/Assistant Deputy Minister Public Safety Division and Public Safety Training Division						
SUBJECT:	Animal Welfare Interim Strategy						
DATE OF ISSUE: CLASSIFICATION: RETENTION: INDEX NO.: PRIORITY:	June 28, 2019 General Information Indefinite 19-0048 High						

As you are aware, the Ontario Society for the Prevention of Cruelty to Animals has stated that it is withdrawing from animal welfare enforcement services as of June 28, 2019.

On June 6, 2019, the legislature passed the *Ontario Society for the Prevention of Cruelty to Animals Amendment Act (Interim Period), 2019*, a temporary measure to keep animals safe until a permanent animal welfare model is implemented.

The legislation includes provisions that allow for the following during the interim period of June 29, 2019 – December 31, 2019:

- The Solicitor General may appoint any person as the Chief Inspector for the interim period; and,
- The Chief Inspector may appoint any person as an inspector for the interim period.

The Solicitor General has appointed a Chief Inspector for the interim period. The Interim Chief Inspector has appointed temporary inspectors from local humane societies who have indicated they wish to continue enforcing during this interim period.

Provincial inspectors are also being appointed to provide additional coverage across the province. In addition, specialized inspectors with subject matter expertise in livestock and agriculture, horses, zoos and aquariums have been appointed to provide support to other inspectors and police services. Police services will continue to have the authority to enforce animal welfare laws.

The province has launched a new toll free number available 24/7 for the public to report animal welfare concerns, which is **1-833-9ANIMAL** or **1-833-926-4625**. Police can also call this phone number for support on animal protection cases and will be directed to the appropriate entity.

Should you wish to share information on the new toll free number in your local region, the ministry has developed materials, including posters and social media shareables, which can be accessed through this link: <u>www.ontario.ca/animalprotection</u>.

Should police services need to locate a local veterinarian in responding to calls, the College of Veterinarians of Ontario offers the following Find a Veterinarian Tool: <u>https://onlineservice.cvo.org/webs/cvo/register/#/</u>

The ministry has also issued a bulletin on the interim measures which can be accessed online through <u>http://news.ontario.ca/m/52801</u> for English and <u>http://news.ontario.ca/m/52802</u> for French.

The ministry looks forward to engaging with you as we continue to build a permanent animal welfare model.

Sincerely,

mlile

Stephen Waldie A/Assistant Deputy Minister Public Safety Division and Public Safety Training Division

Ministère du Solliciteur général Ontario					
Division de la sécurité publique Division de la formation en matière de sécurité publique					
25 rue Grosvenor 12 ^e étage Toronto ON M7A 2H3					
Téléphone: (416) 314-3377 Télécopieur: (416) 314-4037					
All Chiefs of Police and Commissioner Thomas Carrique Chairs, Police Services Boards					
Tony Tessarolo, for Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Safe	ety Training Division				
Update on Ontario's Guns, Gangs a Reduction Strategy	and Violence				
August 28, 2019 General Information Indefinite 19-0064 Normal					
	Division de la sécurité publique Division de la formation en matière de sécurité publique 25 rue Grosvenor 12° étage Toronto ON M7A 2H3 Téléphone: (416) 314-3377 Télécopieur: (416) 314-4037 All Chiefs of Police and Commissioner Thomas Carrique Chairs, Police Services Boards Tony Tessarolo, for Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Safe Update on Ontario's Guns, Gangs a Reduction Strategy August 28, 2019 General Information Indefinite 19-0064				

As an update to the <u>public announcement</u> and All Chiefs Memorandum # 19-0028, distributed in March 2019, on August 26, 2019 the Ontario government <u>publicly</u> <u>announced</u> that it will be extending its province-wide efforts to curb gun crime and reduce gang activity.

An additional investment of \$54 million over three years starting in 2020-21 will be provided to support Ontario's Guns, Gangs and Violence Reduction Strategy (GGVRS). This will further act as a deterrent to crime and aid law enforcement and justice partners to ensure that individuals responsible for gun and gang violence are promptly brought to justice. The GGVRS also includes investments that promote alternatives to gangs, break the cycle of offending and prevent violence before it starts.

Ontario is extending initiatives announced earlier this year and investing in new initiatives that will begin in 2020-21. New initiatives will include:

- Those focused on combatting human trafficking, including enhancements to survivor supports, investments in dedicated prosecution resources, and future enhancements to the Safer and Vital Communities Grant Program.
- Creating a new Intensive Firearm Bail Team in Peel to support bail hearings and proceedings for gun-related offences in the Greater Toronto Area (GTA).

- Establishing a GTA/Greater Golden Horseshoe (GGH) Gun and Gang Fund that will support major investigations which target the organized crime areas that fuel gun and gang operations, specifically within the GTA/GGH area.
 - Eligible police services, serving the <u>geographic areas of the Greater</u> <u>Golden Horseshoe</u>, will be able to apply for funding beginning in April 2020 through the Criminal Intelligence Service Ontario.
 - Note that all police services will also continue to be able to apply for funding under the Gun and Gang Specialized Investigations Fund (GGSIF) through the Criminal Intelligence Service Ontario. The GGSIF provides province-wide support for major investigations.
- Creating a new Eastern Ontario Gun and Gang Team that will work closely with the Ottawa Police Service. The East Region team is staffed with four Assistant Crown Attorneys, who will provide prosecutorial support for complex investigative projects and an intensive firearms and gang-specific bail strategy.

Funding will also be used to extend initiatives that the government began implementing earlier this year, including the Provincial Gun and Gang Support Unit, the GGSIF, the Ottawa Police Service Gun Violence Suppression Strategy, and the creation of Justice Centres in four locations across the province.

Ensuring public safety is a key priority for our government and we are committed to working with our policing partners to provide them with the tools and resources they need to keep Ontario's communities safe and resilient.

Sincerely,

Tony Tessarolo, for Stephen Waldie Assistant Deputy Minister Public Safety Division and Public Safety Training Division

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Interim Financial Reporting for the Period Ending June 30, 2019

RECOMMENDATION

1. That the Board receive the unaudited interim financial reports for the six month period ending June 30, 2019, pursuant to Financial Management Board Policy No. 01/05.

SYNOPSIS

The Regional Municipality of York Police Services Board (the "Board") is 41.0 percent spent at the end of June 30, 2019. York Regional Police is 51.6 percent spent for the same period. A Schedule of Reserves Balances totalling \$9,360,147 and Schedule of Capital Budget Spending with current year spending totalling \$6,313,040, have also been supplied for information purposes.

FINANCIAL IMPLICATIONS

At this time, it is projected that the Regional Municipality of York Police Services Board and York Regional Police 2019 operating budgets will be within funding approved by the Regional Municipality of York Police Services Board, resulting in a surplus position estimated at a range between \$6 million and \$8 million. Financial analysis and reporting on all major accounts, including salaries, benefits, court time, overtime, fuel and investigative expenses are ongoing. Budget notes have been attached for all major variances.

BACKGROUND

The Board's Financial Management Policy states that "the Chief of Police shall ensure that financial reporting is timely, accurate and relevant...The reports to the Board shall include: Quarterly reporting on actual financial performance including year-end financial forecasts." The

Regional Municipality of York Finance Department second quarter accounting period is now complete, and the unaudited financial reports for the Board and York Regional Police for the

period ending June 30, 2019 are attached to this report.

Net expenditures for the Board are \$178,412 or 41.0 percent of budget. For comparison purposes, the Operating Budget for the Board was 43.3 percent spent at June 30, 2018. Favourable variances exist in the legal fees, consultant fees, and mileage accounts and offset ahead of plan membership fees.

Net expenditures for York Regional Police are \$172,189,112 or 51.6 percent of budget. For comparison purposes, the Operating Budget for York Regional Police was 50.1 percent spent at June 30, 2018.

Expenditures for salaries and benefits are slightly over budget. Favorable variances in purchase of services, uniform, hydro, water, and office cleaning accounts offset ahead of plan investigation, software maintenance, telecom contract, and radio licences expenses.

It is therefore recommended that the unaudited interim financial reports for June 30, 2019 be received in accordance with the quarterly reporting requirements outlined in the Financial Management Board Policy No. 01/05.

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB/II

Accessible formats or communication supports are available upon request

Schedule of Capital Budget Spending as of June 30, 2019

	Project Spending								
			Capital			Inception to			Anticipated
Project	Project #	Commenced	Authority	Prior Years	Current Year	Date	Balance	% Spent	Completion
#1 District Multi-Function	P29020	2017	\$25,655,000	\$92,708	\$298,198	\$390,906	\$25,356,802	1.2%	Dec 2021
#3 District Marine Headquarters	P29031	2017	\$7,800,000	\$3,106,000	\$211,395	\$3,317,395	\$4,482,605	2.7%	Dec 2020
Air Operations Helicopter	P29054	2022	\$5,943,000	\$0	\$0	\$0	\$5,943,000	0.0%	Dec 2022
Air Operations	P29050	2019	\$4,274,000	\$0	\$30,644	\$30,644	\$4,243,356	0.7%	Dec 2020
Vehicles (Replacement & Additional Staff)	P29010	2019	\$4,073,000	\$0	\$2,086,620	\$2,086,620	\$1,986,380	51.2%	Dec 2019
Land Bank Acquisition	P29045	2019	\$3,000,000	\$0	\$0	\$0	\$3,000,000	0.0%	Dec 2020
Connected Officer/In-Car Modernization	P29034	2018	\$2,516,000	\$615,576	\$575,948	\$1,191,524	\$1,940,052	22.9%	Dec 2021
Specialized Equip - Forensic Lab	P29047	2018	\$2,200,000	\$0	\$0	\$0	\$2,200,000	0.0%	Dec 2020
Info Technology Hardware & Software	P29022	2019	\$1,447,000	\$0	\$483,345	\$483,345	\$963,655	33.4%	Dec 2019
Specialized Equipment	P29017	2019	\$1,264,000	\$0	\$477,097	\$477,097	\$786,903	37.7%	Dec 2019
CSV Expansion & Renovations	P29051	2017	\$1,095,000	\$906,220	\$586,482	\$1,492,702	\$508,518	53.6%	Dec 2019
Digital Evidence Management	P29024	2019	\$1,060,000	\$0	\$0	\$0	\$1,060,000	0.0%	Dec 2019
IT Infrastructure & Retention	P29030	2019	\$969,000	\$0	\$691,894	\$691,894	\$277,106	71.4%	Dec 2019
Specialized Equipment - Road Safety	P29018	2019	\$816,000	\$0	\$0	\$0	\$816,000	0.0%	Dec 2019
Renovation to Existing Facilities	P29033	2019	\$750,000	\$0	\$0	\$0	\$750,000	0.0%	Dec 2019
Closed Circuit / Witness Rooms	P29035	2018	\$590,000	\$459,419	\$110,004	\$569,423	\$479,996	18.6%	Dec 2019
Technical Investigation Equipment	P29023	2015	\$550,000	\$511,304	\$11,759	\$523,063	\$538,241	2.1%	Dec 2020
Radio System	P29042	2019	\$390,000	\$0	\$196,763	\$196,763	\$193,237	50.5%	Dec 2019
Renovations - #4 District	P29043	2014	\$320,000	\$2,008,534	\$255,402	\$2,263,936	\$64,599	79.8%	Dec 2019
Business Intelligence Enhancement	P29011	2019	\$280,000	\$0	\$0	\$0	\$280,000	0.0%	Dec 2019
Marine Patrol Boat	P29037	2019	\$250,000	\$0	\$82,426	\$82,426	\$167,574	33.0%	Dec 2020
Robotics/Support Service Equipment	P29014	2019	\$244,000	\$0	\$168,220	\$168,220	\$75,780	68.9%	Dec 2019
Sub-station Outlook - King	P29046	2016	\$100,000	\$1,079,075	\$46,844	\$1,125,919	\$53,156	46.8%	Dec 2019
Total capital budget spending			\$65,586,000	\$8,778,837	\$6,313,040	\$15,091,877	\$56,166,960	23.0%	

Notes:

1. Capital Authority represents Capital Spending Authority approved by the Regional Council on February 28, 2019

Schedule of Reserve Balances as of June 30, 2019

Reserve fund	Reserve #	Balance at Dec. 31/18	Funding to Reserve	Funding to Budget	Interest Earned	Balance at June 30/19
Board public relations fund	89595	\$155,326	\$55,170	-\$91,350	\$2,005	\$121,151
Development charge reserve	89335	\$9,024,483	\$1,469,160	-\$2,321,607	\$162,380	\$8,334,416
Sick bank reserve	89615	\$0	\$900,000	\$0	\$4,580	\$904,580
Total reserves		\$9,179,809	\$2,424,329	-\$2,412,957	\$168,965	\$9,360,147

Account		YTD Actuals	YTD Budget	YTD Variance	% Spent YTD Budget	Annual Budget	Remaining Annual Budget	% Spent Annua Budget
Expenditures								
Salaries and Benefits								
Salaries								
SalaryPermanent	01000	117,572,632	117,225,566	(347,066)	100%	236,058,318	118,485,686	49.8
SalaryOverTime	01020	3,295,718	1,825,849	(1,469,869)	181%	3,651,700	355,982	90.3
CourtOvertime	01021	929,718	833,850	(95,868)	112%	1,667,700	737,982	55.8
ReturnedOvertime	01022	(356,719)	(488,199)	(131,480)	73%	(976,400)	(619,681)	36.5
SalaryAdjustments	01050	1,972,865 123,414,214	3,344,440 122,741,505	1,371,575	59% 101%	6,688,880 247,090,198	4,716,015 123,675,984	29.5 50.0
Total Salaries Benefits		123,414,214	122,741,303	(672,709)	101%	247,090,198	123,075,964	50.0
Benefits	02500	37,148,770	33,923,157	(3,225,613)	110%	66,921,486	29,772,716	55.5
RetireeBenefits	02500	0	645,448	645,448	0%	1,290,896	1,290,896	0.0
Total Benefits	02323	37,148,770	34,568,605	(2,580,165)	107%	68,212,382	31,063,612	54.5
Total Salaries and Benefits		160,562,984	157,310,109	(3,252,875)	102%	315,302,580	154,739,596	50.
Program Specific Expenses			- ,,	(-, - ,,		, ,		
YRP Deployment Investigation								
EquipmentFirearmsSpecialUnit	20170	75,578	354,550	278,972	21%	709,100	633,522	10.
PhotographicEquipment	24040	7,685	49,000	41,315	16%	98,000	90,315	7.
PhotographicSupplies	24060	6,094	21,500	15,406	28%	43,000	36,906	14.
FingerPrintMiscellaneous	24070	4,509	12,500	7,991	36%	25,000	20,491	18.
InvestigationExpense	24090	1,103,372	581,750	(521,622)	190%	1,163,500	60,128	94.
Recruiting	25210	14,037	28,450	14,413	49%	56,900	42,863	24.
PersonnelAgencyFees	25230	351,289	388,900	37,610	90%	777,800	426,511	45.
Total YRP Deployment Investigation		1,562,564	1,436,649	(125,915)	109%	2,873,300	1,310,736	54.
Health Related Materials								
MealsCatering	23135	33,678	31,750	(1,928)	106%	63,500	29,822	53
Total Health Related Materials		33,678	31,750	(1,928)	106%	63,500	29,822	53.
Total Program Specific Expenses		1,596,242	1,468,399	(127,843)	109%	2,936,800	1,340,558	54.
Professional Contracted Serv								
Professional Services		00.007	55 350	(04.047)	4.4.40/	444 500	24,402	74
LegalFees	25020	80,097	55,750	(24,347)	144%	111,500	31,403	71.
Translation	25070	20,166 241,583	13,000 748,800	(7,167) 507,216	155% 32%	26,000 1,497,600	5,834 1,256,017	16
PurchaseOfService	28520	341,847	817,550	475,703	42%	1,635,100	1,293,253	20.
Total Professional Services External Consulting Fees		341,047	817,550	473,703	42 /0	1,033,100	1,293,233	20.
Consultant	25100	219,805	174,000	(45,805)	126%	348,000	128,195	63.
Total External Consulting Fees	20100	219,805	174,000	(45,805)	126%	348,000	128,195	63.
Total Professional Contracted Serv		561,652	991,550	429,897	57%	1,983,100	1,421,448	28.
General Expenses		,	,			.,,	.,,	
Computer Expenses								
SoftwareMaintenance	12400	2,169,945	2,034,700	(135,245)	107%	4,069,400	1,899,455	53.
ComputerSupplies	12410	27,374	46,350	18,976	59%	92,700	65,326	29.
ComputerHardware	41000	0	800	800	0%	1,600	1,600	0.
ComputerSoftware	41010	174,501	109,900	(64,601)	159%	219,800	45,299	79
Total Computer Expenses		2,371,819	2,191,750	(180,069)	108%	4,383,500	2,011,681	54.
Administrative Expenses								
MiscAllowances	05000	581,747	729,009	147,262	80%	1,458,020	876,273	39
MealAllowance	05010	72,787	0	(72,787)		0	(72,787)	
TravelFaresParkingTolls	06000	131,992	0	(131,992)		0	(131,992)	
MileageReimbursement	07000	32,670	2,000	(30,670)	1,634%	4,000	(28,670)	816
ConventionsSeminars	09000	201,594	134,000	(67,594)	150%	268,000	66,406	75
Meetings	09002	59,758	60,899	1,141	98%	121,800	62,042	49
PublicationsSubscriptions	12100	45,429	38,049	(7,379)	119%	76,100	30,671	59
Courier	12200	7,920	9,850	1,930	80%	19,700	11,780	40
Postage	12250	24,516	21,400	(3,116)	115%	42,800	18,284	57
OfficeSupplies	12350	131,162 22,939	124,400 60,000	(6,762) 37,061	105% 38%	248,800 120,000	117,638 97,061	52 19
EquipmentLease	12910	99,749	97,800	(1,949)	38% 102%	120,000	97,061 95,851	51
MaterialSupplies	26030	5,842	3,750	(1,949) (2,092)	102%	7,500	1,658	77
RentEquipment Total Administrative Expenses	29600	1,418,105	1,281,156	(136,949)	111%	2,562,320	1,144,215	55.
Fleet Maintenance		.,	.,201,100	(130,040)		2,002,020	.,	
GasOil	26060	1,521,987	1,408,400	(113,587)	108%	2,816,800	1,294,813	54
Diesel	26060	5,512	17,250	11,738	32%	34,500	28,988	16
RepairMaintVehicles	37510	810,359	852,500	42,141	95%	1,705,000	894,641	47
RepairAccidentVehicle	37510	232,368	146,500	(85,868)	159%	293,000	60,632	79
VehicleEquipment	40040	30,225	60,000	29,775	50%	120,000	89,775	25
Total Fleet Maintenance		2,600,452	2,484,650	(115,802)	105%	4,969,300	2,368,848	52
Training and Employee Related		,	, , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, -,/		,,	,,	52.
StaffTrainingDevelopment	10000	465,542	550,100	84,558	85%	1,100,200	634,658	42
TuitionTaxable	10020	29,267	125,000	95,733	23%	250,000	220,733	11
TrainingOntarioPoliceCollege	10020	91,033	115,000	23,967	79%	230,000	138,967	39
TrainingCanadianPoliceCollege	10100	71,665	62,500	(9,165)	115%	125,000	53,335	57
Uniforms	20000	695,027	728,000	32,973	95%	1,456,000	760,973	47
Total Training and Employee Related	20000	1,352,533	1,580,600	228,067	86%	3,161,200	1,808,667	42.
Memberships and Recognition		,,						
MembershipFees	11000	54,305	67,899	13,595	80%	135,800	81,495	40
				13,595	80%	135,800	81,495	40.
Total Memberships and Recognition		54,305	67,899	13,595	0070	100,000	01,435	

Account		YTD Actuals	YTD Budget	YTD Variance	% Spent YTD Budget	Annual Budget	Remaining Annual Budget	% Spent Annual Budget
Telephone	12010	85,128	83,450	(1,678)	102%	166,900	81,772	51.0%
TelephoneEquipment	12030	7,091	8,150	1,059	87%	16,300	9,209	43.5%
TelephoneCellular	12050	445,644	310,000	(135,645)	144%	620,000	174,356	71.9%
MobileCellularData	12055	99,870	108,050	8,180	92%	216,100	116,230	46.2%
TelecommunicationLines	13050	143,679 563,729	250,850 286,950	107,171	57% 196%	501,700 573,900	358,021 10,171	28.6% 98.2%
TelecomContracts	13060 21000	165,918	83,500	(276,779) (82,418)	196%	167,000	1,082	98.2%
RadioSystemLicense Total Telecommunications Network	21000	1,511,059	1,130,950	(380,110)	134%	2,261,900	750,841	66.8%
Advertising and Promotion		1,011,000	1,130,330	(300,110)	13470	2,201,300	750,047	00.078
Advertising Publicity	11050	11,036	6,300	(4,736)	175%	12,600	1,564	87.6%
SpecialEvents	11250	113,023	106,950	(6,073)	106%	213,900	100,877	52.8%
PublicRelations	11300	174,983	118,800	(56,183)	147%	237,600	62,617	73.7%
AudioVisual	24010	7,278	50,000	42,721	15%	100,000	92,722	7.3%
Total Advertising and Promotion		306,321	282,050	(24,271)	109%	564,100	257,779	54.3%
Printing								
PrintshopPrintingAllocation	12658	17,381	30,000	12,619	58%	60,000	42,619	29.0%
PrintingExternal	12750	46,048	70,100	24,052	66%	140,200	94,152	32.8%
Total Printing		63,428	100,100	36,672	63%	200,200	136,772	31.7%
Total General Expenses		9,678,022	9,119,155	(558,868)	106%	18,238,320	8,560,298	53.1%
Financial Charges								
Financial Charges								
BankCharges_Interest_Penalty	50030	97,858	107,000	9,142	91%	214,000	116,142	45.7%
TransactionCharges	50050	65,699	0	(65,699)		0	(65,699)	
Total Financial Charges		163,556	107,000	(56,556)	153%	214,000	50,444	76.4%
Total Financial Charges		163,556	107,000	(56,556)	153%	214,000	50,444	76.4%
Financial Items								
Financial Items								
ThirdPartyPayments	50100	29	0	(29)		0	(29)	
Total Financial Items		29	0	(29)		0	(29)	
Total Financial Items		29	0	(29)		0	(29)	
Insurance								
Insurance								
InsuranceAllocation	30118	1,275,000	1,275,000	0	100%	2,550,000	1,275,000	50.0%
Total Insurance		1,275,000	1,275,000	0	100%	2,550,000	1,275,000	50.0%
Total Insurance		1,275,000	1,275,000	0	100%	2,550,000	1,275,000	50.0%
Occupancy Costs								
Occupancy Costs								
HydroWater	30000	652,506	883,684	231,178	74%	1,767,370	1,114,863	36.9%
Heat	30020	178,380	152,505	(25,874)	117%	305,012	126,632	58.5%
OfficeCleaning	30031	377,377	625,850	248,473	60%	1,251,700	874,323	30.2%
Caretaking	30050	96,992	89,500	(7,492)	108%	179,000	82,008	54.2%
FacilityLeaseRent	30090	532,717	484,900	(47,817)	110%	969,800	437,083	54.9%
DedicatedFacilityExpense	30098	418,290	418,290	0	100%	836,580	418,290	50.0%
BuildingRenovations	30120	29,626	25,000	(4,626)	119%	50,000	20,374	59.3%
RepairsMaintenanceBuilding	31000	62,242	64,100	1,858	97%	128,200	65,958	48.6%
RepairMaintBuildingInternal	31009	326,412	294,000	(32,412)	111%	588,000	261,588	55.5%
GroundsMaintenance	31050	170,618	236,700	66,082	72%	473,400	302,782	36.0%
RepairMaintContracts	31200	2,399	6,700	4,300	36%	13,400	11,001	17.9%
RepairMaintElectrical	31430	62,562	57,600	(4,962)	109%	115,200	52,638	54.3%
RepairMaintMechanical	31500	216,406	314,700	98,294	69%	629,400	412,994	34.4%
RepairMaintPlantEquipment	35700	815,141	845,799	30,658	96%	1,691,600	876,459	48.2%
RepairMaintSpecialEquipment	37600							
Total Occupancy Costs		3,941,670	4,499,329	557,659	88%	8,998,661	5,056,991	43.8%
Total Occupancy Costs		3,941,670	4,499,329	557,659	88%	8,998,661	5,056,991	43.8%
Minor Capital								
Minor Capital								
PurchaseOfEquipment	40000	65,178	169,986	104,808	38%	339,972	274,794	19.2%
OperatingEquipment	40010	152,722	228,750	76,028	67%	457,500	304,778	33.4%
Total Minor Capital		217,901	398,736	180,835	55%	797,472	579,571	27.3%
Total Minor Capital		217,901	398,736	180,835	55%	797,472	579,571	27.3%
Debt Interest Debt Principal								
DebtPrinicipalSinkingFund	54508	3,432,743	1,716,371	(1,716,371)	200%	3,432,743	0	100.0%
Total Debt Principal		3,432,743	1,716,371	(1,716,371)	200%	3,432,743	0	100.0%
Debt Interest								
AllocatedDebtInterest	54518	1,914,238	1,775,727	(138,511)	108%	3,551,454	1,637,216	53.9%
Total Debt Interest		1,914,238	1,775,727	(138,511)	108%	3,551,454	1,637,216	53.9%
Total Debt Interest		5,346,980	3,492,098	(1,854,882)	153%	6,984,197	1,637,217	76.6%
Contributions to Reserves								
Contributions to Reserves								
ContrToFacilitiesRehab	57210	1,365,500	1,365,500	0	100%	2,731,000	1,365,500	50.0%
ContrToDebtReduction	57635	329,500	0	(329,500)		0	(329,500)	
ContrToSickLeave	57650	900,000	900,000	0	100%	1,800,000	900,000	50.0%
ContrToEquipmentReplacement	57670	748,000	748,000	0	100%	1,496,000	748,000	50.0%
ContrToVehicleReplacement	57690	854,500	854,500	0	100%	1,709,000	854,500	50.0%
ContrToYRPInfrastructureRes	57741	178,000	178,000	0	100%	356,000	178,000	50.0%
ContrToSeizedMoney	57970	55,170	30,000	(25,170)	184%	60,000	4,830	92.0%
		4,430,670	4,076,000	(354,670)	109%	8,152,000	3,721,330	54.4%

Account		YTD Actuals	YTD Budget	YTD Variance	% Spent YTD Budget	Annual Budget	Remaining Annual Budget	% Spent Annual Budget
Total Contributions to Reserves		4,430,670	4,076,000	(354,670)	109%	8,152,000	3,721,330	54.49
Total Expenditures		187,774,706	182,737,376	(5,037,330)	103%	366,157,130	178,382,424	51.3%
NegotiatedSpecificIntraDeptChg								
NegotiatedSpecificIntraDeptChg								
NegotiatedSpecificIntraDeptChg								
RecoveryEMS	61009	(36,000)	(36,000)	0	100%	(72,000)	(36,000)	50.09
NegotiatedTransportationServic	62048	369,400	369,400	0	100%	738,800	369,400	50.09
NegotiatedLegal	62098	395,500	395,500	0	100%	791,000	395,500	50.0
NegotiatedDAVS	62128	118,000	118,000	0	100%	236,000	118,000	50.0
Total NegotiatedSpecificIntraDeptChg		846,900	846,900	0	100%	1,693,800	846,900	50.0
Total NegotiatedSpecificIntraDeptChg		846,900	846,900	0	100%	1,693,800	846,900	50.0
Total NegotiatedSpecificIntraDeptChg		846,900	846,900	0	100%	1,693,800	846,900	50.0%
Total Gross Expenditures excl. Allocations	8 Pacavarias	188,621,606	183,584,276	(5,037,330)	103%	367,850,930	179,229,324	51.39
	a Recoveries	100,021,000	103,304,270	(3,037,330)	10370	307,030,930	175,225,524	51.5
Revenues								
Provincial Funding								
Provincial Funding								
ProvincialGrant	71010	(5,506,144)	(7,225,123)	(1,718,979)	76%	(14,450,246)	(8,944,102)	38.1
Total Provincial Funding		(5,506,144)	(7,225,123)	(1,718,979)	76%	(14,450,246)	(8,944,102)	38.1
Total Provincial Funding		(5,506,144)	(7,225,123)	(1,718,979)	76%	(14,450,246)	(8,944,102)	38.1
Development Charges								
Development Charges								
ContrFromDCPolice	77060	(2,215,916)	(2,215,916)	0	100%	(4,431,832)	(2,215,916)	50.0
Total Development Charges		(2,215,916)	(2,215,916)	0	100%	(4,431,832)	(2,215,916)	50.0
Total Development Charges		(2,215,916)	(2,215,916)	0	100%	(4,431,832)	(2,215,916)	50.09
Fees and Services								
Fees and Services								
RecoveryOther	70400	(211,717)	(390,339)	(178,623)	54%	(780,678)	(568,962)	27.19
FeesAndCharges	75000	(2,479,217)	(1,854,550)	624,667	134%	(3,709,100)	(1,229,883)	66.8
AdministrativeFees	75040	(557,178)	(413,500)	143,678	135%	(827,000)	(269,822)	67.49
SundryRevenue	75060	(239,502)	(156,000)	83,502	154%	(312,000)	(72,498)	76.8
PoliceEscorts	75090	(614,725)	(457,500)	157,225	134%	(915,000)	(300,275)	67.2
AccidentReports	75130	(283,750)	(408,000)	(124,250)	70%	(816,000)	(532,250)	34.8
PrisonerEscorts	75150	(6,592)	(20,000)	(13,408)	33%	(40,000)	(33,408)	16.5
LeaseRentalRevenue	75160	(182,435)	(100,000)	82,435	182%	(200,000)	(17,565)	91.2
		(761,040)	(808,050)	(47,010)	94%	(1,616,100)	(855,060)	47.19
AlarmMonitoringFees	75180	(839,160)	(904,500)	(65,340)	93%	(1,809,000)	(969,840)	46.49
ClearanceLetterRevenues	75330	(870,350)	(822,000)	48,350	106%		(773,650)	52.9
VolunteerApplicantScreeningRev	75335				84%	(1,644,000)		42.19
FOIRevenue	75340	(63,110)	(75,000)	(11,890)		(150,000)	(86,890)	
SaleOfEquipment	75520	(334,736)	(187,050)	147,686	179%	(374,100)	(39,364)	89.5
Total Fees and Services		(7,443,511)	(6,596,489)	847,022	113%	(13,192,978)	(5,749,467)	56.49
Total Fees and Services		(7,443,511)	(6,596,489)	847,022	113%	(13,192,978)	(5,749,467)	56.49
Other Revenue								
Other Revenue								
ThirdPartyFunding	75310	(997,163)	(911,965)	85,197	109%	(1,823,930)	(826,768)	54.79
Total Other Revenue		(997,163)	(911,965)	85,197	109%	(1,823,930)	(826,768)	54.79
Total Other Revenue		(997,163)	(911,965)	85,197	109%	(1,823,930)	(826,768)	54.7
Contributions From Reserves								
Contributions From Reserves								
ContrFromFuelCostStabilization	77644							
ContrFromSeizedMoney	77830	(91,350)	(37,500)	53,850	244%	(75,000)	16,350	121.8
Total Contributions From Reserves		(91,350)	(37,500)	53,850	244%	(75,000)	16,350	121.8
Total Contributions From Reserves		(91,350)	(37,500)	53,850	244%	(75,000)	16,350	121.8
Total Revenues		(16,254,083)	(16,986,993)	(732,910)	96%	(33,973,986)	(17,719,903)	47.89
Net Levy before Allocations & Recoveries		172,367,523	166,597,283	(5,770,240)	103%	333,876,944	161,509,420	51.6%

Schedule of Operating Budget Spending as of June 30, 2019

	Year-to-Date Actuals				Annual Budget			Remaining Balance		
	Board	YRP	Total	Board	YRP	Total	Board	YRP	Total	% Spent
Salaries and Benefits	\$147,559	\$160,415,425	\$160,562,984	\$329,000	\$314,973,580	\$315,302,580	\$181,441	\$154,558,154	\$154,739,596	50.9%
Program Specific Expenses	\$0	\$1,596,242	\$1,596,242	\$0	\$2,936,800	\$2,936,800	\$0	\$1,340,558	\$1,340,558	54.4%
Professional Contracted Services	\$1,224	\$560,429	\$561,652	\$40,000	\$1,943,100	\$1,983,100	\$38,776	\$1,382,671	\$1,421,448	28.3%
General Expenses	\$120,979	\$9,557,043	\$9,678,022	\$112,800	\$18,125,520	\$18,238,320	-\$8,179	\$8,568,477	\$8,560,298	53.1%
Financial Charges	\$0	\$163,556	\$163,556	\$0	\$214,000	\$214,000	\$0	\$50,444	\$50,444	76.4%
Insurance	\$0	\$1,275,000	\$1,275,000	\$0	\$2,550,000	\$2,550,000	\$0	\$1,275,000	\$1,275,000	50.0%
Occupancy Costs	\$0	\$3,941,670	\$3,941,670	\$0	\$8,998,661	\$8,998,661	\$0	\$5,056,991	\$5,056,991	43.8%
Minor Capital	\$0	\$217,901	\$217,901	\$3,300	\$794,172	\$797,472	\$3,300	\$576,271	\$579,571	27.3%
Debt Related Payments	\$0	\$5,346,980	\$5,346,980	\$0	\$6,984,197	\$6,984,197	\$0	\$1,637,217	\$1,637,217	76.6%
Contribution to Reserves	\$55,170	\$4,375,500	\$4,430,670	\$60,000	\$8,092,000	\$8,152,000	\$4,830	\$3,716,500	\$3,721,330	54.4%
Total expenditures	\$324,932	\$187,449,774	\$187,774,706	\$545,100	\$365,612,030	\$366,157,130	\$220,168	\$178,162,255	\$178,382,424	51.3%
Internal Charges	\$0	\$846,900	\$846,900	\$0	\$1,693,800	\$1,693,800	\$0	\$846,900	\$846,900	50.0%
Total Revenues	(\$146,520)	(\$16,107,563)	(\$16,254,083)	(\$110,000)	(\$33,863,986)	(\$33,973,986)	\$36,520	(\$17,756,423)	(\$17,719,903)	47.8%
Net Levy before Allocations & Rec	\$178,412	\$172,189,112	\$172,367,523	\$435,100	\$333,441,844	\$333,876,944	\$256,688	\$161,252,732	\$161,509,420	51.6%
Percentage spent	41.0%	51.6%	51.6%							

Notes / Assumptions

1. Excludes Regional allocations for telephone, occupancy, information technology, human resources, legal, and finance

2. Excludes non-budgeted PSAB charges for Tangible Capital Asset costs for amortization, debt principle and gain/loss on disposal of assets

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Direct Purchase of a Coach Bus

RECOMMENDATIONS

- 1. That the Board approve the purchase of a used coach bus from Tok Transit as a sole source purchase at a cost not to exceed \$247,500, plus applicable taxes; and
- 2. That the Chief be authorized to execute the contract on behalf of the Board, subject to the approval of the Region's Legal Services as to form and content.

SYNOPSIS

This report requests approval to enter into a direct purchase agreement for the purchase of a used 2012 Coach bus from Tok Transit at cost of \$247,500. The use of the coach buses by York Regional Police on an annual basis are numerous, supporting operational needs and community events including its deployment purpose for trips such as Places of Worship Tour, Newcomers Bus Tour, travel to Ontario Police College, funerals and the Police Memorial. These vehicles present a professional image and branding opportunity for the police service. The Purchasing By-law 10-17, Section 10 states that the Board may approve a direct purchase where there is only one entity reasonably capable of providing the deliverables and the total cost exceeds \$150,000.

FINANCIAL IMPLICATIONS

Funds in the amount of \$3,504,600 are included in 2019 Capital budget for the purchase of vehicles, however the coach bus was not originally contemplated for replacement. Offsetting purchases have been found by deferring the planned replacement of six motor pool vehicles until 2020, in order to manage to the bottom line.

BACKGROUND

At its June 27, 2012 and June 22, 2016 meetings, the Board approved the donations for the existing two former commuter buses A53 and A80 from York Region Transit. A token monetary transaction allowed for the transfer of ownership to York Regional Police. This purchase represents a service enhancement for York Regional Police and cost savings, as it would eliminate the frequent and costly repairs now regularly required of the two coach buses that York Regional Police currently own and operate. The two buses currently in service, namely A53 and A80, have presented themselves with maintenance and serviceability challenges in 2018 insomuch that repair costs have become excessive.

As part of a comprehensive review of the fleet assets in 2018, and in an effort to right-size the large vehicular assets owned by York Regional Police, we seek the opportunity to consolidate and reduce the fleet with this purchase of a newer, more reliable used bus, and the subsequent disposal of the other two. The proposed strategy would be to secure a newer, used highway coach to replace the aging and repair-prone commuter buses. This, in turn with the enhanced mileage of the newer model would provide operating cost-savings in excess of 50% by averting costly repairs of two older buses and lowering operating fuel and regular maintenance costs of a single bus.

Coming from MetroLinx, both current buses are former commuter buses. These are buses that are subject to higher levels of wear due to their regular, short-duration and intermittent trips as opposed to a purpose-built highway coach which is properly fitted (toilets and luggage storage), configured and deployed for fewer but longer journeys.

Infrastructure Services staff have completed due diligence to investigate the used market for a suitable replacement. The replacement goal was to offer the Board a balance of cost-effectiveness and reliability. Buses such as these purchased new typically exceed \$700,000. There exists only two manufacturers of coach buses in Canada, namely Motor Coach Industries and Prevost. Further, the used-market is somewhat limited in the highway coach business, particularly in the Greater Toronto Area. The Fleet Unit engaged companies from Winnipeg, Montreal, Western New York and locally in York Region. Comparable used-buses found via brokers and the manufacturers themselves exceeded \$300,000.

The particular coach being proposed for purchase was owned, operated and serviced by Tok Transit located in York Region. Tok Transit has provided an opportunity to independently assess the vehicle condition, and has provided the vehicle's service records for the vehicle's complete service life to-date. A complete and impartial appraisal, performed and documented by the Region's currently retained appraisal firm is attached to this report. Therefore, this report seeks the Board's approval for a Direct Purchase of a used coach bus, in accordance with Section 10 of the Purchasing By-law 10-17.

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB : pds Attachments

Accessible formats or communication supports are available upon request.

 TOK TRANSIT | TOK PERFORMANCE | TOK COACHLINES | TOK CURBSIDE | TOK SMARTECH | TOK GLOBAL

 221 CALDARI ROAD, CONCORD, ONTARIO L4K 3Z9 • Tel: (905) 669-2850 • Fax: (905) 669-9821



YORK REGIONAL POLICE 17250 YONGE STREET NEWMARKET, ON L3Y 4W5 ATT: JASON DOW	SEPTEMI	3ER 11 2019
THE FOLLOWING IS A SUMMARY OF YRP BUS PURCHASE AS AC	REED BY TOK (GROUP.
PURCHASE PRICE FOR 2012 MCI J4500 2MG3JMBA7CW065971 (TRADE IN VALUE FOR OLD UNITS AS IS A53, & A80 (TRANS ISS	-	250,000.00 0
RE- PAINT IF REQUESTED ON PURCHASED UNIT 2624 (SIDES BELOW WINDOWS, FRONT AND BACK.	,	8,500.00
	SUBTOTAL HST TOTAL	247,500.00
THANK YOU FOR THE OPPORTUNITY TO QUOTE. IF ANY FURTH	ER QUESTIONS 1	PLEASE

ERNIE VELWIG





VALUATION REPORT

ADMINISTRATIVE DATA			
To: Regional Muncip Of York	Da	ite:	September 6, 2019
17250 Yonge St,	File	e:	183910
Newmarket, ON, L3Y-6Z1	Ар	praiser	r: Grant Pickess
Attention: Jason Dow		sured:	York Region Police
Reference: TOK#2624		vner:	Same
	Lo	ss Date	e: September 3, 2019
Inspected At: Valuation file			
Inspect Date: 9/5/2019	Ve	hicle:	2012 MCI J4500 HWY Coach
Damaged Area: ACV only	Lic	ense:	N/A Serial: 065971
UNIT VALUATION DATA			
Value based on: Compariable units	Automated v	alue Re	ef# N/A
	N 1/A		
Dealer quote: N/A	N/A		Average quote: N/A
Dealer quote: N/A	N/A		
Dealer quote: N/A	N/A		Adjust(+/-): N/A
	* 070505 00	. NI	1.
RECOMMENDED ACTUAL CASH VALUE ACV)	\$ 279585.00	N/	/A
		n nate -	
ONTARIO MANDATORY VEHICLE BRANDING P		e notes	
Recommended MTO Mandatory Branding designat	ion:		N/A

REMARKS:

VALUATION: As requested, we have established an Actual Cash Value for the unit. With the exception of automated valuations, we have based our recommended value on independent research in the format noted above. We reviewed any supplied maintenance history and have accounted for this work in the ACV. Actual Cash Value (ACV), taken in this mater to mean the price at which the unit would typically change hands between a willing buyer and a willing seller.

CONDITION:

The bus is in above average condition given its age mileage and usage with below industry standard overall mileage and exterior usage recorded. Similarly the interior of the bus is in above average condition throughout with seats, controls, lavatory systems etc. all in above average condition for the vehicles age and usage. The vehicle has clearly been maintained to industry standard or above throughout and we would write the bus overall at approximately 8.5 / 10.

VALUATION NOTES:

As illustrated in the attached comparable vehicle advertisements, we were unable to locate any Canadian listed comparables at this time. Accordingly our ACV research is based on three US comparable buses with similar overall condition and options etc. After adjusting model year etc. these three comparable vehicles have an average list price of \$223,500 USD. At today's exchange rate this would equate to \$294,300.00 CAD.

13 Holland Drive, Units 11&12, Bolton, ON L7E1G4 Tel: (905) 790-7777 Fax: (905) 790-2255 Page 1 of 2

To this average base value we have applied the industry standard 5% negotiation adjustment which provides for an adjusted recommended actual cash value (ACV) of <u>\$279,585.00 CAD</u>.

Trusting our report will assist you in dealing with this matter.

Yours sincerely,

Grant Pickess - Licensed Heavy Truck and Coach Technician For Paragon Appraisals Limited

13 Holland Drive, Units 11&12, Bolton, ON L7E1G4 Tel: (905) 790-7777 Fax: (905) 790-2255 Page 2 of 2



2012 MCI J4500 56 Passenger Motorcoach - C66043



Price: \$219,650

Stock #: C66043

Bus Highlights: – Freshly Painted – California CARB Compliant – 3-Point Seat Belts

This is what every coach buyer is looking for – Late model, rust free, well maintained and ready to hit the road! This bus was fleet maintained and it shows! The exterior is in great condition as well as the interior – overall condition is good with only minor flaws here and there. The engine makes good power, the transmission shifts great and best of all – it's equipped with a exhaust brake which assists with braking ensuring a high level of safety. Call for details – you don't want to miss out on this bus.

Stock #	C66043
Price	\$219,650
Condition	Used
Status	In Stock – Seattle, WA Location
Storage	Yes
Canadian Admissible	Yes – Let us know if you have questions about importing
Odometer	337,440
Year	2012
Make	MCI
Model	J4500
Chassis	MCI
Engine	Cummins ISX
CARB Compliant Diesel	Yes
Fuel Type	Diesel
Transmission	Allison B500 Automatic
GVWR	54,000 lbs.
Capacity	56
Seats	High Back, Seat Belts, w/ Arm Rests, w/ Foot Rests
Seat Belts	3 Point Seat Belts, Yes

Additional Information

Air Conditioning	Front & Rear, Yes
Heat	Front & Rear, Yes
Media	6 Monitors, AM/FM Stereo w/CD/DVD, PA System, with USB
Misc. Options & Features	Interior Overhead Parcel Racks, Underfloor Storage

More Images





2013 MCI J4500 56 Passenger ADA Coach - C66303



Additional Information

Price: \$279,975

Stock #: C66303

This is what every coach buyer is looking for – Late model, rust free, well maintained and ready to hit the road! This bus was fleet maintained and it shows! The exterior is in great condition as well as the interior – overall condition is good with only minor flaws here and there. The engine makes good power, the transmission shifts great and best of all – it's equipped with a exhaust brake which assists with braking ensuring a high level of safety. Call for details – you don't want to miss out on this bus.

Stock #	C66303
Price	\$279,975
Condition	Used
Status	In Stock – Seattle, WA Location
Wheelchair Accessible (ADA)	Yes
Storage	Yes
Canadian Admissible	Yes – Let us know if you have questions about importing
Odometer	459,109
Year	2013
Make	MCI
Model	J4500
Chassis	MCI
Engine	Cummins ISX
CARB Compliant Diesel	Yes
Fuel Type	Diesel
Transmission	Allison B500 Automatic
GVWR	54,000 lbs.
Capacity	56
Seats	High Back, Seat Belts, w/ Arm Rests, w/ Foot Rests
Seat Belts	3 Point Seat Belts, Yes

Air Conditioning	Front & Rear, Yes
Heat	Front & Rear, Yes
Media	6 Speakers, AM/FM Stereo w/CD/DVD, PA System, Video System
Misc. Options & Features	Entry Area Grab Rails, Interior Overhead Parcel Racks, Rear Rest Room, Underfloor Storage

More Images



HOME LEADERSHIP ABOUT CONTACT NEWSLETTER MEDIA MANUALS CAREERS SUPPLIER



MCI PRE-OWNED COACHES BY CATEGORY

PRE-OWNED COACH SALES LEADERSHIP Meet your Pre-Owned Coach

Executive Leadership

Pre-Owned Select+ Pre-Owned Deal

Sale Coaches For Sale By Owner Bus Outlet

COACH FINDER ALERT

Coach Specifications Financial Services Locate your MCI Sales & Support Team

Certification Warranty Why MCI?

Search all MCI Pre-Owned

By Category	\checkmark
Make/Model	\checkmark
From Year	\checkmark
To Year	\checkmark
Price Range	\checkmark
Location	\checkmark
Mileage	\checkmark
Wheelchair	\checkmark
Powertrain	\checkmark
Unit Number	
Search	



ReEnergize to Featured & Specialty Coaches. Warranties may apply.

Sort By: Make/Model | Year | Price | Mileage | Location

BLUE BOOK: \$262,000 SPECIAL PRICE: \$200,000 *** SAVINGS \$62,000 ***

ON HOLD-SALE PENDING



VIEW DETAILS **READY FOR IN-SERVICE USE** Make: MCI Model: J4500 Year: 2012 Seating Capacity: 54 Engine: DDC DD13 - 410HP Transmission: Allison B-500 Unit Number: 66087 Price⁻⁻: \$200,000 Location: Dallas, TX Wheel Chair Lift : No CONTACT A SALES REP

* The inventory listings are updated regularly, however, if you do not find what you are looking for on this site, please contact your pre-owned coach sales representative for a complete listing of coaches in your area.

**Price quoted is in U.S. dollars and does not include any applicable sales or excise tax, title, license, documentation or environmental fees or handling charges. All coaches are available for, and subject to, immediate sale to the first qualified buyer.

[†]Price quoted is in CAN dollars and does not include any applicable sales or excise tax, title, license, documentation or environmental fees or handling charges. All coaches are available for, and subject to, immediate sale to the first qualified buyer.

For Sale By Owner - Coaches listed for sale on this page or that are shown with the listing "For Sale By Owner" are the property of their respective owners and not offered for sale by MCI. Listing the coach for sale is a service offered to coach owners and prospective buyers and is subject to certain terms and conditions. Coaches listed as Brokered are also not owned by MCI.





Motor Coach Industries - A New Flyer company: Corporate Address 200 East Oakton Street, Des Plaines, Illinois 60018 | Phone: 866-MCICOACH

Copyright 2004-2019 Motor Coach Industries Int'l, Inc. and its subsidiaries. All Rights Reserved.

MCI® J4500



The evolved J4500 has many enhancements to reliability and functionality including an

optional steerable tag axle, adding extra maneuverability to the smoothness of the standard, and sensational, wide-ride suspension.

Increased fuel economy. Low total cost of ownership.



CONTACT AN MCI SALES REPRESENTATIVE TODAY

SAFETY & SECURITY | POWERTRAIN AND ECONOMY | HANDLING, RIDE AND BRAKING | EXTERIOR

PASSENGER INTERIOR, APPOINTMENTS AND CONVENIENCE | DRIVER'S COCKPIT AUDIO, VIDEO AND ELECTRONICS SYSTEMS

<u>COACH OPERATION & PERFORMANCE: RECENT IMPROVEMENTS AND ENHANCEMENTS</u> <u>SUPPORT, SERVICES & WARRANTY | APPLICATION SPECIFIC PERFORMANCE GROUPS</u> <u>GENERAL WEIGHTS AND MEASUREMENT</u>

DOWNLOAD THE J SERIES BROCHURE

SEVERE DUTY PACKAGE INFO ENGLISH | FRANÇAIS

DOWNLOAD SUPER 60 WARRANTY INFORMATION

LINK TO DRIVER REFERENCE VIDEOS

SAFETY & SECURITY

Standard in basic coach

- Bendix® ESP (Electronic Stability Program)
- Integrated tire-pressure monitoring system with always-on sensors
- Amerex fire-suppression system and engine compartment fire detection
- Digital Wheel End Sensing (DWES) to detect wheel end faults
- FMVSS 210 load compliant seat track and mounting system with infinite adjustability
- Frameless single pane passenger windows with laminated safety glass and dual-latch emergency release mechanism
- Spare tire compartment roller

Optional addition in basic coach

- **NEW!** Bendix® Wingman Fusion System with Adaptive Cruise Control and Collision Mitigation Functionality
- Frameless dual pane passenger windows with tempered / laminated safety glass and dual-latch emergency release mechanism
- Side-view cameras integrated into mirror head
- NEW! 360 degree camera system
- NEW! 500 GB digital recording system (4 exterior cameras) or 1 TB DVR (4 interior & 4 exterior cameras)

POWERTRAIN AND ECONOMY

Standard in basic coach

- 2017 EPA Cummins X12 w/engine brake, 410hp, 1,450 lb-ft torque
- Allison Gen V transmission with prognostics capability
- Fuel economy optimized rear axle ratios delivering up to 19% better fuel economy in certain configurations
- **NEW!** Relocated engine air intake system including standard pre-filter / water separator and enhanced engine compartment service lighting

Optional addition in basic coach

- 2017 EPA Cummins X12 w/engine brake, 455hp, 1,550 lb-ft torque
- 2017 EPA Detroit Diesel[™] DD13[®] w/ engine brake, 410hp, 1,450 lb-ft torque or 450hp, 1,550 lb-ft torque
- NEW! "Cummins Connected" option for enhanced engine diagnostics
- NEW! "DD13 Virtual Technician" option for enhanced engine diagnostics

HANDLING, RIDE AND BRAKING

Standard in basic coach

- **UPDATED!** Independent Front Suspension system with labyrinthically sealed unitized wheel ends now rated at 17,000 lbs
- Drive axle rated at 23,000 lbs and independent suspension tag axle rated at 16,500 lbs
- Bendix[®] all-wheel ADB 22X[™] disc brakes
- Leather-wrapped tilt and telescoping steering wheel with integrated controls and ZF variable ratio steering
- · Wide-ride suspension system with Sachs Shocks
- Passive rear steering system provides amazingly tight 40' 11" turning radius

EXTERIOR

Standard in basic coach

- Semi-monocoque low-corrosion stainless steel body
- Fiberglass composite front and rear caps, exterior skin and baggage doors with electric locks
- Improved double sealed, air-operated entrance door with integrated rub rail
- Fog lamps with impact resistant polycarbonate lenses
- Hub-piloted steel wheels, 22.5 x 9.0
- Firestone® tires 315/80 R22.5, L-rated

Optional addition in basic coach

- Alcoa aluminum wheels now with more durable coating, 22.5 x 9.0
- Michelin® tires 315/80 R22.5, L-rated.
- **NEW!** Drip rail lighting

PASSENGER INTERIOR, APPOINTMENTS AND CONVENIENCE

Standard in basic coach

- **NEW!** Best-in-class interior passenger space with comfortable seating for up to 60 passengers with or without WCL
- **UPDATED!** Amaya A-220 thin-back seat for improved passenger space, with separate headrest and integral 3-point seatbelts (56-passenger standard)
- NEW! Larger driver side rear transom window with over 500% more viewing area
- Chemical lavatory without wash basin
- MCI-exclusive spiral entrance stairway with ergonomic grab rails
- MCI-exclusive theatre-style tiered seating in first three rows provides exceptional passenger views, featuring integrated center aisle ramp for easy entry and exit
- **NEW!** LED indirect ceiling and stepwell panel lighting, LED spot lights in ceiling with blue night light function. All interior lighting is dimmable and includes a one-touch "cleaning" feature.
- **NEW!** Enhanced LED interior lighting choices including stepwell nosing lights, stepwell handrail lights, ceiling strip lights, and window lights
- **NEW!** Customizable fabric, flooring and interior trim options
- **NEW!** Larger, reconfigured lavatory with vandal resistant features
- **NEW!** Shortened roadside parcel rack for improved interior ambience and greater floorplan flexibility

Optional addition in basic coach

- **UPDATED!** Kiel 2050 or 1020 seating featuring modern styling with integrated headrest and integral 3-point seatbelts
- **UPDATED!** Amaya Sigma or GT seating featuring modern stylinig with integrated headrest and integral 3-point seatbelts
- Secondary lavatory holding tank
- **NEW!** RGB interior lighting feature including six pre-programmed colors (red, blue, green, cyan, magenta, yellow) plus white
- **NEW!** Customizable LED entrance door welcome light.
- **NEW!** Enhanced finishes on parcel rack doors and stepwell trim strips (light, medium, dark woodgrain and carbon-fiber)
- **NEW!** Industry leading capacity enclosed parcel racks featuring more robust components and improved aesthetics
- **NEW!** Removable curb and roadside hostess table
- NEW! Rear window for improved passenger visibility and ambiance
- **NEW!** Glass roof hatch to improve ambient lighting levels
- UPDATED! Braun wheelchair lift with newly configured sliding seats to allow even seat spacing

DRIVER'S COCKPIT, INSTRUMENTATION AND CONTROLS

Standard in basic coach

• **UPDATED!** ISRI 6832 3-point driver seat with seatbelt alarm and featuring a new lower seat pedestal for improved suspension travel

Page 5 of 7

- **NEW!** Multifunction dash display with greatly enhanced functionality, improved driver ergonomics, and "plain English" diagnostic messages
- Multifunction steering wheel featuring courtesy "Yo" light switch to acknowledge passing vehicles
- Enhanced pre-trip walk-around test check for easier inspections
- **NEW!** Driver's toe kick, redesigned storage drawers with built-in USB outlet, streamlined LH console with larger cup holder and 12V plus USB charging ports
- **NEW!** Unbreakable driver's defrost vents

Optional addition in basic coach

• **NEW!** Power windshield blinds without guide rods, that recess into the front upper cap when not in use

AUDIO, VIDEO AND ELECTRONICS SYSTEMS

Standard in basic coach

- AM/FM/CD/DVD with six 15" HDMI wide screen monitors
- Generic 12V power supply provided for Wi-Fi installation, as well as powering any operator-added accessory

Optional addition in basic coach

- Enhanced audio with dual subwoofers, 15 x 2" tweeters and additional amplifier
- Wireless microphone
- iPod & MP3 connection integrated in head unit
- **UPDATED!** Improved Wi-Fi system options
- NEW! 110V outlets w/USB at every seat, including 4000 Watt inverter and integral battery charger
- **NEW!** Media panel w/HDMI A/V and USB + 3.5mm audio inputs in tour guide area
- Saucon asset tracking system with geo-fencing and OBR (on-board recording) capability

COACH OPERATION & PERFORMANCE: RECENT IMPROVEMENTS AND ENHANCEMENTS

Standard in basic coach

- Latest generation Parker/Vansco fully multiplexed solid-state electrical system featuring optimized military grade components
- Ultra durable front and rear bumper systems
- Brushless motors on HVAC evaporator and condenser for long life and low maintenance
- Radiator and charge air cooler with state-of-the-art E-coated frame and high-strength aluminum alloy designed and tested for highly corrosive environments
- Stainless steel, corrosion resistant coolant and charge air cooler tubes
- Corrosion resistant condenser with state-of-the-art E-coating on tubes & fins
- Swing-out radiator/charge air cooler module with E-Fan system
- Extreme duty tag axle unload valves for MDSS / Bendix air system
- Rotary main battery disconnect switch
- UPDATED! MCI® A/C compressor with improved tensioning system and idler

- **NEW!** Acrylic rear tail lamp panels
- Service door hinges with greaseable fittings
- **NEW!** Corrosion control enhancements including improved SST rear J-box, more SST bracketry and improved processes for applying HydroArmor in the factory (air tanks, under carriage coverage)
- **UPDATED!** Improved docking and cornering light logic for enhanced low-speed visibility and passenger entry /exit
- Removable return air duct for easier servicing
- 2 x 250 Amp Delco (Borg Warner) brushless alternators for improved reliability
- Ruggedized lavatory dump valve with easy to use lever handle
- Flat composite baggage bay flooring for improved corrosion resistance and driver ease of use

Optional addition in basic coach

- Long-life, high-visibility LED high/low beam forward lighting
- E-coated radiator and charge air cooler heat exchangers
- 45,000 BTU ProHeat or 120,000 BTU Spheros (Webasto) auxiliary heaters

SUPPORT, SERVICES & WARRANTY

Standard in basic coach

- Industry-leading 30-month standard limited warranty
- Expanded Super 60 warranty extension on select components

Optional addition in basic coach

• Extended OEM warranties on engine and transmission

APPLICATION SPECIFIC PERFORMANCE GROUPS

Optional addition in basic coach

- Audio, entertainment and connectivity group
- Severe Duty dust and off-road package
- Tour company compliance group
- Trim and appointment upgrade group
- Extreme hot/cold weather package

GENERAL WEIGHTS AND MEASUREMENT

Overall Length (bumper to bumper): 45.58 ft. - 13.80 m Wheelbase: 315.00 in - 8.00 m Front Overhang: 78.25 in - 1.99 m

Rear Overhang:	150.25 in - 3.82 m
Overall Width:	102.00 in - 2.59 m
Overall Height:	140.75 in - 3.58 m
Interior Height:	78.25 in - 1.99 m
Front Track:	84.84 in - 2.15 m
Rear Track (drive):	75.38 in - 1.91 m
Rear Track (trailing):	84.84 in - 2.15 m
Turning Diameter:	40 ft 11 in - 12.4206 m
Gross Vehicle Weight:	54,000 lb - 24,494 kg
Total Luggage Compartment Volume:	573.00 cu ft - 16.22 cu m
Fuel Tank Capacity (usable):	183 gal - 692.73 l
DEF Tank Capacity:	15 gal - 56.78 l
Payload Capacity:	16,400 lbs - 7,438 kg

Registered trademarks are the property of their respective companies.

Specifications are subject to change without notice. Not all products are available in all markets. <u>Contact</u> your MCI sales representative for further details.

Motor Coach Industries - An <u>NFI Group Inc</u> Company: Corporate Address 200 East Oakton Street, Des Plaines, Illinois 60018 | Phone: 866-MCICOACH

Copyright 2004-2018 Motor Coach Industries Int'l, Inc. and its subsidiaries. All Rights Reserved.





INI NUMPER	MININ	22.1	22.5	22.5	11	DEL:	TO AL
CANANAL		2.5 J	2.5 J	2.5 J	N06597	MCI MODEL:	ODAIO
	TIRE/ PNEU	315/80R22.5 J	315/80R22.5 J	5/80R2	2MG3JMBA7CW065971		ECONE
110 110	E	31	31	31	33JI	10	HCL
NOT COM		500 LB)	0000 LB)	500 LB) 315/80R22.5 J	2MG	SULE: BUS	THIS VEHICLE CONFORME TO AL

SEP 2011 KG(LB) 7484 KG(16500 LB)	MIDINTERMEDIARE:10433 KG(23000 LB)	REARI ARRIERE: 7484 KG(16500 LB) V.I.N. I N.I.V: 2MG3 VEHICLE TYPE/ TYPE DE VEHICULE: BUS	THIS VEHICL
DATE OF MFR: GAWRIPNBV: FRONTIAVANT:	MIDINTERMEDIARE	REARI ARRIERE: V.I.N. I N.I.V. : VEHICLE TYPE/ TYP	Con in

NIN C























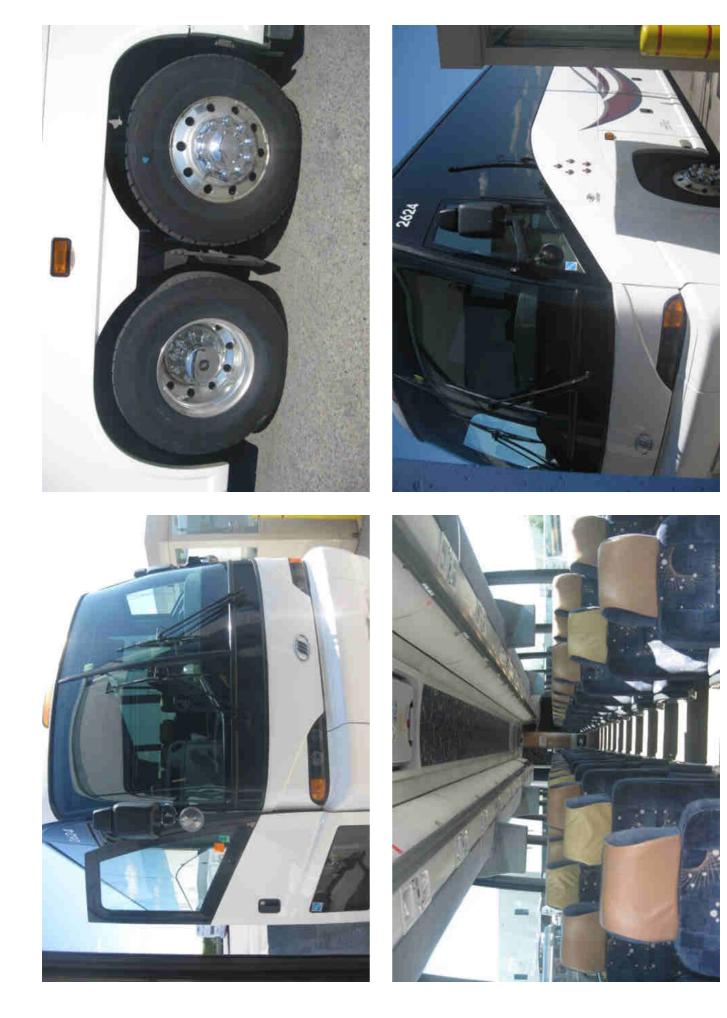
















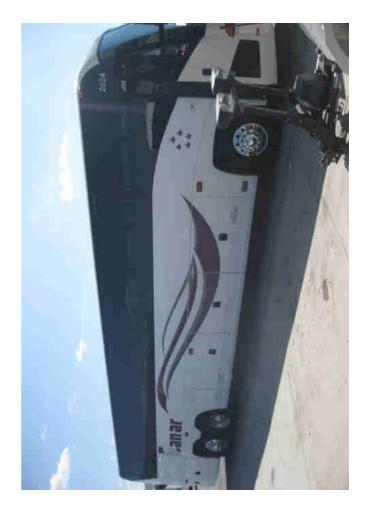
















PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Direct Purchases for Absence Management Solution and Vehicle Equipment Beyond Five Years

RECOMMENDATIONS

- 1. That the Board authorize the renewal of agreements for an absence management solution and vehicle equipment with the contractors listed in Appendix 1, effective October 2019, for up to one additional term of one year, provided that the contractor has performed satisfactorily and that sufficient funds have been provided in the annual budget; and
- 2. That the Chief be authorized to execute the agreements on behalf of the Board.

SYNOPSIS

This report seeks the Board's authorization to renew existing contracts for a further one year term for an absence management solution and vehicle equipment in order to facilitate a competitive procurement process via request for proposals. This request seeks the Board's approval to renew the contracts required for a period longer than five years. Compatibility with existing facilities, equipment or services is the paramount consideration for the recommendations. Section 18.1 of the Purchasing Bylaw requires Board approval where the renewal or extension of a contract will result in an aggregate term of greater than five years and section 10.2 requires the Board's approval for direct purchases exceeding \$150,000.

FINANCIAL IMPLICATIONS

Funding is included in the 2019 operating budget totalling \$730,200 for the accounts reflected in this report including vehicle equipment \$623,200 and absence management solutions \$107,000.

The funding to renew outlook years is included in the 2020 Operating budget proposal and subject to the annual approval of the Board and Regional Council.

BACKGROUND

Vehicle Equipment

York Regional Police adopted the Ford Police Interceptor Utility (PIU) as its front-line patrol vehicle in 2013. Since this time, the vehicle design and platform has largely remained unchanged. For this reason, we have been able to standardize and re-use the emergency vehicle equipment for approximately five years as vehicles are retired.

For the model year 2020, the Ford Motor Company will be changing the fundamental design and dimensions of the Ford PIU. Although the model year 2020 Ford PIU design is complete, the vehicle along with its final dimension details has only just been released to the aftermarket vendors who design and supply the emergency equipment such as the steel partitions, push bars, equipment racking and emergency lighting for this new model of police vehicle. For this reason, the market availability of commercial emergency equipment for this new model is still limited.

An initial order of six new 2020 model year Ford PIUs are due to arrive in October 2019. These six vehicles will be part of Ford's first production run of this model. Upon receipt of these six new units, a comprehensive re-design will take place, making consideration for all the exisiting equipment that currently resides on and within a standard front-line patrol vehilcle. Once the design criteria is known and finalized, a new request for proposal will be issued to solicit bids on new equipment standards. The Board's approval is requested for a term exceeding five years.

Absence Management Solutions

In October 2016, York Regional Police entered into a direct purchase agreement with Morneau Sheppell, who was chosen to pilot absence management due to their familiarity as the contract provider of the Employee and Family Assistance Program. During this pilot, the Member Support Bureau had the opportunity to evaluate the service provided. The results of the cost benefit analysis indicate that it is advantageous to the efficient management of existing medical claims to utilize a third party service provider going foward.

At it's December 2018 meeting, the Board granted the Chief the authorization to continue the Pilot for an additional year to allow time to complete a Request for Proposal process. The Member Support Bureau is continuously looking at measures to enhance best-practices for York Regional Police's disability and absence management strategies through existing in-house resources and through the establishment of a partnership with a third-party Contractor with a well established network of disability management services and resources. The request for proposal document has been completed; however, more time is required to complete the process. The Board's approval is requested for a direct purchase for an aggregate contract exceeding \$150,000.

It is therefore recommended that the Board approve the renewal of direct purchase agreements described within this report requiring Board approval for terms that exceed five years, with an upset limit totalling \$730,200 over a one year period and contingent upon approval within the annual budget.

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB:jc

Accessible formats or communication supports are available upon request

APPENDIX 1
Absence Management Solution and Vehicle Equipment

Provider	Product	Average Annual Cost	Estimated One Year Cost	Initial Purchase Date
D and R Electronics Co. Ltd.	Emergency Vehicle Equipment	\$596,869	\$623,200	Pre-2004
Morneau Sheppell	Absence Management Solution	\$106,968	\$107,000	2016
Total		\$703,837	\$730,200	

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT TO THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Amended Service Fees and Charges

RECOMMENDATIONS

- 1. That the Board adopt the Schedule "A" Service Fees and Charges set out in this report effective January 1, 2020; and
- 2. That Bylaw No. 02-15 be amended to replace the existing Schedule "A" with Schedule "A" attached; and
- 3. That the fees and charges set out in Schedule "A" shall be adjusted on January 1 of each year in accordance with the annual Consumer Price Index and the fees and charges so adjusted shall be rounded up to:
 - (a) the nearest dollar where the fee is less than \$100,
 - (b) the nearest \$10 where the fee is \$100 or more but less than \$1,000.

SYNOPSIS

This report is to revise Service Fees and Charges in accordance with the *Municipal Act, 2001* (the "Act") and pursuant to the fee review process discussed at the Board's April 17, 2019 meeting. The proposed fees and charges set out in Schedule "A" shall be adjusted on January 1 of each year in accordance with the annual Consumer Price Index. This is a consistent

treatment to the Regional Municipality of York Fees and Charges for Services and Activities Bylaw Bill No. 16 and Bylaw No. 2010-15. This excludes the fee for Paid Duty Officer rates, which are based on the Uniform Working Agreement and subject to change 90 days after contract ratification. In addition, rate increases are proposed to Paid Duty Administration and walk-in Clearance Letters.

FINANCIAL IMPLICATIONS

Funds in the amount of \$11,336,200 are included in the 2019 Operating Budget for service fees and charges. The proposed service fees and charges are projected to result in an increase totalling \$502,100, consisting of inflationary increases of \$111,800, Clearance Letters of \$267,100 and Paid Duty Administration of \$123,200.

BACKGROUND

In establishing service fees and charges, the Board is recognizing a need to recover costs associated with the provision of certain services through user fees. By passing the cost of certain services to the consumer, only those individuals or groups that utilize the service pay for the cost of providing it, rather than taxpayers in general.

Historically, service fees and charges have been developed inclusive of costs related to administration, fees for mandatory services, and to include the full direct and indirect costs of providing the services. In May 2017, Financial Services engaged the services of KPMG to conduct a full review of the costing frameworks that support service fees and charges and to ensure that the fees are a fair representation and recovery of rising costs. The objectives of this review were to assess current costing frameworks to identify opportunities to better defend service fees and charges costings and other improvement opportunities, and to understand the value of information and related costs associated with providing these services. Recommendations were presented to Financial Services in June 2017 in order to achieve the desired future state frameworks and methodologies to:

- 1. Implement incremental service/product fee increases that adjust to inflation;
- 2. Adopt a tiered pricing model, which allows customers to have the final decision to choose the standard or premium services;
- 3. Differentiate costs and fees between online and walk-in Information Management services;
- 4. Eliminate cross-subsidizing between services;
- 5. Use a standardized Cost of Billing template provided by KPMG, to achieve a greater level of consistency and thus a more defendable costing framework;
- 6. Improve current costing models, some recommendations have been implemented in Schedule A; and
- 7. Enforce an Evidence-Based Approach to determine estimations and assumptions.

Since the 2017 consultation, Financial Services have updated the costing frameworks to include increases that adjust to inflation, differentiated fees between online and walk-in at the Community Resource Centre, and used a standard billing template to ensure consistency among costings. These updates are reflected periodically and are subject to Board approval.

The Regional Municipality of York Fees and Charges for Services and Activities Bill No. 16 Bylaw No. 2010-15 provides a process for inflation adjustment on January 1 using the Consumer Price Index. This request is to implement a similar treatment for the automatic annual increase to service fees and charges, excluding the fee for Paid Duty Officer rates which are based on the Uniform Working Agreement.

The implementation of the new rates is proposed to occur on January 1, 2020. The lead-time is needed to allow for administrative and information technology system changes and to allow for notification to consumers of the affected services. It is anticipated service fees and charges will be reviewed again biennially.

The rationale for the primary fee changes include:

Clearance Letters

The walk-in fee is recommended to be increased from \$70 to \$80 to reflect budget, inflation and differentiating factors. This price increase does not impact the Volunteer and Student rate of \$30 or the on-line rate of \$65. The revenue impact is an annual increase of approximately \$267,100.

Paid Duty Officer Fee and Administrative Fee

Officer fees are amended annually for Constable, Sergeant and Staff Sergeant ranks to reflect current rates as outlined in the 2016-2019 Uniform Working Agreement. The future scheduled rate changes for January 1, 2020 will be communicated within the online order webpage and identified via an asterisk on Schedule A as subject to change based on the Working Agreement. The proposed administrative fee increase is from 22 percent to 24 percent to reflect budget and adjust for inflation. The revenue impact is approximately \$123,200.

It is therefore recommended that the Board approve the Amended Service Fees and Charges set out in Schedule A effective January 1, 2020, and inflationary increase adjustments on January 1 of each year.

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB:se

Accessible formats or communication supports are available upon request

Schedule A - Service Fees and Charges

Column 1 – Fee Description Column 2 - Fee Amended **Information Management Bureau** * Motor Vehicle Collision Investigation & Report \$350 **Clearance Letters** \$80 * * \$66 Clearance Letters – On Line * **Clearance Letters - Volunteers & Students** \$31 * Vulnerable Sector Screenings \$71 * Vulnerable Sector Screenings - On Line \$66 * Vulnerable Sector Screenings - Volunteers & Students \$31 * Pardon Applications \$120 * Fingerprints** \$71 * **Fingerprints Destruction** \$71 * **General Occurrence Report** \$100 * Extra Copy \$10 Legal Bureau **Clandestine Drug Laboratory Property Check** \$51 * * Officer Notes & Statements, per occurrence \$240 Photocopies (per page) \$0.60 * * Research and Retrieval, per hour \$49.00 **Budget and Control Bureau** Dispatched False Alarm Attended * \$200 * **Dispatched False Alarm Cancelled** \$130 Paid Duty Constable Officer Fee, per hour*** \$72.42 Paid Duty Sergeant Fee, per hour*** \$82.92 Paid Duty Staff Sergeant Fee, per hour*** \$91.61 * Paid Duty Vehicle, per hour \$39.00 * Paid Duty Administrative Fee 24% **Forensic Identification** * Audio or Videos \$100 * CD of Photographs per block of 10 images \$51 * Hardcopy Photographs - Contact sheet per block of 10 images \$51 **Traffic Bureau** * **Full Reconstruction Report** \$3,100 * \$2,000 **Reconstruction Hybrid Report** * \$560 Collision Investigation Reports, each Scene Measurements, Field Sketches & Notes, Vehicle Crush Measurements, Scale Diagrams, Speed / Time & Distance Calculations, Opinions and Conclusions, Detective Summary * Officer Interview, per hour \$130 Marine Unit * Marine Tow - Non Resident, per occurrence \$260

Effective January 1, 2020

Marine Tow – Resident, second or subsequent occurrence

*

\$260

Notes:

Harmonized Sales Tax extra, where applicable.

*Denotes a rate change from the previous By-law

** Fingerprints \$40 Proposed for RCMP

*** Paid Duty Officer rates are based on the Uniform Working Agreement and subject to change 90 days after contract ratification. Per hour, minimum 4 hours.

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Purchasing Bylaw Quarterly Report

RECOMMENDATION

1. That the Board receive this report pursuant to the Purchasing Bylaw 10-17 quarterly reporting requirements.

SYNOPSIS

In accordance with the Police Services Board's Purchasing Bylaw 10-17, this report contains a summary of purchasing matters that were executed in the second quarter of 2019.

FINANCIAL IMPLICATIONS

The funds necessary to satisfy the terms of each contract identified in this report were included in the 2019 Operating or Capital Budgets.

BACKGROUND

The Purchasing Bylaw 10-17 outlines additional authority granted to permit the Chair, Chief of Police, and Deputy Chiefs of Police to execute documents related to the programs and projects under their portfolio of responsibility and to advise the Board on the following matters:

- i. The award of any contract as a result of a request for tenders and awarded by the Deputy Chief or Chief of Police and;
- ii. The award of any contract as a result of a request proposal and awarded by the Deputy Chief or Chief of Police; and
- iii. Any expenditures made as a change in scope/additional deliverables and authorized by the Chair and Chief of Police.

The agreements and undertakings in accordance with the Purchasing Bylaw No. 10-17 are identified in Appendix 1. All amounts listed exclude taxes. It is therefore recommended that the purchasing second quarter report be received.

Brian Bigras, M.A.L Deputy Chief of Police #799 Investigations Branch

BB:jf

Accessible formats or communication supports are available upon request

In accordance with the Purchasing By-Law 10-17, the agreements and other undertakings that have been executed within the second quarter of 2019 are outlined below in Appendix 1.

Tender Approvals, Request for Proposals and Scope/Additional Deliverables				
Description	No. of Bids	Award Date	Value	
Request for Proposal Award (P-19-01): Supply of Vehicle Parts and Service Repairs on Police Vehicles for York Regional Police #3 District, Sutton Vendor: Shanahan Ford Lincoln Sales Term of Contract: Two years plus options for one-two years term and one-one year term	3	May 2, 2019	\$216,502 (excluding HST) all terms	
Request for Proposal Award (P-19-04): Generator Maintenance and Repair Service Vendor: T&T Power Group Term of Contract: Three years plus two optional one year terms	9	June 5, 2019	\$150,412 (excluding HST) all terms	
Request for Tender Award (T-19-07): Supply and Delivery of Cisco Networking Gear Vendor: Bell Canada Term of Contract: One time purchase	5	April 16, 2019	\$531,285 (excluding HST) all terms	
Total Expenditures			\$898,199	

Appendix 1 - Purchasing Bylaw No. 10-17

For comparison purposes, the delegation of authority for Purchasing Bylaw No. 10-17 items in the second quarter 2018 totalled \$4,177,478, excluding HST.

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

2020-2022 Business Plan Internal and External Consultation Summary Report

RECOMMENDATION

1. That the Board receive this report.

SYNOPSIS

In accordance with the Police Services Act, Regulation 3/99, York Regional Police and the Regional Municipality of York Police Services Board are currently developing the 2020-2022 Business Plan, which will address objectives and core business functions of the service over the next three years.

Section 30(1) of the Adequacy Standards Regulation requires that every board shall prepare a business plan at least once every three years that is developed in consultation with its municipal council, school boards, community organizations and groups, businesses and members of the public. Police Services Board Policy 03/10 Framework for Business Planning further details the process for development of the York Regional Police Business Plan. The framework specifies that the plan shall include quantitative and qualitative performance objectives and indicators relating to community satisfaction with police services and the police service's provision of community-based crime prevention initiatives, community patrol and criminal investigation services. In accordance with section 5(e), its development shall consider factors derived from the consultation process, community satisfaction surveys and victimization surveys.

This report contains a review of the findings from the various consultation sessions conducted to inform the development of the 2020-2022 Business Plan. See Appendix A for the detailed results of the consultations.

FINANCIAL IMPLICATIONS

None.

BACKGROUND

In January 2018, the Regional Municipality of York Police Services Board approved the 2020-2022 Business Plan Development Strategy. The formation of the Business Plan relies extensively on research, community input and member consultation to assist in setting our policing priorities for the next three years. The significant components of our consultation included the following:

- Focus groups and meetings involving our members, citizens and community groups;
- A workshop with service agencies and community partners;
- A virtual (online) public town hall session;
- Business, community and member surveys.

The Regional Municipality of York Police Services Board received reports on the business and community surveys at their meetings on November 7, 2018 and May 15, 2019 respectively. The Organizational Culture Inventory® (OCI®) replaced the member survey. The Regional Municipality of York Police Services Board will receive this report on a future date. This report provides highlights of the findings from additional internal and external consultations.

INTERNAL CONSULTATIONS

York Regional Police consults with its members in many ways on an ongoing basis. Information and ideas are exchanged at breakfast meetings with the Executive Command Team, leadership and team meetings, focus groups, committee participation and organizational surveys.

Stakeholder/Partner	Method	Date of Consultation	Participants
Internal Support Networks (ISNs)	Focus Group	September 2018	7
YRP Auxiliary and Volunteers	Focus Group	September 2018	11
Chief's Breakfast Banter	Q&A	February 2017 – April 2019	126
	I	TOTAL	144

EXTERNAL CONSULTATIONS

York Regional Police conducted the following series of community consultation sessions to engage its citizens, community organizations, partners and businesses to tell us about their satisfaction with current services and programs.

Stakeholder/Partner	Method	Date of Consultation	Participants
#1, #2, #3, #4, and #5 District Community Liaison Committees	Focus Group	Various	74
Welcome Centre (Richmond Hill & Markham South)	Focus Group	September 2018	36
York Region Interfaith Steering Committee and YRP Chaplains	Focus Group	November 2018	8
Integrated Strategic Community Advisory Council	Focus Group	May 2018	9
Police Community Advisory Council	Focus Group	October 2018	6
Aurora Seniors Association (Seniors)	Focus Group	September 2018	12
Empowering Students Partnership (Youth)	Focus Group	October 2018	40
Community Support Agency Forum	Focus Group	May 2019	55 ¹
Policing Partners	Survey	June 2019	13
Business Survey	Survey	April – June 2018	1,073
Community Survey	Survey	January – March 2019	3,164
Virtual Town Hall (Twitter)	Discussion & Polling	January 2019	11,022 ²
	1	TOTAL	15,512

THEMES

A number of themes were identified based on the frequency in which they were discussed during the consultations. The most prominent themes that emerged from the internal and external consultations are as follows:

¹ 11 members attended workshop, 44 members completed survey

² Total Twitter[©] engagements = 11,022; Total Twitter[©] Organic Impressions = 454,478

Internal Themes	External Themes
 Organizational efficiencies through leveraging members' skills and new technology to assist workload Communication that is open and relevant to internal and external partners Maintain superior service and police operations amidst changing landscape Promote diversity & inclusion through recruitment, promotional process and training Ensure professional development of members by developing and maintaining programs for members, succession planning and increasing opportunities for civilians Promote member wellness Assess facilities & equipment use to maximize capacity and anticipate growth Community engagement & partnerships by offering more opportunities for youth 	 Increase visibility and presence in our neighbourhoods Community engagement and partnerships through outreach with diverse groups Keep the community informed through different media and multiple languages Continue to demonstrate cultural sensitivity and respect during policing interactions with the community Promote diversity and Inclusion through hiring and training practices Traffic strategies to enforce and prevent impaired, distracted and careless driving Educate the community through workshops, seminars and media outreach Improve officers' awareness of senior safety issues Ensure operational strength through workload assessment and increasing recruitment

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB:ra Appendix A: 2020-2022 Business Plan Consultation Report

Accessible formats or communication supports are available upon request

Appendix A: 2020-2022 Business Plan Consultation Report







Table of Contents

Executive Summary	3
Internal and External Consultations	5
Internal Consultation Summaries	7
Internal Support Networks (ISNs)	8
YRP Auxiliary and Volunteers	
Chief's Breakfast Banter – Summary of Discussions	
External Consultation Summaries	15
District Community Liaison Committee (DCLC) – Summary	
Welcome Centre (Richmond Hill and Markham South) – Summary	
York Region Interfaith Steering Committee and YRP Chaplains	
Integrated Strategic Community Advisory Council (ISCAC)	
Police Community Advisory Council (PCAC)	
Aurora Seniors Association (Seniors)	
Empowering Students Partnership (Youth)	
Community Support Agency Forum	
York Region Policing Partners	
Business Survey – Highlights	
Community Survey – Highlights	
Virtual Town Hall (Twitter)	
2019 Environmental Scan – Summary	

Executive Summary

To develop the 2020-2022 Business Plan requirements and gain important feedback from its members and the community, York Regional Police conducted a series of consultations. Internal member consultations included two focus groups and ten Breakfast Banter sessions with the Executive Command Team. External community consultations included 13 focus groups, three surveys, and a virtual town hall meeting via Twitter©. The results of these consultations will have a direct impact on the objectives and core business functions of the service over the next three years.

This report contains a review of the findings from the various consultation sessions conducted to inform the development of the 2020-2022 Business Plan.

BACKGROUND

In January 2017, the Regional Municipality of York Police Services Board approved the 2020-2022 Business Plan Development Strategy. The formation of the Business Plan relies extensively on research, community input and member consultation to assist in setting our policing priorities for the next three years. The significant components of our consultation included the following:

- Focus groups and meetings involving our members, citizens and community groups;
- A workshop with service agencies and community partners;
- A virtual (online) public town hall session;
- Business, community and member surveys.

METHODOLOGY OF CONSULTATIONS

York Regional Police conducted a broad range of consultation sessions with various internal and external stakeholders, which encouraged open dialogue with all participants, and ensured an inclusive business planning process.

Focus Groups:

Members of Strategic Services provided a high-level overview of the business planning development process. Participants were then asked to comment on what they perceived as York Regional Police's organizational strengths and weaknesses.

An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank their importance. Ranks were given based on a scoring system using the Dotmocracy facilitation tool.

Breakfast Banter Question and Answers:

The Chief's Breakfast Banter included two components; the first part provided attendees with operational updates from the Chief. The second was a question and answer period in which the Executive Command Team responded to organizational questions submitted by participants in advance. Participants were asked to submit questions in advance so that appropriate research could be done in order to provide the most up to date and complete

information. A round table discussion followed to wrap up the session.

Community Survey:

A sample of randomly selected from York Region addresses was mailed a copy of the survey. Respondents were given approximately eight weeks to complete the survey. They had the option to complete the survey online via a provided link or to complete it in the paper copy provided to them with a postage paid return envelope.

Social Medial Discussion and Polling:

A two hour Twitter© virtual town hall event was promoted through the YRP website, YRP social media platforms, and emails to several policing partners. The session included a combination of open-ended questions, polls, and conversations between YRP and members of the community, which were pertinent to the development of the Business Plan.

Responses were provided by the Executive Command Team and members of the Strategic Communications unit. During the session, the team monitored the #YRPTownHall, #YorkRegionalPolice, #YorkRegion hashtags as well as mentions of @YRP.

Internal and External Consultations

INTERNAL CONSULTATIONS

York Regional Police consults with its members on an ongoing basis. Information and ideas are exchanged through breakfast meetings with the Executive Command Team, focus groups, and committee participation.

Stakeholder/Partner	Method	Date of Consultation	Participants
Internal Support Networks (ISNs)	Focus Group	September 2018	7
YRP Auxiliary and Volunteers	Focus Group	September 2018	11
Chief's Breakfast Banter	Question and Answer	February 2017 – April 2019	126
		TOTAL	144

EXTERNAL CONSULTATIONS

York Regional Police conducted the following series of community consultation sessions to engage its citizens, community organizations, partners and businesses to tell us about their satisfaction with current services and programs.

Stakeholder/Partner	Method	Date of Consultation	Participants
District Community Liaison Committee	Focus Group	 1 District – August 2018 2 District – June 2018 3 District – October 2018 4 District – November 2018 5 District – August 2018 	74
Welcome Centre (Richmond Hill and Markham South)	Focus Group	September 2018	36
York Region Interfaith Steering Committee and YRP Chaplains	Focus Group	November 2018	8
Integrated Strategic Community Advisory Council	Focus Group	May 2018	9
Police Community Advisory Council	Focus Group	October 2018	6
Aurora Seniors Association (Seniors)	Focus Group	September 2018	12
Empowering Students Partnership (Youth)	Focus Group	October 2018	40
Community Support Agency Forum	Focus Group	May 2019	55 ¹
Policing Partners	Survey	June 2019	13
Business Survey	Survey	April – June 2018	1,073
Community Survey	Survey	January – March 2019	3,164
Virtual Town Hall (Twitter©)	Discussion and Polling	January 2019	11,022 ²
		TOTAL	15,512

¹ 11 members attended workshop, 44 members completed survey

² Total engagements = 11,022; Organic Impressions = 454,478

THEMES

A number of themes were identified based during the consultations. The most prominent themes for the internal and external consultations are as follows:

Internal Themes:

- Organizational Efficiencies leveraging member skills and technology to assist with workload
- Communication
 - o Internal open communication across different levels of the organization
 - External keep public informed about current issues, resources and programs
- **Police operations and enforcement** how to maintain standards of practice with changing landscape of policing (legislation, high level of retirements, safety concerns for members and community)
- Diversity and Inclusion Through recruiting, promotion process and training
- Professional development of members
 - o develop and maintain programs to ensure growth of our members
 - o succession planning with diversity and inclusion
 - o opportunities for civilians (e.g. cross-training, secondments, civilianization of administrative roles)
- Member Wellness
 - o continue training programs and evaluation of efficiency options to minimize occupational stress
 - o consider alternative/flexible scheduling to promote work-life balance
- **Facilities and Equipment** using current facilities to their full capabilities following with the growth of our community and ensuring assets are returned when members are transferred or leave the organization
- Community Engagement and Partnerships
 - Youth strategies including school programs and hiring of youth to fill casual / part-time roles

External Themes:

- Visibility presence in neighbourhoods and community events (officers at all ranks)
 - Community policing Increase patrols in rural areas, schools, and high risk communities
- **Community engagement and partnerships** coordinate and collaborate resources
 - \circ focus on youth and senior engagement, mental health, diversity, and lived experiences
 - \circ $\,$ Joint education opportunities such as public lunch and learn, public forums etc.
- Communication keeping the community informed through different mediums in multiple languages
- Cultural sensitivity and respect ensure officers are aware of differences and similarities between people and how to interact with them
- Diversity and Inclusion promote through training and hiring practices
- **Traffic strategies** enforcement and prevention of community traffic related concerns such as impaired, distracted, and careless driving
- Educating the community provide more/better education by using workshops, seminars, mass and social media to teach about crime prevention, citizen's rights and available resources
- Senior safety additional training and awareness for officers on senior safety concerns
- **Operational strength** policing a rapidly growing community using existing resources appropriately or increasing the number of officers to assist with growing workload

Internal Consultation Summaries

Internal Support Networks (ISNs)

Date:	Tuesday, September 18, 2018
# Of Participants:	7 members (3 sworn, 4 civilians)
Method:	Focus Group

PARTICIPANT PROFILE:

The Internal Support Networks are voluntary self-support groups of employees who connect in the workplace based on shared characteristics, interests or life experiences. They provide a forum and safe space for members to share information, experiences and common interests through support and development both personally and professionally.

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business
 planning development process and asked to comment on what they perceived as York Regional Police's
 organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK:

York Regional Police Strengths

- Service delivery
- Growth opportunities (i.e. ISN, Mentoring, Training)
- Various activities for members (such as focus groups)
- Progressively aligned with the rapidly changing cultural shift
- Mindfulness training
- Technology advancements

York Regional Police Weaknesses

- Internal Communication
- · Feels at times that words and sentiments of supervisors and command staff are insincere
- Succession planning women and diversity
- Lack of dialogue between units and members

What priorities should YRP focus on over the next three to five years to improve its service delivery? Best:

• Succession planning with diversity and inclusion (10)

Better:

- Focus on improving police culture (6)
- Personnel conflict resolution dealt with quicker and notifying involved members of outcome (4)

- Allow for course reimbursement to expand beyond the unit to the scope of YRP (4)
- Diversity is an asset not a liability (4)
- Respect for community engagement (4)
- Leadership training for all members/specific training supervisory, managerial, leadership (4)

Good:

- More multi-disciplinary collaborations
- Integrating ERM (Enterprise Risk Management) into business practices
- Provide more opportunities to cross train for civilians, mandatory admin field placements to improve cross training and understanding (sworn)
- Revisions to performance appraisal, discipline, accommodation process
- A focus on top down professionalism
- Implement new technologies and automations to reduce redundancies
- Public are police/police are public improve social media presence (1)
- Closing gender gap (promotion recruiting)
- Definitive strategies with hospitals re: Emotional Disturbed Persons
- Discuss/inform (stakeholders/users) changes taking place prior to them changing
- Buy-in within units/bureau to the present/current and future goals
- Management focused on incentivizing, not bullying and punishing (1)
- Focus on morale/celebrate front line (2)
- Floating schedule
- Youth engagement give a chance to outsiders instead of hiring retirees
- Improve hiring process, transparency (hiring, promotion, JJEC) ← motivate (3)
- Early identification of high performers
- Succession planning not just at the top but at the grass roots level

YRP Auxiliary and Volunteers

Date:	Thursday, September 20, 2018
# Of Participants:	11 volunteers and auxiliary members
Method:	Focus Group

PARTICIPANT PROFILE:

Auxiliary and Volunteer members provide support and assistance to York Regional Police through a variety of programs and activities

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business
 planning development process and asked to comment on what they perceived as York Regional Police's
 organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK:

York Regional Police Strengths

- Volunteers feel accepted and part of the team of YRP
- Good support for the group. Good understanding of timeliness
- Inter-unit collaboration officers joining in
- Police presence/ engagement
- Police sponsorship and presence in events
- Large community events Open house, holidays in the village
- Working with children to educate about YRP
- Police are doing a great job in our community
- Community engagement events, schools, foot patrols, engage public
- Good level of community engagement i.e., senior and children
- Special events
- Senior Safety activities at long term care homes

York Regional Police Weaknesses

- Poor reaction to informing public let people know what is going on in their community (regarding crime)
- Instances of punishing all and not just those who have wronged majority do good work
- Redesign the feedback model to encourage two way communication
- Polling/consulting auxiliary members regarding concerns/issues and following through
- Advertise more let more people know programs
- Better communication regarding YRP Events
- We still see many cell phones being used in the vehicles should we use more unmarked cruisers? (for enforcement of cell phone usage)

- Volunteer database
- Security checks for new members takes a very long time
- Improve on YRP hosted events i.e., summer BBQ
- Advertising/promoting volunteer options
- Noticed a various levels of community engagement at schools some schools have more police involvement/ some schools have less can Auxiliary be engaged at schools?
- Male chorus is aging need to get more younger people involved

What priorities should YRP focus on over the next three to five years to improve its service delivery?

Best:

- Traffic (20 points)
 - o Improved detection for impaired driving, particularly cannabis
 - o Careless driving
 - More distracted driver prevention
 - More officers on the road to deter texting and driving
 - o Visual/presence/radar in school zones
 - Pedestrian safety

Better:

- Social media (12 points)
 - \circ More use of social media
 - Live twitter interaction
- Communication (10 points)
 - \circ $\,$ Make members feel empowered to say/do what they think is good $\,$
 - o Visibility of what is being done can be emphasized
 - Don't be scared to say what we have done, where we could improve
 - o Change philosophy for more open communication too focused on risk management
- Recruiting (7 points)
 - \circ $\;$ Hire more officers with different experiences in their background
 - Hire more young people that are already volunteering

Good:

- More officer involvement in schools can auxiliaries and volunteers be utilized.
- Deploy more volunteers
- Better advertising for community events i.e., police week at the districts
- At YRP events, provide an opportunity for the public to ask questions/provide comments
- Increase community presence that is positive interaction
- Multi-cultural
- More diversity/sensitivity training refresher courses for front line officers
- Increase foot patrol / business interaction
- Less officer paperwork there is a lot of duplication impaired reports

Additional comments:

- Look, listen and live signs at railway crossing are good; should be more of them (this may be something Metrolinx does).
- Toronto Police Service allows auxiliaries to perform observations in the community and report back. Increases visibility, community engagement and allows feedback.

Chief's Breakfast Banter – Summary of Discussions

Date:	February 2017 – April 2019
# Of Participants:	126 members
Method:	Question and Answer, Round Table Discussion

PARTICIPANT PROFILE:

Participants included both sworn and civilian members of the organization up to and including the rank of Sergeant or Supervisor.

METHODOLOGY:

The Chief's Breakfast Banter included two components; the first part provided attendees with operational
updates from the Chief. The second was a question and answer period in which the Executive Command
Team responded to organizational questions submitted by participants in advance. Participants were asked
to submit questions in advance so that appropriate research can be done in order to provide the most up to
date and complete information. A round table discussion followed to wrap up the session.

GROUP FEEDBACK:

- North-End CRC and Customer Service no immediate plans for either, however the catchment area for existing CRC will be expanded to include collisions from anywhere south of Green Lane and shifts will be extended to 12 hours
- **911 Communications Center shifts** evaluation of healthier and more effective shift options but some start times have been shifted to coincide with workload and to help alleviate some of the occupational stress
- **Connected Officer Project** 12 enhanced portable devices (tablets/laptops) have been deployed frontline officers as pilot with long-term plan to deploy to all officers including CIB
- Work from home police (via VPN) extensive research is required to consider this option as concerns include security of information, lack of supervision, and risk of outsourcing
- **Increased gang activity** new priority patrol zone created along Steeles Avenue, where there has been an increase in shootings and gang activity, as part of a new strategy along the southern districts
- Electronic Notes Embarked on proof of concept project to look at what would be the best platform to use (tablet, phone). In addition, YRP is testing technology to scan a licence and pre-populate to a report as well as piloting video testimony from 5 District
- **Report templates** ECT to assess feasibility of providing templates to assist in report writing and reduce administrative time spent on calls
- **Networking events** Deputy Chiefs to review possibility of networking events between operation and administrative sides of the organization to increase understanding of all functions
- Changes to PSA recent change in government has put updates on hold except for update to regulation
 eliminating requirement for SIU probe when Naloxone has been administered
- Strategic, data-driven, evidence-based decisions Members can leverage the use of technological advances in BI and AOP to make better decisions while policing
- **In-Car Camera** reviewing options for upgrades to ICC technology such as a 360° camera keeping in mind challenge of data storage options. Potential for use of ICC for video testimony in police vehicles

- Compensating staffing levels in response to retirements voluntary overtime being offered for special projects such as the Anti-Violence Prevention Program. In addition, an M.O.U. reached with YRPA to hire recent retirees to assist with mentoring, financial crimes, FIU, and public complaints received in Professional Standards
- **2019 Budget** ECT has presented to Regional Council the need for this budget to be approved and the real cost of policing due to challenges presented by new and changed legislations
- Use of social media platforms Use of Technology and Responsible Internet Use procedure currently under review. Members should consult with Corporate Communications to ensure personal social media postings are aligned with YRP's policies and corporate image
- **MP32 Cadet program** ECT highly supportive of this program and recommends for Corporate Communications to be engaged to discuss how to further promote this program which offers an opportunity to show youth what policing is all about
- **Mindfulness Resiliency Training** YRP is nationally recognized for offering this training and is only police service to offer it to all members. Continued training will be offered but will be dependent of other mandatory unforeseen training needs
- UN missions No recent requests have been received. YRP will send officers if requested as done so in the past
- Autonomous vehicles present similar challenges to police as RPAS (drones) in regards to community safety with concerns relating to terrorism and organized crime. YRP considering all options on how to manage autonomous driving
- **Return of YRP assets** checklist or electronic system required to track assets given to YRP members which would also include a mechanism to process returns, without duplication efforts, when a members transfers out of a unit or departs the organization
- Logistics Support Services No new facility being considered for unit. Additional space to be available at Fleet once 1COR moves to new 1 District. Short-term solution to be considered is moving Stores to Training building and Logistics Support to take over that space. Another option is to have third party manage and store our equipment for use as required
- **New 1 District** YRP exploring options to use facility for additional functions such as collision self-reporting and housing different units to accommodate overall growth
- YRP Forms template tutorial Currently several YRP forms have help (F1) function embedded. IT department to be contacted if it is missing. IT to create an template of FAQs regarding YRP forms
- Additional patrol shift (0500 and 1700 start times) proposed to assist with end of shift calls for other patrol shifts. Overtime incurred in these situations is not significant and does not support a review of patrol shift hours
- **Court day conflicts** YRP working in partnership with courts for technical solution to identify conflicts and better coordinate with officer schedules resulting in a reduction of adjournment requests
- Technology to assist investigators Effort to modernize service and allow exchange of information in real time include; Advanced Crime Analytics being developed as next phase of Business Intelligence (BI) and Active Operating Picture (AOP), Tablets currently being rolled out to front-line officers in pilot phase with plans to roll out to other units, and exploring digital notebooks to replace handwritten notebooks
- **Pursuit of vehicles failing to stop** Officer safety comes first, YRP will continue not to pursue. Options other than Starchase GPS will be examined

- Use of Force equipment CEW is preferred non-lethal use of force equipment. All officers at all ranks are able to get CEW training. TEB commander to ensure all those requiring rifle training have received it
- **Civilian Secondments** previous formalized Secondments have not worked well. YRP has informal Secondments, job shadow program, and mentoring program to support professional development
- Secure district parking lots for member safety statistics do not support the need to take such a measure. YRP wants all facilities to be welcoming and comfortable to the community
- **Training facility** space is fixed and limited. De-centralized model of training officers at district seems to be working. YRP will look at using TEB computer labs more efficiently
- Additional Districts likely to add new districts in the near future after consultations. Locations being considered are Richmond Hill (Bayview and Hwy 7) and West Vaughan (substation)
- Role of civilians in the evolution of law enforcement reallocate administrative roles from sworn members to civilians with more specialized skills for those functions (e.g. FIA program)
- **Non-police related calls** review of current policies is required to find a solution to deal with matters such as OSPCA calls, rodents, and parents using police for disciplinary purposes. How do we balance with customer service?
- Resource Sharing re-examination of current resources and how they can be shared efficiently (e.g. use of "Property" vehicle for large found property items)
- Use of officer time Tools being implemented to assist with workload and reduce time spent waiting include video testimony at traffic court, BI (Business Intelligence), and Health IM

THEMES OF DISCUSSIONS:

- Police operations and enforcement how to maintain standards of practice with changing landscape of policing (legislation, high level of retirements, safety concerns for members and community)
- Professional development of members develop and maintain programs to ensure growth of our members
- Facilities and Equipment using current facilities to their full capabilities following with the growth of our community and ensuring assets are returned when members are transferred or leave the organization
- Organizational Efficiencies leveraging member skills and technology to assist with workload
- Partnerships continued development of community partnerships
- Member Wellness continue training programs and evaluation of efficiency options to minimize occupational stress of our members
- Budget and Police Funding ensure sufficient funding to serve growing communities

External Consultation Summaries

District Community Liaison Committee (DCLC) – Summary

Date:	June 2018 – November 2018
# Of Participants:	74 Community Partners
Method:	Focus Group

PARTICIPANT PROFILE:

- The District Community Liaison Committee is an advisory group comprised community members. Members represent area residents, community groups and community partner agencies. The committee provides an independent resource to the community and the District Command Teams.
- Community members provide feedback on policing initiatives, facilitates community awareness of programs and community responses to crime prevention, public safety and other policing related issues.

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business
 planning development process and asked to comment on what they perceived as York Regional Police's
 organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK (SUMMARY OF ALL FIVE SESSIONS):

York Regional Police Strengths

- Community/business Partnerships
- Community engagement, involvement and outreach
- Visibility/Presence in the community
- Approachability (always respectful)
- Youth engagement (maintain and improve in schools)
- Community programs School Resource Officers, Citizens Academy, Road Watch
- Prioritizing calls for efficient services Sector policing leading to better police response times
- Willingness to collaborate and share information with the community
- Approachable, friendly, sociable and professional officers Positive interactions
- Sensitivity to ethnic and cultural differences
- Use of social media
- Response to vulnerable populations
- Keeping current on trends, e.g. mental health, social media
- Very good facilities Training, Marine unit, Safety Village
- Knowledgeable in their work
- Training
- Robust budget

- Effective use of data
- Mindful of environment
- Response times
- Trust and relationship with security at Vaughan Mills
- Reach out to different communities
- Collaborative approach to solving community issues
- Diversity of officers and languages
- Leadership
- Modernized service compared to other police services

York Regional Police Weaknesses

- Visibility in rural areas and smaller communities
- Recruiting strategy recruitment and training to replace retirements (start earlier)
- Lack of community based broadcast, social media, print communication (follow up on events)
- Engagement programs youth, leader vs. member
- Dialogue between community and YRP
- Crime map not a valuable tool
- Mental health resources and training
- Traffic strategies Need more RIDE checks and radars
- Event security
- Online policing, i.e. response to cybercrime
- Lack of follow up to complaints and investigations
- Social media awareness of events
- Communication of active crime issues to public
- Diversity with more representation of languages/ cultures
- Operating hours of #3 District station (need to expand)
- Communication of full information from dispatch
- Access to information by individual residents (e.g. citizens' rights when interacting with police)
- Not enough collaboration with partners and support agencies (not using current partnerships enough)
- Organizational movement and the impact on relationships no protocol for officer transitions
- Lack of awareness about Community Oriented Response (COR) and crime prevention officer services
- Community mapping in relation to what makes up a community (get to know the area and residents)
- Steps to become Auxiliary and Constable not as clear
- Use of resources (multiple cars sitting in parking lot)
- Marine unit boats too close when responding to calls
- Specialized staffing support (civilianize)
- SRO program (attending school events after 4pm, need more presentations at schools, threat assessments)
- Filing a police report is difficult for some
- First impressions when meeting officers in public

What priorities should YRP focus on over the next three to five years to improve its service delivery?

Best:

- Mental Health
 - o Improve resources toward issues relating to calls
 - o Development of front line officers' capacity to work with mental health issues
- Increase community engagement/building (i.e. not call based)
- Youth engagement
 - o Create more interactions with young people in positive informal settings
 - School Resource Officers to engage more with youth, increase communication and presence in schools
- More engagement with community partners/community enforcement partners
- Changing demographics
- Facilitate community bridge building helping to integrate new Canadians
- Hiring officers with different ethnic backgrounds
- Globalization of criminality
- Improving customer service in community interactions
- Growing COR unit

Better:

- Increase community communication through various means Localized and specific information to residents
- Increase social media presence tool to reach out to youth
- Implement more foot patrol (walking the beat) and door-to-door initiatives for crime prevention and community engagement
- Coordination and collaboration with Community Services (relates to Best idea regarding Staff Development)
- Pre-emptively being in front of the community in a non-threatening, non-confrontational environment (will get the story out)
- Continuing to connect with community groups (e.g. town halls, District Community Liaison Committees, forums)
- Technology for both enforcement and organizational enhancements
- Public trust perceptions and expectations of police; ensure continued excellence
- Create more awareness of "non-urgent" service/ supports, i.e. crime prevention
- Automate minor incident reporting to free up uniformed resources
- Training on responding to people who have disabilities or mental health concerns
- Educate the community about what YRP does including crime prevention measures and how to increase security
- Continue education with culturally diverse communities
- Strict and heavy fines for speeding
- Training front line staff in by law etc. (or ensuring they have access to the info)
- Public education on policing/ to police officers on communication
- Technology stay ahead or current of technology
- Increase resources and officers to improve response time and increase presence in community
- Senior citizens response unit
- Designate more special constables
- Expanding joint initiatives with partners (e.g. security at Vaughan Mills, data sharing with by-law office)

• Providing follow-up for Road Watch reports

Good:

- Increase visibility of police presence
- Different strategy for urban vs rural policing in 1Dist
- Internal community directory for officers to be able to reach out to community agencies
- Investigate new technologies (e.g.: bodycam, automation)
- Recruitment strategy to enhance ability/ rate of replacing retiring officers
- Educate youth on new cannabis legislation
- Better partnership with community reliance/ situation tables
- Continue/ maintain engagement with marginalized groups (bridge gaps with 'hard to serve' populations)
- Continue/ maintain community engagement through Citizens Academy, Community Safety Village, open houses, and school/ youth engagement
- Business-specific or sector-based social media and information distribution
- More sensitivity training in cultural competency and mental health
- Do community mapping that includes specific individuals
- Crime trend awareness via social media
- Differentiating YRP from the "big city" police force (e.g., Toronto)
- Leveraging technology to optimize policing (e.g. staying ahead of cybercrime)
- Monitoring economic trends, social trends and typical resulting crime
- Traffic solutions stricter fines (e.g. for cell phone users while driving to prevent accidents)
- Communicating with the community about what YRP does using various means of communications
- Reduce paperwork hours for frontline (member)
- Review safety footwear policy (member)
- Second CRC for north end (member)
- Manpower Front line staffing deployment
- More awareness on crime prevention youth with substance abuse, more help for women domestic violence
- Free up officers' time by moving non-criminal activity to other staff/ volunteer
- Increase RIDE checks
- Response time to calls
- Increase social media use
- Poll community and publish results
- Include environmental event impact on community
- Getting community more involved, volunteerism
- More police and security simulation training/ table top exercises
- Ongoing professional development for officers regarding diversification of Vaughan
- Partner with different agencies that are familiar with hot spots in the community
- New recruits to be placed with different cultural groups to learn about different cultures
- More resources
- Educate residents to call and report incidents to YRP when they occur
- Public-facing crime statistics portal in different languages

- Regular involvement/ visits to community events by officers
- Recruitment focused on more diversity
- Some form of ID for District Community Liaison Committee members

Welcome Centre (Richmond Hill and Markham South) - Summary

Date:	September 2018
# Of Participants:	36 Community Members
Method:	Focus Group

PARTICIPANT PROFILE:

- The Richmond Hill and Markham Welcome Centre is a one-stop service designed to guide and support new comers to York Region. There are five centres throughout York Region.
- Services include settlement and integration services, English language training, accreditation and qualifications information, employment supports and other services based on community needs.
- 36 English as second language students from various diverse backgrounds participated in this focus group. (students were level 5 or high regarding English proficiency)

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business planning development process and asked to comment on what they perceived as York Regional Police's organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. Due to the large size of the group, attendees were asked to present one best idea per person. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK:

York Regional Police Strengths

- Police can guarantee our safety Feel safe, happy and at peace living in York Region
- Canadian police are serious and strong
- Very nice to speak to police
- Respond quickly (fast response anytime)
- Workshops about fraud, online activity
- Response to growing communities
- Police patrol in public places and give us great sense of security can see police on streets more
- Good and smart police
- Speed of police services in emergency situation is very good, very friendly and polite
- Traffic rules and police control very good
- Police are present everywhere in the city
- Police always come to school (welcome centre) and serve us
- All of the police officers are polite and are in good physical condition as well as different nationalities
- YRP very friendly and work hard. Often have interactive activities with our school, YRP are easy

to talk to about problems in life

• Give us advice through presentations to our class (e.g. how do we prevent fraud, online shopping, and bullies). This is really helpful for newcomers

York Regional Police Weaknesses

- Not enough visibility/ patrolling in residential areas, community engagement
- Need more educational workshops about how YRP service works
- Lack of information about how to find police
- Need to inform/ teach newcomers about police and justice system
- Recent gun violence makes me feel unsafe, need more patrol gun control
- Better if police don't hide themselves so people learn to obey traffic/social rules
- Traffic safety
 - o Speeding
 - Excessive noise from vehicles
- Patrol areas where young people are known to be smoking and drinking
- Not enough surveillance on roads
- Not enough security or police visibility at daycares
- Medical assistance delayed due to police investigations taking too long
- Drivers licencing;
 - o Difficult exam but no control/follow up
 - 16 is too young for a licence
- Education on how to prevent burglaries
- Control alcohol use
- Not enough information to communities about crime trends such as gun violence and burglaries. How to control and prevent them.
- Patrolling residential roads for suspicious vehicles
- Buying and selling of drugs in school
- Is wearing muzzles for dogs necessary or not? If not, how can people's safety be guaranteed?
- Visibility and size of street signs
- Information on what to do with unwanted solicitors

What priorities should YRP focus on over the next three to five years to improve its service delivery?

Best:

- Different languages available for police phone line
- Police visibility
 - o Residential area patrol patrol neighbourhoods at least twice a day
 - Don't hide themselves and wait for people to make a mistake (unmarked cars)
 - More police cars on the road during rush hour

Better:

- More workshops/ seminars teaching residents what to do when certain crimes take place, information about local police
- Increased patrol and visibility of police officers
- More surveillance cameras or other surveillance tools in the region, to have video record in case something happens
- Prevent weapon attack in public places
- Increase patrol in schools and daycares

- o Install cameras and inform them of the consequences of their actions
- Increase number of police/employ more personnel especially in the evening

Good:

- Reinstate carding/ street checks
- Work faster
- Internet community groups for information sharing
- Neighbourhood Watch programs
- Letter to homes with information about police (i.e.: station address, phone numbers)
- Arrange rule classes for new comers, improve knowledge of public rules for new immigrants and children in schools
- Involve community/youth to improve community safety
- Install speed surveillance on highways, video surveillance on streets and community
- Open new driving test centre in Richmond Hill
- Improve traffic congestion problem
- More Neighborhood Watch communities
- Social media groups to exchange information
- Reduce number of burglaries in the community of Richmond Hill
- Upgrade and improve technologies

Additional Notes:

- Participants reported that they did not know where their local police station is located
- Participants reported they did not know the phone number to call for non-emergencies and have never been taught
- Participants were not aware of what constitutes a non-emergency situation and did not know when to call 911 or non-emergency number

York Region Interfaith Steering Committee and YRP Chaplains

Date:	Thursday, November 15, 2018
# Of Participants:	8 members
Method:	Focus Group

PARTICIPANT PROFILE:

- The mission of the Chaplain Program is to support the spiritual well-being of members and their families. Police Chaplains hold an honorary Senior Officer rank. The Chaplains are available to serve and support members in a variety of ways.
- The York Region Interfaith Steering Committee was created as a joint partnership between York Region CAS, York Regional Police, and York Region District School Board with the objective to create and maintain a network that will provide both short-term and long-term support and guidance to the three founding organizations in areas of faith, spirituality and creed

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business
 planning development process and asked to comment on what they perceived as York Regional Police's
 organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK:

York Regional Police Strengths

- Political correctness and inclusivity
- Timely response to traffic accidents
- Sense of community safety
- Diversity is great
- Community presence, officers at schools (i.e.: Walk the Beat Police Rock Band)
- Auxiliary members
- Always proactive

York Regional Police Weaknesses

- Efficacy in apprehension, "catching bad guys"
- Usually takes a long time to clear the road in case of accidents
- Officers do not look friendly
- Recruitment, representation of certain populations
- · Awareness of ethnic/ cultural sentiments during certain times of the year
- Streamline the auxiliary application process
- Rate of break and enter occurrences
- Need more training on changing demography and population

What priorities should YRP focus on over the next three to five years to improve its service delivery?

Best:

• Cultural Sensitivity (8)

Better:

- Teaching the public about crime prevention best practices through mass and social media (7)
- Helping troubled youth in areas with higher crime rate to guide them to positive life choices (6)
- Community policing and increased presence (5)

Good:

- Increased visibility in residential areas (4)
- Mental health training (4)
- Using latest technology to free up officers workload (3)
- Anti-Semitism has to be dealt with uniquely (3)
- Education on cybercrime (2)
- Follow-up after crimes are reported (2)
- Officers attending more community programs, increased community involvement (1)
- Dealing with traffic jams and gridlock
- Crime reduction, take bad guys off the street
- Lobby for more funding
- Monitor and enforce online cannabis sale
- Quality customer service
- Improving police and community relations through educational exchange about duties of police
- Do not hang out in parking lots
- Develop police and youth programs
- More public education through various media

Integrated Strategic Community Advisory Council (ISCAC)

Date:	Thursday, May 10, 2018
# Of Participants:	9 Community Partners
Method:	Focus Group

PARTICIPANT PROFILE:

- ISCAC promotes and fosters harmony, dialogue and understanding between all members of York Regional Police and the communities they serve.
- Community members provide feedback on policing perspectives, facilitates community awareness of
 programs and community responses to crime prevention, public safety and other policing issues. ISCAC is
 comprised of YRP members and members from various professions (lawyers, media, private companies)

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview on the planning and development of a business plan. The ISCAC members were canvassed for feedback via a brainstorming session and Good, Better, Best innovation lab tools. Members were asked to individually brainstorm ideas for each question. The Good, Better, Best template was used to rank the importance.
 - 1. What essential characteristics should all YRP police officers possess to ensure the public's trust?
 - 2. What priorities should YRP focus on over the next three to five years to improve its service delivery?

FOCUS GROUP FEEDBACK:

What essential characteristics	should all YRP police officers possess to ensure the public's trust?
Best:	
Cultural Sensitivity and Re	espect
Better:	
Communication skills	
Team Attitude	
Courtesy	
Patience	
Friendly First	
Good:	
Friendly	Honesty
Be Respectful	Attitude
Compassionate	Knowledge
Communicate	Sensitive
Intelligence	Ethnicity Training
Right conduct and attitude	• Politeness
Language/Tone	Listen
Empathy	 Consistency in all interfaces with the public –
Clean and presentable	courteous, respectful and fair
Appearances	Predictability
Respect of Communities	Integrity

What priorities should YRP focus on over the next	t three to five years to improve its service delivery?
Best:	
Technology/Use of Technology	
 Community engagement and partnerships foc youth 	cusing on youth engagement, diverse groups to reach
Better:	
More women	
Continue diversity hiring	
Diversity training for officers	
Good:	
English as a second language groups	Cybercrimes
Two way communication	Get more funding
Sex offender crimes (internet predators)	Youth Ambassadors
Active in social media	Youth education
Training	Diversity recruiting
Proactive in schools	Diversity
Working with youth	
Common Business Plan themes:	
• Utilize technology as much as possible to enh	ance operations and investigations
Continue to engage with communities to enga	ige youth and diverse populations
Recruit in diverse community to reflect York Recruit in diverse community to reflect York Recruited and the second s	egion's communities

• Recruit more women

Police Community Advisory Council (PCAC)

Date:	Thursday, October 18, 2018
# Of Participants:	6 Council members
Method:	Focus Group

PARTICIPANT PROFILE:

- The mission of the Police Community Advisory Council is to promote harmony, dialogue and understanding between all members of York Regional Police and the communities they serve
- Comprised of approximately 25 York Region residents or other stakeholders, including representatives of diverse communities
- The council provides the Chief with advice on race relations, perceptions of social equality, budget
 proposals, crime prevention initiatives and the delivery of specialized programs. The council also provides to
 the community, on behalf of the Chief, feedback on policing perspectives, hosts community awareness
 programs and strives to remain up-to-date with community and policing concerns

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business planning development process and asked to comment on what they perceived as York Regional Police's organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK:

York Regional Police Strengths

- Creation and adoption of technology tools
- Officer selection and training
- Reaching out and understanding different faith groups
- Getting better at community engagement and understanding mental health
- General community engagement, accessibility, inclusivity
- Going out for the community

York Regional Police Weaknesses

- Diversity hiring
- Modernizing procedures/policies
- Dispel the perception of police intimidation
- Recruitment reevaluate process
- Understanding non-criminal (mental health)
- Lack of transparency follow up communication re: incidents

What priorities should YRP focus on over the next three to five years to improve its service delivery?

Best:

- Mental Health (12)
 - o Educating officer/public about mental health
 - o Consult more with mental health agencies
 - Civilian position to link with mental health groups
 - o Train officers to better respond to people with mental issues
 - Enhance support for youth and mental health in community (through partnerships)

Better:

- Public Education (6)
 - Provide better public education
 - o Teaching public about their rights
 - Use consistent messaging/language
- Recruitment (5)
 - o Information and career initiatives in high schools
 - o Recruitment and promotion of female officers
 - Review of recruiting policy
 - Consider recruiting outside of jurisdiction
- Review and update outdated officer procedures with input from officers and community survey members and community (3)

Good:

- Use of technology (2)
- Add some compassion to media messaging (2)
- Update kids colouring book (2)
- Replace "don't talk to strangers" messaging
- Use school arts programs to create/update content/material based on YRP themes
- Revamp/expand/enhance school engagement programs (2)
- Quicker movement to correct errors made by officer (1)
- Work with community allies to find people to do community engagements and forums (1)
- Re-examine District Community Liaison Committees' purpose and mandate (change is needed)
- Better feedback and follow up on crimes reported by citizens
- Better training for first contact with public
- Innovation re: community engagement
- Increase and create community information locations in public places (staffed by volunteers)
- A youth hotline to report incidents
- Police response (use of vehicles too many vehicles on a single call)
- Seniors outreach
- Bring back PCAC youth forums
- Focus on enforcing range of traffic offences not just speeding and rolling stops

Additional notes:

- School Resource Officers are not spending enough time in schools
- Recruitment some applicants not moving forward based on activities of associates/family members or minor indiscretions

Aurora Seniors Association (Seniors)

Date:	Friday, September 28, 2018
# Of Participants:	12 Community members
Method:	Focus Group

PARTICIPANT PROFILE:

- The Aurora Seniors Association is a group of older adults who gather for various activities and programs. Membership is open to residents and non-residents of Aurora
- Programs and activities run and offered by the association include computer seminars, sports and fitness programs, crafts and hobbies, and various outings
- 11 senior members and 1 worker at the Centre participated in this focus group

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business planning development process and asked to comment on what they perceived as York Regional Police's organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK:

York Regional Police Strengths

- Good community engagement
- Community participation
- Accident response time clearing traffic
- Personal approach is good
- Decreasing crime rate says many things being done right
- Visible and available
- Public relations at events
- Approachable
- Community visibility (but smile)
- Response to emergencies
- Community presence at events

York Regional Police Weaknesses

- Cyber scams, phone scams, senior safety
- Response time (i.e.: phone calls)
- Friendlier faces
- Be more visible
- More visibility is necessary on streets
- Communications wasn't aware of website

- Reporting and communication
- Sensitivity on minor traffic violations (rolling 1km/h at stop sign)
- More support in scams, seniors is largest population
- Crack down on bad drivers
- Lying in wait for speeders with unmarked car on Sunday
- Response to phone call scams
- Targeted ticking
- Perception of bias

What priorities should YRP focus on over the next three to five years to improve its service delivery?

Best:

- Additional senior safety officers (12)
- More training and awareness on senior safety issues

Better:

- Newspaper column/ newsletter with YRP news and updates (11)
- Work with town to check traffic light timing to improve traffic (5)
- Quality vs quantity officer performance to be tied to real measurable improvement in public safety (4)
- Better communication with seniors who don't use social media (4)

Good:

- Smaller districts to target specific populations (3)
- More youth engagement with youth at school and events (3)
- Increase budget to pay for increased service levels (3)
- Neighbourhood Watch to enhance number of eyes to help YRP (2)
- Training enrichment re: pot laws/ detection (2)
- Traffic enforcement in priority areas (2)
- More community presentations, town halls, and workshops (2)
- More yield signs and less stop signs (1)
- Scams hotline (1)
- Invite public to tour police facilities (1)
- More neighbourhood visibility (1)
- More roundabouts
- Gun control
- Keep YRP technology up to date
- Less bureaucracy and more frontline officers
- Smiling police officers
- Website should offer two-way communication
- Better communication on resources and information available

Empowering Students Partnership (Youth)

Date:	Wednesday, October 3, 2018
# Of Participants:	40 Community members
Method:	Focus Group

OVERVIEW:

This document provides feedback recorded from a focus group with the Richmond Hill Welcome Centre. The information gathered will help develop the 2020-2022 Business Plan.

PARTICIPANT PROFILE:

- The Empowering Students Partnership is a collaboration between YRP, York school boards, and youth to promote safety in schools and the community.
- Youth members in various schools plan, organize, and execute safe-school programs in their local schools through the school year

METHODOLOGY:

- During the focus group, two members of Strategic Services provided a high-level overview of the business
 planning development process and asked to comment on what they perceived as York Regional Police's
 organizational strengths and weaknesses.
- An innovation lab was conducted via a brainstorming session and the Good, Better, Best innovation template. Attendees were asked to individually brainstorm ideas regarding what priorities York Regional Police should focus on over the next three to five years to improve its service delivery. The Good, Better, Best template was used to rank the importance. Ranks were given based on a scoring system with the Dotmocracy facilitation tool.

FOCUS GROUP FEEDBACK

York Regional Police Strengths

- Make effort to encourage safer community through events such as focus groups
- Promoting safe schools and making students feel safe
- Helps and ensures members of the community feel safe
- Connecting with students and schools to raise awareness on important topics such as confronting bullying, mental health issues, drugs abuse, gun violence
- Community interaction and outreach
- Very helpful and understanding always there when you need them
- Direct involvement in schools through various programs (ESP, VIP) and being available when needed
- Presentations for bullying awareness
- Getting the community involved with YRP stressing the importance of community involvement
- Informative in a classroom setting
- Protect our schools, mosques, and any other areas that need it
- Youth programs and events that create good relationships with police
- Communication is strong within community

- Ensure safety of mental and physical health
- Creating public awareness about drugs, alcohol and other topics in schools
- Easy to talk to, open-minded, good info and advice
- Actively engaged in creating a safe school environment for all across the York Region
- Professional, inviting and warm
- Stopping fights
- Talking and engaging with students, which allows them to appear less intimidating
- Finding crime and getting rid of it (ex: drug dealing)

York Regional Police Weaknesses

- Focus more on the environment students are in and how that affects their choices rather than just basing everything solely on the law not enough effort in connecting with students
- Provide more information about the resources they have
- Enforcement of no littering
- Mental health awareness
- Get rid of the idea that cops = trouble
- More awareness around what programs are currently in place publicizing events to the community
- Lack of police presence in high schools
- Educate citizens on the laws and regulations that must be performed
- More student involvement with schools and with YRP not enough interaction and communication
- Establishing themselves in schools so more students are aware of YRP's involvement
- Creating a variety of presentations to share throughout the school year
- Talk more about how they are able to help students
- Vapes are constantly used around school grounds
- Intimidating people may be afraid of police; aggressive in certain situations
- Do not address topics likes police brutality
- Quick to judge or targeting the wrong people
- Preventing/ lowering drug use and underage drinking provide more information about abuse to students

What priorities should YRP focus on over the next three to five years to improve its service delivery? Best:

- Building community connections through communication and being involved in informal events (34)
- Don't make assumptions based on image, communicate before taking serious action (20)

Better:

- Be less intimidating and more approachable, get rid of negative connotation (31)
- Raise awareness of services through stronger social media presence (29)
- Increase patrols, around schools and big events (24)
- Building bonds through community engagement and communication, be friendly and welcoming (17)
- Smile more at those in the community (14)
- Create a youth council of high school students to consult with for YRP event planning

Good:

- Open up more students programs (volunteer, co-ops, mentoring) (12)
- Have more presentations throughout the school year on relevant topics (13)
- Take more feedback, have easy way for all students to contact YRP (1)
- Engage and meet with younger children to show YRP is here for everyone's safety (5)

- Do not neglect victims (5)
- Awareness training for mental and physical disabilities (4)
- Address issue of police brutality, stop being intimidating (4)
- Teach youth about long term effects of drug and alcohol abuse in schools (3)
- Focus on stopping the source of drugs rather than individual users (2)
- Don't think "the bigger the case, the bigger the sentence" (1)
- Limit wearing use of force or modify uniform to be more friendly-looking

Community Support Agency Forum

Date:	May 30, 2019
# Of Participants:	11 Members (workshop) and 44 Members (Survey)
Method:	Workshop and Survey

OVERVIEW:

This document provides feedback recorded from a Community Support Agency Forum held in partnership with the Region of York. Participants were from various support agencies throughout the Region of York. The information gathered will help develop and inform the 2020-2022 Business Plan.

PARTICIPANT PROFILE:

• The workshop consisted of 11 participants from different community support agencies throughout York Region. There were three members of the York Region Police Planning, Research, and Evaluation Unit to facilitate the session.

METHODOLOGY:

During the breakout session, the participants were divided into two groups. A short icebreaker exercise was
done to introduce individual structured brainstorming. Following the icebreaker, the participants were asked
to brainstorm three questions. Each participant was asked to write as many ideas as possible related to the
question on post-it note stickers. Using the Good, Better, Best method participants were asked to explain
each idea and place each idea on the mat in the section labelled 'Good'. They were then asked to organize
their ideas and move the top four ideas to the 'Better' section. From those top four ideas, participants
selected as a group the one top idea and placed it in the 'Best' section.

FINDINGS:

- Impact of rapid growth police and support agencies should collaborate when planning in order to keep ahead of it
- Engagement with diverse communities with different lived experiences
- Community engagement from all levels of police personnel including ECT
- New and continued community partnerships (build and maintain relationships)
- Cross agency training and information sharing
- Issue-based training and education on mental health issues, homelessness, drugs, and other community concerns

Question 1: What barriers do you see that hinder YRP's service to the community you serve?

Best:

- Growth (Planning Associated)
- Not enough community engagement with lived experiences

Better:

Compassion Fatigue/Trauma

- Issue-based education/'Officers' having to be generalists
- Impact of rapid growth
 - Rural to urban geography
 - Volume of calls
 - Competing priorities (time of personnel)
 - Lack of funding/Budget
 - Lack of personnel
 - o Budget
- Culture and Diversity (Perception)
- Lack of trust of police
- Lack of information
 - o Lack of awareness of initiatives that serve the community
- Growth
 - Hard to keep up (York Region has a large geography)
 - o Geographic boundary of region
 - o Large geography to cover different needs (urban/rural)
 - o Influx of population including non-residents (e.g. subway 'expansion')
 - Costs of population growth

Good:

- Lack of local presence in some areas
- Past experiences/Fear of police
- Culture clashes in how work is completed (social services vs. police)
- Not seeing police as an organization that wants to help residents
- Legislated vs. human needs priorities
- Knowledge of 'community' challenges
- Language
- Lack of diversity
- Accessibility
- Lack of understanding of range of services
- Communication and training
- Conflicting priorities/Limited resources
- Global events
- Criminalization of people who use drugs
- Criminalization of homelessness
- Stigma: lack of understanding of how to work with people who use drugs/mental health needs
- 'Good Samaritan law' lack of awareness in the community

Other Thoughts:

- Rapid growth how do we keep ahead of it?
- How do we get back to grass roots policing
- Resources and infrastructure
- Perception and awareness
- Movement of officers/leadership out of units after they have gathered experience and knowledge in working with different agencies

Question 2: How do we continue to strengthen ties between the community you serve and York Regional Police?

Best:

- Engagement at all levels of YRP
- Partnerships
 - o Joint tables
 - \circ $\$ More collaborative projects and partnerships \rightarrow more trust when visible
 - Strategic service pathway
 - o Safe spaces for community members

Better:

- Training opportunities
 - o Lunch and learns
 - o Participate in officer education and training
 - Create joint education opportunities
 - Forums like this (Community Support Agency Forum)
- Community development opportunities
 - o Involvement by officers in community initiatives
 - o Participation in committees and interest groups
 - o Involvement of community members in planning
- More interaction from all levels on the ground
- Establish smaller group interactions with kids through programs
- Appoint lead contacts for different sectors
- Presence in ethno-cultural communities
- Develop more partnerships long-term
- Regular dialogue
 - o Education
 - o Awareness
- Replicate leading practices implement models currently used in other regions (that are successful)

Good:

• Data sharing

Question 3: How can YRP and your agency work better together to address gaps in service?

Best:

- Reach out we all can't do it on our own
- Regular education sessions (information awareness)
 - Harm reduction education and strategy
 - Education on how to work with people with diverse lived experiences homelessness, seniors, mental health, domestic violence, drugs

Better:

- Set targets for new partnerships and new connections
- Be more open to ideas/suggestions
- Involve 'community support agencies' earlier in planning (joint presentation to council
- Data Sharing (information and experience)

- Joint planning
 - Collaboration on service planning
 - o Community safety and well-being plan
- Service pathways
- Client referrals

Good:

- CAST (Child Abuse System Team) protocol
- CYAC (Child and Youth Advocacy Centres) for YR
- Make the call 'agencies to reach out to police when community issues arise'
- Building awareness and trust in communities who use drugs "Good Samaritan Law" so people call 911 when overdose
- Community 'clean-ups'

Other Thoughts:

- YRP to meet people from all agencies
- Meet with grass roots agencies, not just the large agencies
- Prepare joint/collaborative presentations to council
- YRP should meet grass roots agencies for one on one meetings

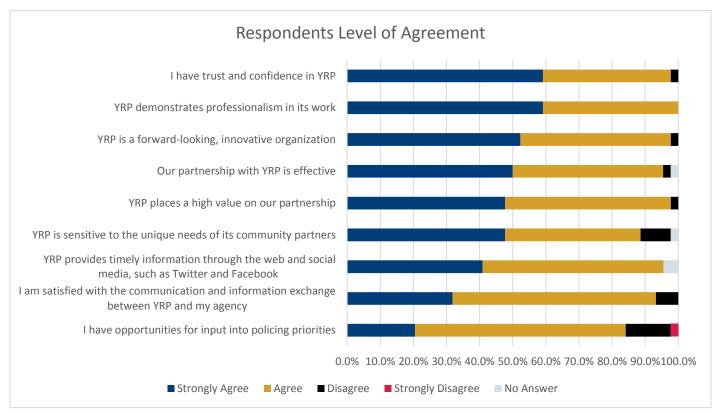
SURVEY FINDINGS:***

In addition to the breakout session, YRP conducted an online survey to obtain input from different Community Support Agencies on their opinions about York Regional Police. A total of 44 surveys were completed.

- Community Support Agency partners believe YRP demonstrates professionalism in its work and is sensitive to the unique needs of its community partners
 - "YRP is doing a great job"
- The majority of respondents have trust and confidence in YRP
- YRP places a high value in partnerships to ensure they are effective in serving community needs
- "Overall we have a good relationship with YRP, some areas of improvement possible and communication is excellent, most of the time"
- Most Community Support Agency partners are satisfied with communication and information exchange with YRP
- Timely information is provided by YRP through web and social media platforms such as Twitter and Facebook
- "Love the social media of YRP"
- The vast majority of Community Support Agency partners believe that YRP is an innovative and forwardthinking organization
- "Keep moving forward, absolutely YRP are community leaders"
- The initiative and intent is there, implementation seems to be dependent "on individuals and not universally consistent"
- Although most Community Support Agency partners believe they have opportunities for input into policing priorities, some partners believe improvement can be made to collaborate on planning policing priorities
- "I am sure that I do have input into policing policy but not aware"

^{***}The survey was administered to a convenience (not random) sample at the event. Readers should exercise caution when interpreting the quantitative data

SURVEY DATA:



York Region Policing Partners

Date:	May 27 th 2019 – June 14 th 2019
# Of Participants:	13 Policing Partners
Method	Survey

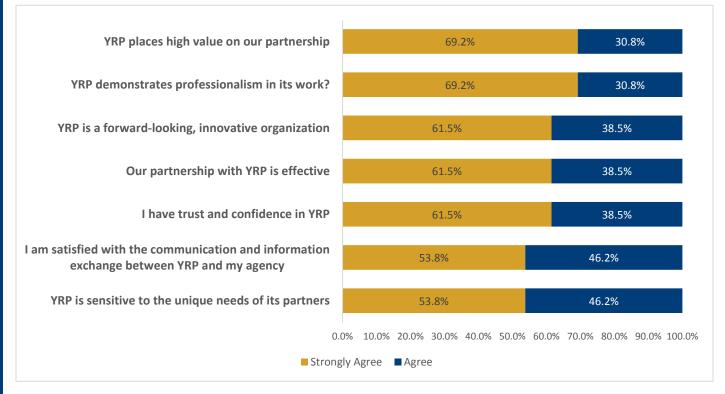
OVERVIEW:

This document provides feedback recorded from a policing partner survey distributed to 39 partners from regional and municipal council, bylaw, fire, justice, and transit services in the Region of York. With 13 participants, the response rate for the survey is 33.3%. The information gathered will help develop and inform the 2020-2022 Business Plan.

METHODOLOGY:

 An online survey link was distributed to 39 policing partner participants, via e-mail, across all nine municipalities in York Region. Participants were allotted a total of 18 days to complete the survey, which consisted of five questions relating to how YRP can serve the community better, by building and improving relationships with partners across the region.

SURVEY FINDINGS:



*Respondents selected from four levels of agreement for the above statements (Strongly Agree, Agree, Disagree, Strongly Disagree)

Barriers or risks that hinder YRP's ability to work with an agency (current or future):

- Visibility and YRP presence with 1 District relocating
- Contact with YRP Command and District commanders outside of business hours
- Miscommunication between YRP and By-Law in relation to noise complaints residents being advised YRP does not respond to noise complaints (MOU/SOP should be developed with both parties at the table as to when police can be called, which complaints police can manage when By-Law officers are not available)
- Miscommunication of details with community based on personalities and nature of a large organization
- Different needs and legislation amongst municipalities
- Ability and capacity to meet with partners on a scheduled basis
- Overall good experiences, barriers relate to staff and people relationships
- No barriers working closer together than ever before

How to continue strengthening ties between YRP and partner agency:

- Issues are minor focused around traffic and Break and Enters
- Continue to work together and to seek opportunities that may offer mutual benefit
- Coordinated training between agencies (e.g. bicycle training, tactical communication, human trafficking)
- Continued communication, shared information
- Collaborate on multi-agency projects
- Shared equipment and resources
- On-going meetings to better understand each other's organizations
- Cultivate relationships in advance, before a significant incident/crisis (all ranks and areas)

Top five issues YRP to prioritize over the next three years:

- Collaborative strategies (e.g. safety messaging, joint training initiatives, inter-agency communication)
- Cannabis related activities (e.g. enforcement of legislation, illegal storefronts)
- Crime Prevention (Proactive policing) and Visibility (walking the streets)
- Community Engagement and Partnerships (including inter-agency communication)
- More traffic enforcement initiatives

Additional Comments:

- Continue to work closely with municipal partners for opportunities to join forces, leverage initiatives for greater education of the general public. That said, the working relationship between my office and YRP has and continues to foster stronger partnerships and continues to demonstrate mutual gain.
- Sure, come in and chat with us once and awhile. Maybe over coffee or lunch. The local fire service sees things. It may help point you in the right direction on some matters you are currently dealing with.

Business Survey – Highlights

- Sent to 6,500 businesses, 16.5% response rate in 2018 up from 13.9% in 2015. Administered between April and June 2018.
- Levels of Satisfaction- 95.4% of respondents were either very satisfied or reasonably satisfied with York Regional Police. This is 2.8% higher than 2015.
- **Public Trust-** 96.2% of respondents agreed or strongly agreed that York Regional Police has the public's trust. This was a new question added in 2018.
- **Familiarity with York Regional Police Crime Prevention Programs-** Respondents familiarity with crime prevention programs has decreased since 2015.
- Interactions with Police- Just over half of business respondents have not interacted with the police in the last 3 years, while 21.6% have had multiple interactions. The most frequent type of interaction was as a victim of crime.
- Feedback from police interactions- Over 93% of respondents agreed or somewhat agreed that York Regional Police were fair, respectful, courteous, caring, competent and professional. The highest ratings were for being respectful (97.2%), courteous (97.0%) and being competent (96.6%).
- Safety at business location- Almost 90% of business respondents felt their business location was either very safe or reasonably safe which was consistent with the 2015 survey results.
- **Concerns at business location-** The top three concerns were break-ins (78.0%), property damage/graffiti (58.4%) and fraud/cybercrime (50.8%). These were the same three selected in 2015.
- Crime at business location- Just over 20% (20.5%) of respondents stated that a crime had taken place at their business in the last 3 years. This is a decrease from 2015 when 22.9% reported a crime had occurred at their business.
- **Crime reporting-** Of those respondents who experienced a crime at their business, 71.6% reported it to police. This has decreased slightly from 2015 when 72.6% of respondents reported a crime.
- **Reasons why they did not report-** The top 3 reasons stated by respondents why crime was not reported were: police would not be able to find/identify property or offender, police would not have considered the incident important enough and crime was minor and not worth the time to report.
- Crimes not reported- The most unreported crimes were break-ins, employee thefts and fraud/cyber fraud.
- **Online reporting-** Less than one quarter (21.0%) were aware of York Regional Police's online reporting tool and only 4.8% reported using it. This is a decrease from 2015 when 24.8% of respondents were aware of online reporting.
- Additional Comments Very positive overall. The most frequent responses were requests for increases in patrols and visibility, that York Regional Police was doing a great job; business owners would like more face-to-face interaction with the police and better follow up with complainants during investigations.

Community Survey – Highlights

- Sent to 12,000 addresses, 26.4% response rate (3,164 surveys completed), and an increase of 2.1% from 2016. Administered between January and March 2019.
- Level of Satisfaction 94.2% satisfaction rate that is consistent with the 94.4% satisfaction rate from 2016.
- Level of Confidence 94.0% have confidence in York Regional Police. No comparison to the 2016 survey is available as this question was modified in the 2019 survey.
- Level of Trust 94.3% of respondents agreed or strongly agreed that York Regional Police has the trust of the public, which is a 1.7% increase from 2016.
- Value for tax dollar 84.8% feel they receive good value for their tax dollar, which is a slight decrease of 4.2% compared to 2016.
- Interactions with Police 55.7% of respondents interacted with York Regional Police in the last three years. 77.5% of respondents that were a victim and/or witness of a crime reported it to police.
- Feedback from police interaction over 90% agreed or somewhat agreed that York Regional Police were respectful, courteous, professional, fair and competent.
- **Community Impact** the majority of respondents (over 90%) had confidence in YRP to keep the community safe, that YRP treated people with respect and had the trust of the public.
- Online Reporting knowledge of online reporting was generally low, respondents were most aware that aggressive driving, damage to vehicles and lost or stolen property could be reported online. Of those that used the online reporting tool, only 59.1% found it to be very effective or effective which is a decrease of almost 10% from the 2016.
- **Background Checks** 46.1% of respondents were aware they could apply online for police background checks. This is a large increase from 2016 when only 27.9% were aware. The majority (91.0%) of respondents were extremely likely or likely to apply online for a Police Record Check again.
- **Community safety** In 2019, over 90% of respondents stated that they felt very safe or reasonably safe in their community, which is a decline of 3.6% from 2016.
- **Police visibility** Almost 80% (79.8%) of respondents indicated they were very satisfied or satisfied with the police visibility in their communities. *This question was changed in 2019 and cannot be compared.*
- **Top five policing priorities** Crimes against property; Guns and Gangs; Violent Crimes; Traffic safety/enforcement; Drug control/enforcement.
- Top three traffic safety concerns Aggressive driving; Distracted driving; Impaired driving.
- **Top three youth priorities** Bullying at school; Drug selling; Gang activity.
- **Top three senior's priorities** Financial crime by strangers; Criminal negligence/failure to comply with duty of care/abuse by employee of care facility; Risk of wandering.
- Top issues related to legalization of recreational cannabis Impaired driving; Education; Violent crime
- Frequently open ended comments were related to:
 - Asking for more police visibility and patrols in their neighbourhood
 - o Giving thanks and support to York Regional Police
 - o Traffic safety concerns, including speeding and distracted driving
- **Demographic variations** Variations in the overall survey response show those respondents in the 30-39 age range had consistently lower levels of satisfaction, confidence and trust. The highest levels of all three variables were noted in the 70 plus age group.

Virtual Town Hall (Twitter)

Date:	January 8, 2019
# Of Participants:	11,022 Total Engagements; 454,478 Organic Impressions
Method:	Twitter Discussion and Polling

METHODOLOGY:

- The participants were members of the public who sent twitter messages to our twitter handle @YRP using the hashtag #YRPTownHall between 6 and 8 pm on January 8, 2018.
- An email invitation with sent to partners from ISCAC, PCAC and other partners to join the Twitter chat
- Topic areas and initial questions to explore were developed by Planning, Research, and Evaluation. Strategic Communications translated the tweets into Twitter appropriate language
- YRP promoted the event with posts on the YRP website as well as various YRP social media platforms.
- The hashtag #YRPTownHall was used to try and keep track of Town Hall specific content
- The Town Hall consisted of polls and questions pertinent to the development of the Business Plan
- Moderators included the Executive Command Team, 3 members of Strategic Communications and 4 members of Planning, Research and Evaluation

RESULTS:

Discussion Topic #1 – What are your main policing concerns?

- Speeding (what are short and long term plans)
- Break-Ins
- Public Safety
- Lack of street checks
- Stop-sign/Red- light (running/rolling)
- Dangerous driving and Impaired driving (alcohol and cannabis)
- Naming of impaired drivers
- Officers doing paperwork in parking lots not spending time patrolling
- Illegal parking in front of schools
- Police presence near schools
- Phishing calls/e-mails (Fraud)
- Pedestrian Safety and jay-walking
- Drivers not pulling over for emergency vehicles
- Uncontrolled left turns
- Toronto's gun crime/shootings moving to York Region
- Organized crime and illegal gambling
- Reporting cell phone use while driving is that ok
- Police presence at night (need more)

Discussion Topic #2 – What do you think should be YRP's top priorities?

• Topic not posted (responses in other discussions considered sufficient)

Discussion Topic #3 – What is the top traffic concern in your community?

• Speeding

- Impaired driving and Distracted driving
- Tailgaters
- School zone safety
- Stopping for school busses
- Pedestrian crossings
- Not clearing snow off of cars (dangerous to other drivers)
- Unprotected left turns
- Aggressive driving
- Distracted pedestrians (on phones not paying attention)
- Cyclists not following traffic rules

Discussion Topic #4 – How YRP can better engage all of the communities it serves.

- Webinars and Radio podcasts
- YRP + School board initiatives to increase school visits (e.g. discuss impaired/distracted driving)
- Visibility in the community
- Use of social media (opportunity to listen to the community)
- Get out of the cars and hang out
- More twitter town halls
- Community events (euchre tournaments, fun fair events, cooking and baking competitions)
- Conversations about emergency preparedness
- Driver/cyclists information campaign
- Friendly police in neighbourhoods (a little education goes a long way)
- Engage teens and adults
- Community ride along when new bike lanes open
- Foot patrol
- Community Facebook page
- Station tours
- Educational seminars
- For pink day have a pink vehicle and dye Chief's hair pink
- Engage in friendly conversations with communities

Discussion Topic #5 – What information could York Regional Police provide to potential police constable applicants?

- Age and education requirements
- Type of testing

2019 Environmental Scan – Summary

Demographic and Social Trends:

- York Region's population is expected to grow to 1,790,000 residents by 2041, a 50% increase from 2019.
- The Region's population is expected to continue aging; the population of seniors in York Region will increase from 12% to 24% by the year 2041.
- Ethnic, linguistic and cultural diversity of the population is expected to continue.
- Interaction between York Region Police and individuals with mental health issues has increased over recent years.
 - From 2014 to 2018, dispatched calls for service related to mental health issues increased by 18.3% (2014-2018 YRP Annual Statistical Report).
- York Region's employment population is estimated to reach 900,000 by 2041.
- The gap between low and high-income earners continues to widen.
 - o Income inequality has grown by 63% from 1970 to 2015 (United Way GTA report)
- Increased housing costs in York Region have created affordability issues.

Crime and Public Safety Trends

- York Region's total crime rate increased 25.4% from 2014 to 2018 (2014-2018 YRP Annual Statistical Report).
- Despite the increase, York Region's crime rate continues to rank amongst the lowest of the eight regional/ municipal police services serving the largest populations in Canada.
- Since the last environmental scan in 2016, York Regional Police has experienced a 21.8% increase in calls for service.
- Organized crime, human trafficking, terrorism and cybercrime/fraud continue to threaten public safety.
- There has been an increase in hate crimes from 2014 to 2018 (38.6%) (2014-2018 YRP Annual Statistical Report)

The Changing Landscape of Policing

- Recent changes to various legislations have affected the work of police:
 - Cannabis Act has the potential to increase the occurrence of other related calls for service due to recreational use of cannabis such as illegal possession, impaired driving, mental health or other emergency room visits.
 - Comprehensive Ontario Police Services Act received royal assent but has not yet come into force as no date has been set for proclamation. The Act includes a mandate for municipalities to develop a Community Safety and Well-Being Plan to strengthen the emphasis on community-based policing. As well, the Act transforms the office of the Independent Police Review Director into the Law Enforcement Complaints Agency to reduce delays in investigation process, and establishes the Special Investigations Unit as a provincial agency accountable to the Attorney General to increase independence and focus the SIU's mandate.
- Police services must continue to ensure future sustainability.
 - York Regional Police could potentially lose 300 sworn members to retirement within the next five years.

- Technological advancements will allow police services to improve business processes and functions, leading to enhanced quality of service provided to residents.
 - The implementation of business intelligence tools has allowed York Regional Police to use real time data to support evidence-based policing.
- Political polarization has the potential to lead to further social unrest locally and abroad.
- The current economic climate has led to continued fiscal responsibility and efficiency of service delivery.

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Statistics Canada, Canadian Centre for Justice Statistics: 2018 National/Provincial Crime Statistics Rankings and Crime Severity Index Overview - Public

RECOMMENDATION

1. That the Board receive this report pursuant to Police Services Board Crime, Call and Public Disorder Analysis Policy No. 02/00-5.

SYNOPSIS

Each year, York Regional Police conducts a review and analysis of both our internally generated statistics and those produced by the Canadian Centre for Justice Statistics (CCJS), a division of Statistics Canada. Our reporting practices to the Police Services Board include presentations of mid-year and year-end York Regional Police Crime Statistics reports based on internal data and a separate National/Provincial Crime Statistics Ranking report based on CCJS data. The 2018 Annual Statistical Report was presented at the April 27, 2019 meeting of the Police Services Board and the 2019 January-June Statistical Report will be presented at the October 30, 2019 Board meeting.

The 2018 National/Provincial Crime Statistics Rankings report is included in Appendix 1. It has been compiled utilizing data accessed from CCJS, based on the Uniform Crime Reporting (UCR) Survey. Crime rates are based upon Criminal Code incidents, excluding traffic offences. CCJS counts for criminal offences are based upon the most serious violation in the incident. The nine largest police services in Canada, which constitute nearly one third of the Canadian population, are selected as national comparators. Also, the nine largest police services in Ontario, which constitute about two-thirds of the Ontario population, are selected as provincial comparators. Durham Regional Police Service is included as a national comparator as the region's population exceeded the population of Vancouver. Police services used as comparators in this report have been selected because they have policing jurisdictions with the greatest similarities to York Region.

The Crime Severity Index (CSI) introduced by CCJS in 2009, is a measure of police-reported crime that reflects the seriousness of individual offences and tracks changes in crime severity over time. All offences, including traffic are included in the CSI. It is meant to complement other existing crime measures that reflect the volume of reported crime. A more detailed explanation of the CSI is included in this report and the scores for York Regional Police for total crime and for violent and non-violent crime as compared to the national and provincial indexes for 2018 and previous years is included in Appendix 2. Additionally, weighted clearance rate is based on the same principle as the CSI, whereby more serious offences are assigned a higher weight than less serious offences. A weighted clearance rate comparison has also been included in Appendix 2.

When examined together with our internal crime statistics, the statistics produced by CCJS provide us a greater understanding of York Region crime trends and the impact of crime on our communities. We will continue to review the annual statistics produced by CCJS, along with our internal crime statistics, in order to assist us with the development and review of our policing priorities, operational strategies and crime prevention programs.

FINANCIAL IMPLICATIONS

Not applicable.

BACKGROUND

Context for Crime Statistics in 2018

Crime statistics in 2018 were impacted by social movements, large-scale criminal events, and changes in legislation, policies and procedures. The following factors influenced the 2018 crime and clearance rates of the national and provincial comparators:

- CCJS amended the definition of 'founded' criminal incidents by introducing a victimcentered approach for crime where incidents are considered founded where there is no credible evidence to confirm that it did not take place.
- The Toronto data was impacted by the discovery of eight serial homicides, an attack on pedestrians with a motor vehicle that resulted in ten homicide victims, and a shooting on Danforth Avenue in the city's Greek town that yielded two homicides victims and 13 attempted homicides.
- Legislative changes for the legalization of Cannabis under Bill C-45, the Cannabis Act, came into force in October 2018.

These changes in UCR are implemented by police services as per directions from CCJS. However, the degree of change may depend on the implementation date, enforcement practices, and municipal bylaws and provincial statutes.

Crime Statistics Rankings

Tables 1 - 4 below indicate the 2018 rankings of York Regional Police in comparison to its national and provincial counterparts, based on the CCJS Crime Rate and Clearance Rate data. A more detailed summary of the CCJS National and Provincial Crime and Clearance Rate rankings is included in Appendix 1 attached. The national ranking is made based on data from the nine regional/municipal police services serving the largest populations, including Toronto, Montréal, Peel, Calgary, York, Ottawa, Edmonton, Winnipeg and Durham. The nine services ranked at the provincial level include Toronto, Peel, York, Ottawa, Durham, Halton, Waterloo, Hamilton and Niagara.

National	First	Second	Third	Fourth	Fifth	
Crimes Against Persons	Peel	York	Durham	Ottawa	Montréal	
Crimes Against Property	York	Peel	Durham	Montréal	Ottawa	
Total Criminal Code ¹	York	Peel	Durham	Montréal	Ottawa	
Provincial						
Crimes Against Persons	Halton	Peel	York	Niagara	Durham	
Crimes Against Property	Halton	York	Peel	Durham	Ottawa	
Total Criminal Code ¹	Halton	York	Peel	Durham	Niagara	
1 Total Criminal Cada offenees evaluding traffic offenees						

Table 1 – 2018 Crime Rate – Ranking By Police Service (Lowest to Highest)

Total Criminal Code offences excluding traffic offences.

Table 2 - 2018 Clearance Rate – Ranking By Police Service (Highest to Lowest)

First	Second	Third	Fourth	Fifth				
Peel	Durham	York	Montréal	Winnipeg				
Durham	York	Peel	Edmonton	Ottawa				
Edmonton	Durham	York	Peel	Montréal				
Provincial								
Halton	Peel	Durham	York	Niagara				
Halton	Durham	York	Peel	Ottawa				
Halton	Durham	York	Peel	Waterloo				
	Peel Durham Edmonton Halton Halton	PeelDurhamDurhamYorkEdmontonDurhamHaltonPeelHaltonDurhamHaltonDurham	PeelDurhamYorkDurhamYorkPeelEdmontonDurhamYorkHaltonPeelDurhamHaltonDurhamYorkHaltonDurhamYorkHaltonDurhamYork	PeelDurhamYorkMontréalDurhamYorkPeelEdmontonEdmontonDurhamYorkPeelHaltonPeelDurhamYorkHaltonDurhamYorkPeelHaltonDurhamYorkPeelHaltonDurhamYorkPeel				

¹ Total Criminal Code offences excluding traffic offences.

Table 3 - Crime Rate – YRP Five Year Ranking (Lowest to Highest)

National	2018	2017	2016	2015	2014				
Crimes Against Persons	Second	Second	First	Second	First				
Crimes Against Property	First	First	First	First	First				
Total Criminal Code ¹	First	First	First	First	First				
Provincial									
Crimes Against Persons	Third	Third	Second	Third	Second				
Crimes Against Property	Second	Second	Second	Second	Second				
Total Criminal Code ¹	Second	Second	Second	Second	Second				

¹ Total Criminal Code offences excluding traffic offences.

Table 4 - Clearance Rate – YRP Five Year Ranking (Highest to Lowest)

			31 3						
National	2018	2017	2016	2015	2014				
Crimes Against Persons	Third	First	Second	Second	First				
Crimes Against Property	Second	First	First	First	First				
Total Criminal Code ¹	Third	Second	First	Second	Second				
Provincial	Provincial								
Crimes Against Persons	Fourth	Third	Fourth	Fourth	Third				
Crimes Against Property	Third	Second	Second	First	First				
Total Criminal Code ¹	Third	Second	Second	Third	Second				

¹ Total Criminal Code offences excluding traffic offences.

Tables 1 and 3 show that York Regional Police's 2018 crime rate ranked first (lowest) amongst its national comparators in the categories of Crimes Against Property and Total Criminal Code incidents for the thirteenth consecutive year (note: five year data shown only) and ranked second in the category of Crimes Against Persons. Table 1 also shows York Regional Police's ranking amongst the provincial police services was second (to Halton) for the categories of Crimes Against Property and Total Criminal Code, and was third (to Halton and Peel) for the category of Crimes Against Persons.

Tables 2 and 4 show that York Regional Police's clearance rate in 2018 ranked second (highest) among its national comparators in the category of Crimes Against Property and ranked third (highest) for the categories of Crimes Against Persons and Total Criminal Code. Table 2 also shows provincially, York Regional Police's clearance rate ranked third (highest) for Crimes Against Property and Total Criminal Code, and fourth for Crimes Against Persons.

Crime Severity Index (CSI) Overview

The Crime Severity Index (CSI) is a method of measuring police-reported crime that tracks changes in the severity of crime from year to year. It does so by taking into account not only the change in volume of a particular crime, but also the relative seriousness of that crime in comparison to other crimes. Unlike the traditional crime rate, all Criminal Code offences including Criminal Code traffic offences and other federal statue violations are included in the CSI. The CSI includes three separate indexes for Total Crime, Violent Crime and Non-Violent crime. The Violent CSI comprises all police-reported violent violations and the Non-Violent CSI is comprised of all police reported property violations, other criminal code violations, criminal code traffic violations and other federal statute violations. The CSI is not meant to replace, but rather complement, the existing police reported crime rate, as well as victimization data.

The CSI provides a more comprehensive view of crime in our communities and how it compares to provincial and national values. Each crime is assigned a weight depending on its seriousness and as such, serious crimes will have more impact on fluctuations in the Index. Individual weights have been determined according to the severity of the sentences handed down by judges using the most recent data available from the courts through Statistics Canada's Adult and Youth Courts Surveys.

The Index measures are standardized to 100 using a base year of 2006 to facilitate comparisons across police services and against the national and provincial averages. CSI scores below 100 imply that the service has a lower crime rate compared to other police services and scores above 100 imply a more serious crime rate compared to other police services.

Table 5 below shows the CSI scores for York Regional Police for total crime, violent and nonviolent crime, and the 2018 provincial and national indexes. In all Index categories, York Region scores were significantly lower than provincial and national indexes. The scores for Total CSI and Non-Violent CSI increased moderately from 2017 measures, but marginally decreased for the Violent CSI.

Indicator	2018 2017		% change	Ontario	Canada				
CSI - Total	40.04	37.34	+ 7.2%	59.96	75.01				
CSI - Violent	43.17	43.57	- 0.9%	73.44	82.44				
CSI - Non-Violent	38.81	35.01	+ 10.9%	54.96	72.16				

Table 5 - 2018 YRP Crime Severity Index

Table 6 shows the top five national and provincial CSI rankings for York Regional Police using the same comparator police services that were ranked in previous tables. York Regional Police ranked lowest in all Index categories among its national comparators and ranked second to Halton in all Index categories among its provincial comparators. This is unchanged from 2017 and 2016. Appendix 2 attached shows the detailed 2018 CSI rankings for all comparator police services.

National	First	Second	Third	Fourth	Fifth		
CSI - Total	York	Durham	Peel	Ottawa	Toronto		
CSI - Violent	York	Durham	Ottawa	Peel	Calgary		
CSI - Non-Violent	York	Durham	Peel	Ottawa	Toronto		
Provincial							
CSI - Total	Halton	York	Durham	Peel	Ottawa		
CSI - Violent	Halton	York	Niagara	Durham	Ottawa		
CSI - Non-Violent	Halton	York	Durham	Peel	Ottawa		

 Table 6 - 2018 Crime Severity Index – Ranking By Police Service (Lowest to Highest)

Weighted Clearance Rate Overview

In order to enhance comparability of clearance rates, CCJS introduced weighted clearance rates in December 2009 in the annual Police Resources in Canada report. The weighted clearance rate is based on the same principle as the CSI, whereby more serious offences are assigned a higher weight than less serious offences. Applying this concept to clearance rates means that, for example, the clearance of a homicide, robbery or break and enter receives a higher weight than the clearance of less serious offences such as minor theft, mischief and disturbing the peace. Weighted clearance rate comparisons for national and provincial jurisdictions in the last five years is provided in Appendix 2.

Table 7 below illustrates the weighted clearance rates for total crime, violent crime and nonviolent crime in 2018 and percentage changes from previous year in York Region. It also shows provincial and national weighted clearance rates for the three categories. In 2018, clearance rates for violent crime increased in York Region, but decreased for total crime and non-violent crimes.

Indicator	2018	2017	%change	Ontario	Canada				
Weighted Clr Rate - Total	40.70	43.88	- 3.2%	40.67	38.36				
Weighted Clr Rate - Violent	66.69	61.57	+ 5.1%	61.51	61.15				
Weighted Clr Rate - Non-Violent	30.30	35.97	- 5.7%	30.65	28.99				

 Table 7 - 2018 YRP Weighted Clearance Rate

Table 8 highlights the top five national and provincial Weighted Clearance Rate rankings for York Regional Police using the same comparator police services that were ranked in previous tables. Among the national comparators, York Regional Police ranked first in Violent Weighted Clearance Rate, ranked third (to Durham and Peel) in Total Weighted Clearance Rate, and ranked fourth (to Durham, Edmonton and Peel) in Non-Violent Weighted Clearance Rate. Provincially, York Regional Police ranked second (to Durham) in Violent Weighted Clearance Rate, ranked fourth (to Halton, Durham and Peel) in Total Weighted Clearance Rate, and ranked fifth (to Halton, Durham, Peel and Waterloo) in Non-Violent Weighted Clearance Rate. Appendix 2 details the 2018 Weighted Clearance Rate rankings for all nine national and provincial comparator police services.

National	First	First Second Third		Fourth	Fifth				
Weighted Clr Rate - Total	Durham	Peel	York	Edmonton	Ottawa				
Weighted Clr Rate - Violent	York	Durham	Peel	Montréal	Ottawa				
Weighted Clr Rate - Non-Violent	Durham	Edmonton	Peel	York	Ottawa				
Provincial									
Weighted Clr Rate - Total	Halton	Durham	Peel	York	Waterloo				
Weighted Clr Rate - Violent	Halton	York	Durham	Peel	Niagara				
Weighted Clr Rate - Non-Violent	Halton	Durham	Peel	Waterloo	York				

Table 8 - 2018 Weighted Clearance Rate – Ranking By Police Service (Highest to Lowest)

<u>Summary</u>

In 2018, York Regional Police's rankings on crime statistics remained almost similar to 2017 amongst the national and provincial comparators. For crime severity index, the ranking of York Regional Police remain unchanged among its national and provincial comparators. For weighted clearance rate, the ranking of York improved from third to second for violent crime amongst provincial comparators. Nationally, the weighted clearance rate ranking of York on violent crimes remained first and ranking on non-violent weighted clearance rate decreased from second to fourth and the rate ranking for total crime decreased to third from first.

We are pleased to have maintained relatively consistent results in both our Crime Rate and Clearance Rate rankings and in the CSI scores and Weighted Clearance Rate that are based on 2018 statistical reports from the CCJS. The report affirms that York Region continues to be one of the safest communities in Canada. These results are a direct reflection of the strides we have made in ensuring adequate and effective policing in fulfilment of our core responsibilities of crime prevention, law enforcement, victims assistance, public order maintenance and emergency response services. It also reflects our ongoing commitment to partnerships, safety initiatives and innovative programming that meet the needs of our community. Our success would not be possible without the continued support of the Police Services Board, Regional and Municipal Councils, our community partners and the citizens of York Region who help us ensure all citizens feel safe through excellence in policing.

> Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB:sd

Attachments: Appendix 1 - 2018 CCJS National and Provincial Crime & Clearance Rankings Appendix 2 - 2018 National and Provincial Crime Severity Index & Weighted Clearance Rate Rankings

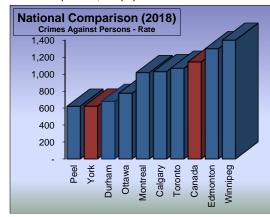
Accessible formats or communication supports are available upon request

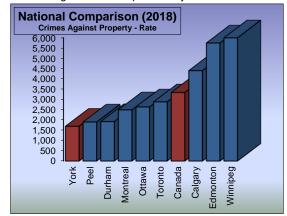
APPENDIX 1

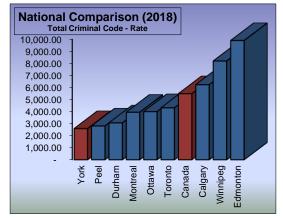
NATIONAL CRIME RATE COMPARISON, LARGEST NINE POLICE SERVICES (2014 – 2018) RANKED FROM LOWEST TO HIGHEST

	1	2	3	4	5	6	7	8	9
Crimes Against Persons									
2018	Peel	York	Durham	Ottawa	Montréal	Calgary	Toronto	Edmonton	Winnipeg
2017	Peel	York	Durham	Ottawa	Calgary	Montréal	Toronto	Edmonton	Winnipeg
2016	York	Peel	Ottawa	Durham	Calgary	Montréal	Toronto	Edmonton	Winnipeg
2015	Peel	York	Durham	Ottawa	Calgary	Montréal	Toronto	Edmonton	Winnipeg
2014	York	Peel	Durham	Ottawa	Calgary	Montréal	Toronto	Winnipeg	Edmonton
Crimes Against Property									
2018	York	Peel	Durham	Montréal	Ottawa	Toronto	Calgary	Edmonton	Winnipeg
2017	York	Peel	Durham	Ottawa	Toronto	Montréal	Calgary	Winnipeg	Edmonton
2016	York	Peel	Durham	Toronto	Ottawa	Montréal	Calgary	Winnipeg	Edmonton
2015	York	Peel	Durham	Toronto	Ottawa	Montréal	Calgary	Winnipeg	Edmonton
2014	York	Peel	Durham	Toronto	Ottawa	Montréal	Calgary	Winnipeg	Edmonton
Total Criminal Code									
2018	York	Peel	Durham	Montréal	Ottawa	Toronto	Calgary	Winnipeg	Edmonton
2017	York	Peel	Durham	Ottawa	Toronto	Montréal	Calgary	Winnipeg	Edmonton
2016	York	Peel	Durham	Ottawa	Toronto	Montréal	Calgary	Winnipeg	Edmonton
2015	York	Peel	Durham	Ottawa	Toronto	Montréal	Calgary	Winnipeg	Edmonton
2014	York	Peel	Durham	Ottawa	Toronto	Calgary	Montréal	Winnipeg	Edmonton

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Uniform Crime Reporting 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police. Statistics were compiled based on incident-based reporting and are calculated per 100,000 population. Counts include RCMP cases occurring within the respondent's jurisdiction.



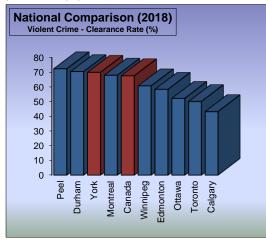


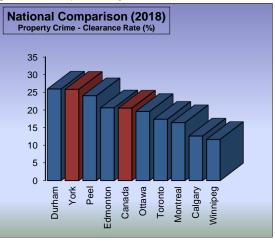


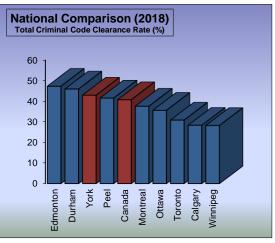
NATIONAL CLEARANCE RATE COMPARISON, LARGEST NINE POLICE SERVICES (2014 – 2018) RANKED FROM HIGHEST TO LOWEST

	1	2	3	4	5	6	7	8	9
Crimes Against Persons									
2018	Peel	Durham	York	Montréal	Winnipeg	Edmonton	Ottawa	Toronto	Calgary
2017	Durham	York	Peel	Montréal	Winnipeg	Edmonton	Toronto	Ottawa	Calgary
2016	Durham	Peel	York	Montréal	Winnipeg	Ottawa	Edmonton	Calgary	Toronto
2015	Durham	Peel	York	Montréal	Winnipeg	Calgary	Edmonton	Ottawa	Toronto
2014	Durham	York	Peel	Montréal	Winnipeg	Edmonton	Calgary	Ottawa	Toronto
Crimes Against Property									
2018	Durham	York	Peel	Edmonton	Ottawa	Toronto	Montréal	Calgary	Winnipeg
2017	York	Peel	Durham	Ottawa	Edmonton	Toronto	Montréal	Calgary	Winnipeg
2016	York	Peel	Toronto	Durham	Edmonton	Ottawa	Montréal	Calgary	Winnipeg
2015	York	Peel	Toronto	Durham	Ottawa	Edmonton	Montréal	Winnipeg	Calgary
2014	York	Peel	Durham	Toronto	Ottawa	Edmonton	Calgary	Winnipeg	Montréal
Total Criminal Code									
2018	Edmonton	Durham	York	Peel	Montréal	Ottawa	Toronto	Calgary	Winnipeg
2017	Edmonton	York	Durham	Peel	Ottawa	Montreal	Toronto	Winnipeg	Calgary
2016	York	Edmonton	Peel	Durham	Toronto	Ottawa	Montréal	Winnipeg	Calgary
2015	Peel	York	Edmonton	Durham	Toronto	Ottawa	Montréal	Winnipeg	Calgary
2014	Peel	York	Edmonton	Durham	Toronto	Ottawa	Montréal	Winnipeg	Calgary

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Uniform Crime Reporting 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police. Statistics were compiled based on incident-based reporting and are calculated per 100,000 population. Counts include RCMP cases occurring within the respondent's jurisdiction.





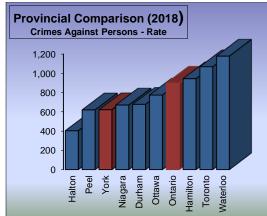


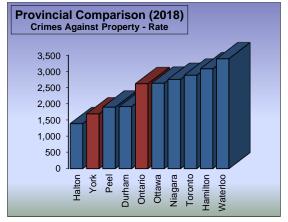
Appendix 1 – Page 2

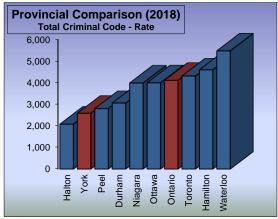
PROVINCIAL CRIME RATE COMPARISON, LARGEST NINE POLICE SERVICES IN ONTARIO (2014 – 2018) RANKED FROM LOWEST TO HIGHEST

	1	2	3	4	5	6	7	8	9
Crimes Against Persons									
2018	Halton	Peel	York	Niagara	Durham	Ottawa	Hamilton	Toronto	Waterloo
2017	Halton	Peel	York	Niagara	Durham	Ottawa	Hamilton	Waterloo	Toronto
2016	Halton	York	Peel	Niagara	Ottawa	Durham	Waterloo	Hamilton	Toronto
2015	Halton	Peel	York	Niagara	Durham	Ottawa	Waterloo	Hamilton	Toronto
2014	Halton	York	Peel	Niagara	Durham	Ottawa	Waterloo	Hamilton	Toronto
Crimes Against Property									
2018	Halton	York	Peel	Durham	Ottawa	Niagara	Toronto	Hamilton	Waterloo
2017	Halton	York	Peel	Durham	Ottawa	Toronto	Niagara	Hamilton	Waterloo
2016	Halton	York	Peel	Durham	Toronto	Ottawa	Niagara	Hamilton	Waterloo
2015	Halton	York	Peel	Durham	Toronto	Ottawa	Niagara	Hamilton	Waterloo
2014	Halton	York	Peel	Durham	Toronto	Ottawa	Hamilton	Waterloo	Niagara
Total Criminal Code									
2018	Halton	York	Peel	Durham	Niagara	Ottawa	Toronto	Hamilton	Waterloo
2017	Halton	York	Peel	Durham	Ottawa	Niagara	Toronto	Hamilton	Waterloo
2016	Halton	York	Peel	Durham	Niagara	Ottawa	Toronto	Hamilton	Waterloo
2015	Halton	York	Peel	Durham	Ottawa	Niagara	Toronto	Hamilton	Waterloo
2014	Halton	York	Peel	Durham	Ottawa	Niagara	Toronto	Hamilton	Waterloo

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Uniform Crime Reporting 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police. Statistics are compiled based on incident-based reporting and are calculated per 100,000 population. Counts for all responses include RCMP cases occurring within the respondent's jurisdiction.





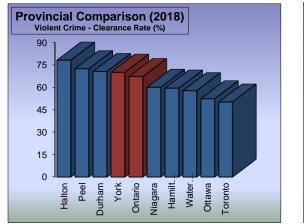


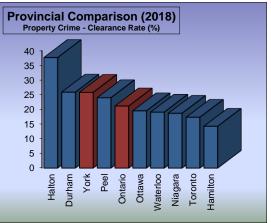
Appendix 1 - Page 3

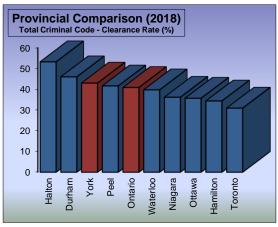
PROVINCIAL CLEARANCE RATE COMPARISON, LARGEST NINE POLICE SERVICES IN ONTARIO (2014 – 2018) RANKED FROM HIGHEST TO LOWEST

	1	2	3	4	5	6	7	8	9
Crimes Against Persons									
2018	Halton	Peel	Durham	York	Niagara	Hamilton	Waterloo	Ottawa	Toronto
2017	Halton	Durham	York	Peel	Niagara	Waterloo	Toronto	Hamilton	Ottawa
2016	Halton	Durham	Peel	York	Niagara	Waterloo	Hamilton	Ottawa	Toronto
2015	Halton	Durham	Peel	York	Niagara	Waterloo	Hamilton	Ottawa	Toronto
2014	Halton	Durham	York	Peel	Niagara	Waterloo	Hamilton	Ottawa	Toronto
Crimes Against Property									
2018	Halton	Durham	York	Peel	Ottawa	Windsor	Niagara	Toronto	Hamilton
2017	Halton	York	Peel	Durham	Ottawa	Toronto	Waterloo	Niagara	Hamilton
2016	Halton	York	Peel	Toronto	Durham	Ottawa	Waterloo	Niagara	Hamilton
2015	York	Peel	Halton	Toronto	Durham	Waterloo	Ottawa	Niagara	Hamilton
2014	York	Peel	Halton	Durham	Toronto	Waterloo	Ottawa	Niagara	Hamilton
Total Criminal Code									
2018	Halton	Durham	York	Peel	Waterloo	Niagara	Ottawa	Hamilton	Toronto
2017	Halton	York	Durham	Peel	Waterloo	Ottawa	Niagara	Toronto	Hamilton
2016	Halton	York	Peel	Durham	Waterloo	Toronto	Ottawa	Niagara	Hamilton
2015	Peel	Halton	York	Durham	Waterloo	Toronto	Ottawa	Hamilton	Niagara
2014	Peel	York	Halton	Durham	Waterloo	Niagara	Toronto	Ottawa	Hamilton

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Uniform Crime Reporting 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police. Statistics were compiled based on incident-based reporting and are calculated per 100,000 population. Counts include RCMP cases occurring within the respondent's jurisdiction.







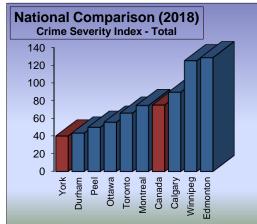
Appendix 1 - Page 4

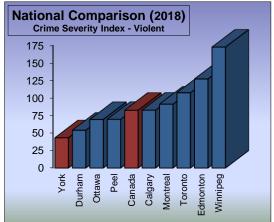
APPENDIX 2

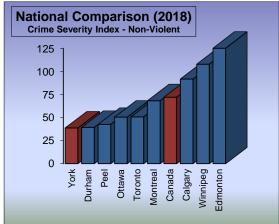
NATIONAL CRIME SEVERITY INDEX COMPARISON, LARGEST NINE POLICE SERVICES (2014 - 2018) RANKED FROM LOWEST TO HIGHEST

	1	2	3	4	5	6	7	8	9
Crime Severity Index – Total									
2018	York	Durham	Peel	Ottawa	Toronto	Montreal	Calgary	Winnipeg	Edmonton
2017	York	Durham	Peel	Ottawa	Toronto	Montreal	Calgary	Winnipeg	Edmonton
2016	York	Durham	Peel	Ottawa	Toronto	Montréal	Calgary	Winnipeg	Edmonton
2015	York	Durham	Peel	Ottawa	Toronto	Montréal	Calgary	Winnipeg	Edmonton
2014	York	Durham	Peel	Ottawa	Toronto	Calgary	Montréal	Winnipeg	Edmonton
Crime Severity Index – Violent									
2018	York	Durham	Ottawa	Peel	Calgary	Montreal	Toronto	Edmonton	Winnipeg
2017	York	Peel	Durham	Ottawa	Calgary	Montreal	Toronto	Edmonton	Winnipeg
2016	York	Durham	Peel	Ottawa	Calgary	Montréal	Toronto	Edmonton	Winnipeg
2015	York	Durham	Peel	Ottawa	Calgary	Toronto	Montréal	Edmonton	Winnipeg
2014	York	Durham	Peel	Ottawa	Calgary	Toronto	Montreal	Edmonton	Winnipeg
Crime Severity Index- Non-Violent									
2018	York	Durham	Peel	Ottawa	Toronto	Montreal	Calgary	Winnipeg	Edmonton
2017	York	Durham	Peel	Toronto	Ottawa	Montreal	Calgary	Winnipeg	Edmonton
2016	York	Durham	Peel	Toronto	Ottawa	Montréal	Calgary	Winnipeg	Edmonton
2015	York	Durham	Peel	Toronto	Ottawa	Montréal	Calgary	Winnipeg	Edmonton
2014	York	Durham	Peel	Toronto	Ottawa	Calgary	Montréal	Winnipeg	Edmonton

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Crime Severity Index 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police.



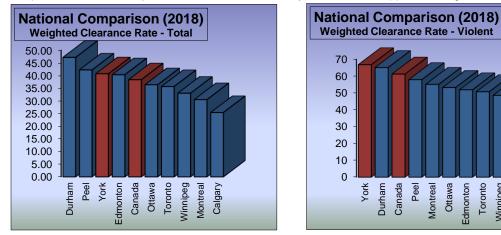


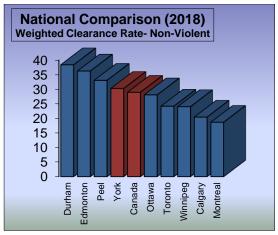


NATIONAL WEIGHTED CLEARANCE RATE COMPARISON, LARGEST NINE POLICE SERVICES (2014 – 2018) **RANKED FROM LOWEST TO HIGHEST**

	1	2	3	4	5	6	7	8	9
Weighted Clearance Rate – Total									
2018	Durham	Peel	York	Edmonton	Ottawa	Toronto	Winnipeg	Montreal	Calgary
2017	Durham	York	Edmonton	Peel	Ottawa	Toronto	Winnipeg	Montreal	Calgary
2016	Durham	York	Edmonton	Peel	Toronto	Ottawa	Winnipeg	Montréal	Calgary
2015	Durham	York	Peel	Edmonton	Toronto	Ottawa	Winnipeg	Montréal	Calgary
2014	Durham	York	Edmonton	Peel	Winnipeg	Toronto	Ottawa	Montréal	Calgary
Weighted Clearance Rate – Violent									
2018	York	Durham	Peel	Montreal	Ottawa	Edmonton	Toronto	Winnipeg	Calgary
2017	Durham	York	Peel	Montreal	Ottawa	Edmonton	Winnipeg	Toronto	Calgary
2016	York	Durham	Peel	Ottawa	Montréal	Winnipeg	Toronto	Edmonton	Calgary
2015	York	Durham	Peel	Ottawa	Winnipeg	Montréal	Edmonton	Toronto	Calgary
2014	Durham	York	Peel	Edmonton	Winnipeg	Ottawa	Montréal	Calgary	Toronto
Weighted Clearance Rate – Non- Violent									
2018	Durham	Edmonton	Peel	York	Ottawa	Toronto	Winnipeg	Calgary	Montreal
2017	Edmonton	York	Durham	Peel	Ottawa	Toronto	Winnipeg	Montreal	Calgary
2016	Edmonton	Durham	York	Peel	Toronto	Ottawa	Winnipeg	Calgary	Montréal
2015	Edmonton	Durham	Peel	York	Toronto	Ottawa	Winnipeg	Montréal	Calgary
2014	Edmonton	Peel	Durham	York	Ottawa	Toronto	Winnipeg	Calgary	Montréal

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Crime Severity Index 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police.





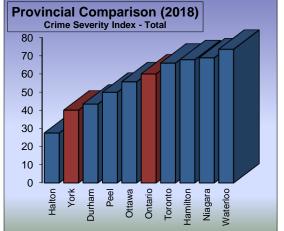
Appendix 2 – Page 2

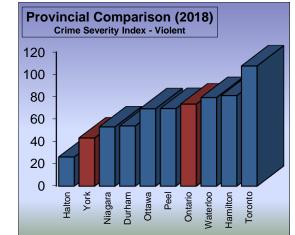
Toronto Winnipeg Calgary

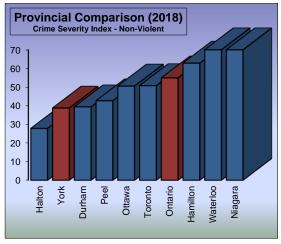
PROVINCIAL CRIME SEVERITY INDEX COMPARISON, LARGEST NINE POLICE SERVICES IN ONTARIO (2014 – 2018) RANKED FROM LOWEST TO HIGHEST

	1	2	3	4	5	6	7	8	9
Crime Severity Index – Total									
2018	Halton	York	Durham	Peel	Ottawa	Toronto	Hamilton	Niagara	Waterloo
2017	Halton	York	Durham	Peel	Ottawa	Niagara	Toronto	Hamilton	Waterloo
2016	Halton	York	Durham	Peel	Niagara	Ottawa	Toronto	Waterloo	Hamilton
2015	Halton	York	Durham	Peel	Ottawa	Niagara	Toronto	Hamilton	Waterloo
2014	Halton	York	Durham	Peel	Ottawa	Niagara	Waterloo	Toronto	Hamilton
Crime Severity Index – Violent									
2018	Halton	York	Niagara	Durham	Ottawa	Peel	Waterloo	Hamilton	Toronto
2017	Halton	York	Niagara	Peel	Durham	Ottawa	Waterloo	Hamilton	Toronto
2016	Halton	York	Niagara	Durham	Peel	Waterloo	Ottawa	Hamilton	Toronto
2015	Halton	York	Niagara	Durham	Peel	Ottawa	Waterloo	Hamilton	Toronto
2014	Halton	York	Durham	Niagara	Peel	Ottawa	Waterloo	Hamilton	Toronto
Crime Severity Index – Non-Violent									
2018	Halton	York	Durham	Peel	Ottawa	Toronto	Hamilton	Waterloo	Niagara
2017	Halton	York	Durham	Peel	Toronto	Ottawa	Niagara	Hamilton	Waterloo
2016	Halton	York	Durham	Peel	Toronto	Ottawa	Niagara	Hamilton	Waterloo
2015	Halton	York	Durham	Peel	Toronto	Ottawa	Niagara	Hamilton	Waterloo
2014	Halton	York	Durham	Peel	Toronto	Ottawa	Niagara	Hamilton	Waterloo

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Crime Severity Index 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police.





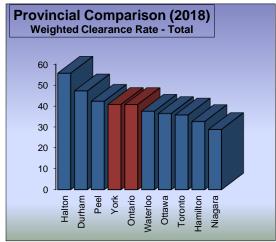


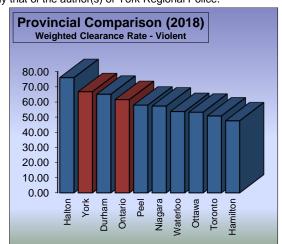
Appendix 2 – Page 3

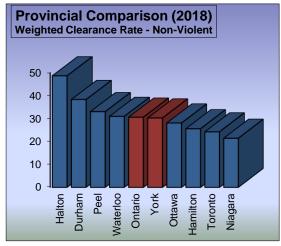
PROVINCIAL WEIGHTED CLEARANCE RATE COMPARISON, LARGEST NINE POLICE SERVICES IN ONTARIO (2014 – 2018) RANKED FROM LOWEST TO HIGHEST

	1	2	3	4	5	6	7	8	9
Weighted Clearance Rate – Total									
2018	Halton	Durham	Peel	York	Waterloo	Ottawa	Toronto	Hamilton	Niagara
2017	Halton	Durham	York	Peel	Waterloo	Ottawa	Toronto	Hamilton	Niagara
2016	Halton	Durham	York	Waterloo	Peel	Toronto	Ottawa	Hamilton	Niagara
2015	Halton	Durham	York	Peel	Toronto	Ottawa	Waterloo	Niagara	Hamilton
2014	Halton	Durham	York	Peel	Waterloo	Toronto	Ottawa	Niagara	Hamilton
Weighted Clearance Rate – Violent									
2018	Halton	York	Durham	Peel	Niagara	Waterloo	Ottawa	Toronto	Hamilton
2017	Halton	Durham	York	Peel	Waterloo	Niagara	Ottawa	Toronto	Hamilton
2016	Halton	York	Durham	Waterloo	Niagara	Peel	Ottawa	Hamilton	Toronto
2015	Halton	Niagara	York	Durham	Peel	Waterloo	Ottawa	Hamilton	Toronto
2014	Halton	Durham	York	Niagara	Peel	Waterloo	Ottawa	Hamilton	Toronto
Weighted Clearance Rate – Non-Violent									
2018	Halton	Durham	Peel	Waterloo	York	Ottawa	Hamilton	Toronto	Niagara
2017	Halton	York	Durham	Peel	Waterloo	Ottawa	Toronto	Hamilton	Niagara
2016	Halton	Durham	Waterloo	York	Peel	Toronto	Ottawa	Niagara	Hamilton
2015	Halton	Durham	Peel	York	Waterloo	Toronto	Ottawa	Niagara	Hamilton
2014	Halton	Peel	Durham	York	Waterloo	Ottawa	Toronto	Niagara	Hamilton

This analysis is based on Statistics Canada's, Canadian Centre for Justice Statistics, Crime Severity Index 2018 as reported on the Statistics Canada website data tables. All computations, use and interpretation of these data are entirely that of the author(s) or York Regional Police.







Appendix 2 - Page 4

PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

2019 Semi-Annual Statistics

RECOMMENDATION

1. That the Board receive this report pursuant to Police Services Board Crime, Call and Public Disorder Analysis Policy No. 02/00-5.

SYNOPSIS

Pursuant to the long-standing practice of York Regional Police, crime statistics are presented to the Board every six months. For the benefit of the Board, a summary of selected crime statistics providing an overview of incidents that were reported between January 1 and June 30, 2019, has been compiled. Crime rates are estimated per 100,000 population using York Region population estimates received from The Regional Municipality of York Long Range Planning Department.

During the first half of 2019 as compared to the first half of 2018, the overall Crime Rate (Criminal and Federal Violations excluding Traffic) increased 5.2 percent. The rate of Crimes Against Persons increased 6.6 percent, the rate of Crimes Against Property increased 12.3 percent, the rate of Other Criminal Code violations increased 5.6 percent, and the rate of Criminal Code Traffic Violations increased 8.7 percent. There were drops in the crime categories of Drug Violations (58.8 percent), Weapons Violations (7.8 percent) and Other Federal Violations (17.5 percent).

In 2019, changes were made to the Uniform Crime Reporting Survey (UCR) relating to Bills C-75: "An Act to amend the *Criminal Code*, the Youth Criminal Justice Act and other Acts and to make consequential amendments to other Acts". York Regional Police is in the process of implementing the required updates in our records management systems. Crime statistics for January-June presented in this report are not impacted by the change. However, the January-June 2019 data may have an impact on the UCR changes in 2018 associated with Bill C-45: "An Act respecting cannabis and to amend the Controlled Drugs and Substances Act, the Criminal Code and other Acts" and Bill C-46: "An Act to amend the *Criminal Code* (offences relating to Conveyances) and to make consequential amendments to other Acts".

The crime statistics shown in this report represent only a preliminary year-to-year comparison of six month data from January to June. A more detailed analysis including both a one-year and five-year trend analysis will be undertaken in early 2020 and will be incorporated in the statistical report for the entire year of 2019.

FINANCIAL IMPLICATIONS

Not applicable.

BACKGROUND

The following chart summarizes *Criminal Code* violation statistics reported during January to June, 2019 as compared to the same time period in the preceding year:

Indicator	2	019	2	2018	Varia	nce (%)
Indicator	Actual	Rate	Actual	Rate	Actual	Rate
Total Crime (excl. Traffic)	19,609	1,637.28	18,473	1,555.81	6.1	5.2
Crimes Against Persons	4,376	365.38	4,070	342.78	7.5	6.6
Crimes Against Property	12,001	1,002.04	10,592	892.07	13.3	12.3
Other Criminal Code	2,366	197.55	2,222	187.14	6.5	5.6
Weapons Violations	260	21.71	279	23.50	- 6.8	- 7.8
Drug Violations	490	40.91	1,178	99.21	- 58.4	- 58.8
Other Federal Violations	109	9.10	131	11.03	- 16.8	- 17.5
Criminal Code Traffic	2,541	212.16	2,317	195.14	9.7	8.7
Total Clearance	N.A.	53.0	N.A.	56.3	N.A.	- 3.3

2018-19 Criminal Code Violation Statistics Summary

More details on crime and clearance rates, changes from last year, fatal motor vehicle collisions and youth crimes can be found in appendices A-E. The categories of crimes increased or decreased during January-June 2019 compared to same period in 2018 is shown below.

Crimes against persons (7.5%) Sexual violations (26.6%) Assault (4.6%) Other violent violations (8.1%) Crimes against property (13.3%) Theft over \$5,000 (41.3%) Theft \$5,000 or under (15.2%) Fraud (20.1%) Other criminal code (6.5%) Drug trafficking (26.8%) Traffic violations (9.7%) Impaired operations (14.5%)

Break and enter (4.2%) Mischief (1.2%) Breach of probation (13.9%) Weapons violation (6.8%) Drug violations (58.4%) Drug possession (75.7%) Dangerous operation (6.3%)



In 2018, the Canadian Centre for Justice Statistics (CCJS) made changes to the UCR survey to capture impaired driving offences on roadways and associated with marijuana legalization in Canada from October 17, 2018. All the UCR changes were implemented by York Regional Police in December 2018. The reduced Drug violations rate is mainly due to reduced incidents associated with possession of drugs, in particular Cannabis. During January-June 2018, there were 990 incidents for possession of drugs (including Cannabis), the number reduced to 241 in 2019.

Over the past five years, January-June crime rates in York Region have been increasing gradually. This statistical report reflects a comparison of the first six months of 2019 to the first six months of 2018 and provides a preliminary snapshot of crime trends over the six month period. The crime rate increase of 5.2 percent is not alarming, but may create more pressures on our resources. York Regional Police will continue to monitor crime rates, trends and issues in our operating environment, and make adjustments to our strategies and programs to find efficiencies. We will work with our community partners to respond accordingly to ensure safety and security of our communities.

We appreciate the continued support of our Police Services Board, Regional and Local Councils, community leaders, community partners and the citizens of York Region. We strongly believe that, together we can keep York Region as one of the safest communities in Ontario and Canada to live, to visit and to conduct business.

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB: sd

Attachments: Changes in Crime Statistics (Appendix A)

Crime Statistics (Appendix B)

Clearance Rate (Appendix C)

Fatal Motor Vehicle Collisions (Appendix D)

Youth Crime (Appendix E)

Accessible formats or communication supports are available upon request.

APPENDIX A – CHANGES IN CRIME STATISTICS JANUARY – JUNE (2018 - 2019)

TOTAL CRIMINAL & FEDERAL VIOLATIONS

19,609 **Criminal & Federal Violations** were reported between January and June, 2019 compared to 18,473 during the corresponding period in 2018. This represents an increase of 1,136 violations or 6.1 percent. The crime rate per 100,000 population for the first six months of 2019 was 1,637.28 compared to 1,555.81 during the corresponding period in 2018. This represents an increase of 5.2 percent.

CRIMES AGAINST PERSONS

4,376 **Crimes Against Persons** (violent crime) violations were reported between January and June, 2019 compared to 4,070 during the corresponding period in 2018. This represents an increase of 306 violations or 7.5 percent. The violent crime rate per 100,000 population during the first six months of 2019 was 365.38 compared to 342.78 during the corresponding period in 2018. This represents an increase of 6.6 percent.

7 **Violations Causing Death** (Homicide and Criminal Negligence Cause Death) were reported in the first six months of 2019, compared to 7 during the corresponding period in 2018. Based on the rate of Violations Causing Death per 100,000 population, there has been a decrease of 0.9 percent.

9 Attempt Capital Crime violations were reported in the first six months of 2019, compared to 13 during the corresponding period in 2018. This represents a decrease of 4 violations or 30.8 percent. Based on the rate of Attempt Capital Crime violations per 100,000 population, there has been a decrease of 31.4 percent.

409 **Sexual Violations** were reported in the first six months of 2019, compared to 323 during the corresponding period in 2018. This represents an increase of 86 violations or 26.6 percent. Based on the rate of Sexual Violations per 100,000 population, there has been an increase of 25.5 percent.

17 **Commodification of Sexual Activity** violations were reported in the first six months of 2019, compared to 41 during the corresponding period of 2018. This represents a decrease of 24 violations or 58.5 percent. Based on the rate of Commodification of Sexual Activity per 100,000 population, there has been a decrease of 58.9 percent.

2,206 **Assault** violations were reported in the first six months of 2019, compared to 2,109 during the corresponding period in 2018. This represents an increase of 97 violations or 4.6 percent. Based on the rate of Assault violations per 100,000 population, there has been an increase of 3.7 percent.

91 **Violations of Deprivation of Freedom** were reported in the first six months of 2019, compared to 62 during the corresponding period in 2018. This represents an increase of 29 violations or 46.8 percent. Based on the rate of Violations Deprivation Freedom violations per 100,000 population, there has been an increase of 45.5 percent.

1,637 **Other Violent Violations (formally Robbery & Other Violent Violations)** were reported in the first six months of 2019, compared to 1,515 during the corresponding period in 2018. This represents an increase of 122 violations or 8.1 percent. Based on the rate of Other Violent Violations per 100,000 population, there has been an increase of 7.1 percent.

CRIMES AGAINST PROPERTY

12,001 **Crimes Against Property** (property crime) violations were reported in the first six months of 2019, compared to 10,592 during the corresponding period in 2018. This represents an increase of 1,409 violations or 13.3 percent. Based on the rate of Crime Against Property per 100,000 population, there has been an increase of 12.3 percent.

1,134 **Break & Enter** violations were reported in the first six months of 2019, compared to 1,184 during the corresponding period in 2018. This represents a decrease of 50 violations or 4.2 percent. Based on the rate of Break & Enter per 100,000 population, there has been a decrease of 5.0 percent.

753 **Theft Over \$5,000** violations were reported in the first six months of 2019, compared to 533 during the corresponding period in 2018. This represents an increase of 220 violations or 41.3 percent. Based on the rate of Theft Over \$5,000 per 100,000 population, there has been an increase of 40.1 percent.

4,870 **Theft \$5000 or Under** violations were reported in the first six months of 2019, compared to 4,228 during the corresponding period in 2018. This represents an increase of 642 violations or 15.2 percent. Based on the rate of Theft \$5000 or Under per 100,000 population, there has been an increase of 14.2 percent.

2,512 **Fraud** violations were reported in the first six months of 2019, compared to 2,091 during the corresponding period in 2018. This represents an increase of 421 violations or 20.1 percent. Based on the rate of Fraud per 100,000 population, there has been an increase of 19.1 percent.

1,156 **Have Stolen Goods** violations were reported in the first six months of 2019, compared to 964 during the corresponding period in 2018. This represents an increase of 192 violations or 19.9 percent. Based on the rate of Have Stolen Goods per 100,000 population, there has been an increase of 18.9 percent.

1,545 **Mischief** violations were reported in the first six months of 2019, compared to 1,563 during the corresponding period in 2018. This represents a decrease of 18 violations or 1.2 percent. Based on the rate of Mischief per 100,000 population, there has been a decrease of 2.0 percent.

OTHER CRIMINAL CODE

2,366 **Other Criminal Code** violations were reported in the first six months of 2019, compared to 2,222 during the corresponding period in 2018. This represents an increase of 144 violations or 6.5 percent. Based on the rate of Other Criminal Code violations per 100,000 population, there has been an increase of 5.6 percent.

WEAPONS VIOLATIONS

260 **Weapons** violations were reported in the first six months of 2019, compared to 279 during the corresponding period in 2018. This represents a decrease of 19 violations or 6.8 percent. Based on the rate of Weapons violations per 100,000 population, there has been a decrease of 7.8 percent.

FEDERAL VIOLATIONS

490 **Drug Violations** were reported in the first six months of 2019, compared to 1,178 during the corresponding period in 2018. This represents a decrease of 688 violations or 58.4 percent.

Based on the rate of Drug violations per 100,000 population, there has been a decrease of 58.8 percent.

109 **Other Federal Violations** were reported in the first six months of 2019, compared to 131 during the corresponding period in 2018. This represents a decrease of 22 violations or 16.8 percent. Based on the rate of Other Federal Violations per 100,000 population, there has been a decrease of 17.5 percent.

TRAFFIC VIOLATIONS

2,541 **Criminal Traffic** violations were reported in the first six months of 2019, compared to 2,317 during the corresponding period in 2018. This represents an increase of 224 violations or 9.7 percent. Based on the rate of Criminal Traffic violations per 100,000 population, there has been an increase of 8.7 percent.

725 **Impaired Operation/Related** violations were reported in the first six months of 2019, compared to 633 during the corresponding period in 2018. This represents an increase of 92 violations or 14.5 percent. Based on the rate of Impaired Operation/Related violations per 100,000 population, there has been an increase of 13.5 percent.

193 **Dangerous Operation** violations were reported in the first six months of 2019, compared to 205 during the corresponding period in 2018. This represents a decrease of 12 violations or 5.9 percent. Based on the rate of Dangerous Operation violations per 100,000 population, there has been a decrease of 6.7 percent.

9 **Fatal Collisions** occurred on our roadways in the first six months of 2019, compared to 15 during the corresponding period in 2018. This represents a decrease of 6 collisions or 40.0 percent.

9 **Persons Died** on our roadways in the first six months of 2019, compared to 16 during the corresponding period in 2018. This represents a decrease of 7 persons or 43.8 percent.

CLEARANCE RATE

The **Clearance Rate** for Total Criminal and Federal Violations (excluding Traffic) decreased to 53.0 percent in the first six months of 2019 from 56.3 percent during the corresponding period in 2018. The clearance rate for Crimes Against Persons decreased 8.5 percent, for Property Crimes increased 1.5 percent, for Other Criminal Code violations increased 1.0 percent, for Drug violations decreased 7.0 percent, and for Traffic violations increased 2.4 percent.

YOUTH CRIME

The **Youth Crime** rate per 1,000 youth population increased to 9.55 (by 1.5 percent) in the first six months of 2019, compared to 9.41 in 2018. The number of youth involved in criminal incidents (formally charged and processed by other means) decreased to 945 (by 7.4 percent) in 2019 compared to 1,020 in 2018. The number of young persons charged decreased 5.9 percent and the number of youth processed by other means decreased 8.0 percent.

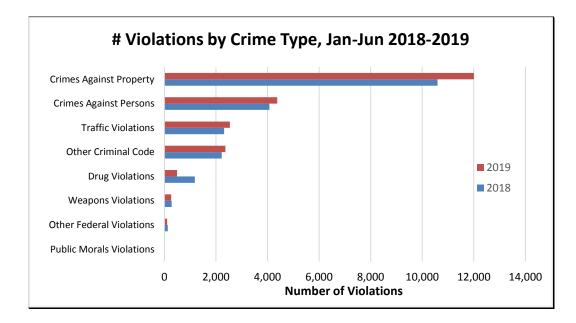
APPENDIX B – CRIME STATISTICS JANUARY – JUNE (2018 - 2019)

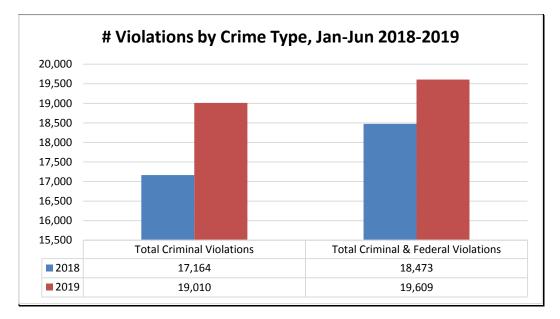
		2019			2018		2018 -	2019
	Actual	Percent Cleared	Rate Per 100,000 Population	Actual	Percent Cleared	Rate Per 100,000 Population	Variance in Actual (%)	Variance in Rates (%)
Crimes Against Persons	4,376	66.0	365.38	4,070	74.4	342.78	7.5	6.6
Violations Causing Death	7	100.0	0.58	7	100.0	0.59	0.0	-0.9
Attempt Capital Crime	9	88.9	0.75	13	123.1	1.09	-30.8	-31.4
Sexual Violations	409	61.6	34.15	323	61.3	27.20	26.6	25.5
Commodification of Sexual Activity	17	141.2	1.42	41	100.0	3.45	-58.5	-58.9
Assault	2,206	71.9	184.19	2,109	79.0	177.62	4.6	3.7
Violations Deprivation Freedom	91	84.6	7.60	62	112.9	5.22	46.8	45.5
Other Violent Violations	1,637	57.0	136.38	1,515	68.1	127.59	8.1	7.1
Crimes Against Property	12,001	38.3	1,002.04	10,592	36.8	892.07	13.3	12.3
Arson	31	29.0	2.59	29	27.6	2.44	6.9	6.0
Break and Enter	1,134	29.0	94.68	1,184	20.7	99.72	-4.2	-5.0
Theft Over \$5000	753	15.7	62.87	533	19.7	44.89	41.3	40.1
Theft Under \$5000	4,870	35.0	406.63	4,228	32.5	356.09	15.2	14.2
Have Stolen Goods	1,156	100.9	96.52	964	103.9	81.19	19.9	18.9
Fraud	2,512	24.3	209.74	2,091	24.9	176.11	20.1	19.1
Mischief	1,545	41.0	129.00	1,563	41.2	131.64	-1.2	-2.0
Other Criminal Code	2,366	89.4	197.55	2,222	88.4	187.14	6.5	5.6
Other Criminal Code (Part A)	2,053	92.1	171.42	1,878	91.2	158.17	9.3	8.4
Other Criminal Code (Part B)	313	72.2	26.13	344	73.0	28.97	-9.0	-9.8
Weapons Violations	260	83.8	21.71	279	81.4	23.50	-6.8	-7.8
Public Morals Violations	7	0.0	0.58	1	100.0	0.08	600.0	594.0
Offences in Relation to Offering, Providing or Obtaining Sexual Services for Consideration	0	0.0	0.00	0	N.C.	0.00	N.C.	N.C.
Disorderly Houses, Gaming and Betting Offences	7	0.0	0.58	1	0.0	0.08	600.0	594.0
Total Criminal Violations	19,010	51.7	1,587.27	17,164	53.1	1,445.57	10.8	9.8
Drug Violations	490	92.4	40.91	1,178	99.5	99.21	-58.4	-58.8
Other Federal Violations	109	111.0	9.10	131	85.5	11.03	-16.8	-17.5
Total Criminal & Federal Violations (excluding traffic)	19,609	53.0	1,637.28	18,473	56.3	1,555.81	6.1	5.2
Traffic Violations	2,541	43.4	212.16	2,317	41.0	195.14	9.7	8.7
Dangerous Operation	193	88.6	16.11	205	78.5	17.27	-5.9	-6.7
Impaired Operation/Related Violations	725	99.3	60.53	633	100.2	53.31	14.5	13.5
Other Criminal Code Traffic Violations	1,623	13.1	135.51	1,475	10.5	124.23	10.0	9.1
Street Racing*	N.A.	N.C.	N.C.	4	25.0	0.34	N.C.	N.C.

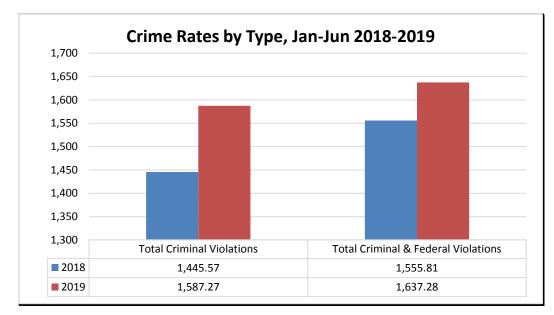
NC=Not Calculable. NA= Not Available.

* Street racing offences were expired in 2018.

Note: Crime rates are estimated based on the mid-year population estimate received from the Regional Municipality of York. The Region regularly updates its population estimate based on the latest Census counts and new housing statistics.



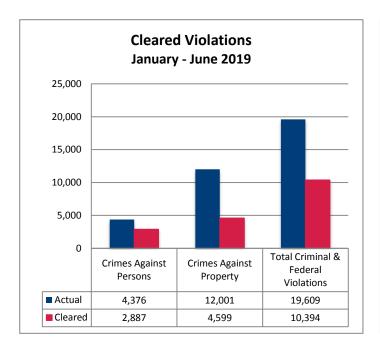


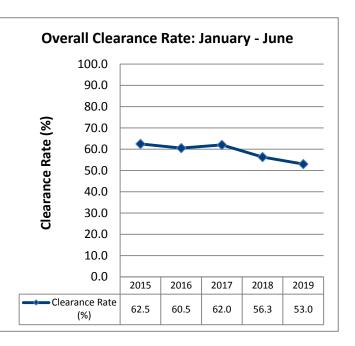


APPENDIX C - CLEARANCE RATE JANUARY – JUNE (2018 – 2019)

	Actual	2019 Total Cleared	Cleared (%)	Actual	2018 Total Cleared	Cleared (%)	2018 - 2019 Variance Cleared (%)
Crimes Against Persons	4,376	2,887	66.0	4,070	3,030	74.4	-8.5
Crimes Against Property	12,001	4,599	38.3	10,592	3,897	36.8	1.5
Other Criminal Code	2,366	2,116	89.4	2,222	1,964	88.4	1.0
Weapons Violations	260	218	83.8	279	227	81.4	2.5
Public Morals Violations	7	0	0.0	1	1	100.0	-100.0
Total Criminal Violations	19,010	9,820	51.7	17,164	9,119	53.1	-1.5
Drug Violations	490	453	92.4	1,178	1,172	99.5	-7.0
Other Federal Violations	109	121	111.0	131	112	85.5	25.5
Total Criminal & Federal Violations (excluding Traffic)	19,609	10,394	53.0	18,473	10,403	56.3	-3.3
Traffic Violations	2,541	1,103	43.4	2,317	951	41.0	2.4

Note(s): Due to rounding, figures may not subtract exactly to variance cleared.

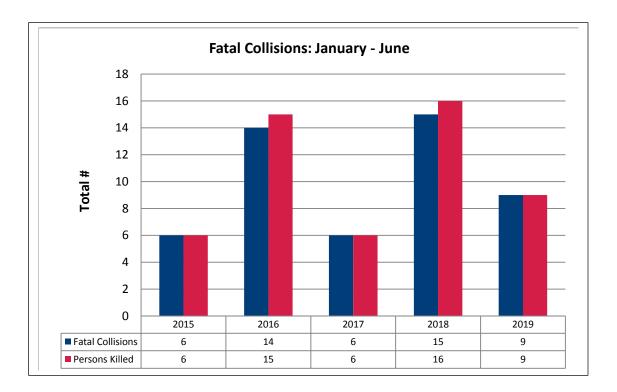




APPENDIX D - FATAL MOTOR VEHICLE COLLISIONS JANUARY – JUNE (2018 – 2019)

	20	019	20)18	2018 -	2019
	Actual	Rate Per 100,000 Population	Actual	Rate Per 100,000 Population	Variance in Actual (%)	Variance in Rates (%)
Fatal Collisions	9	0.75	15	1.26	-40.0	-40.5
Persons Killed	9	0.75	16	1.35	-43.8	-44.2
Driver	4	0.33	4	0.34	0.0	-0.9
Passenger	1	0.08	4	0.34	-75.0	-75.2
Pedestrian	3	0.25	6	0.51	-50.0	-50.4
Cyclist	1	0.08	2	0.17	-50.0	-50.4

NC = Not Calculable



APPENDIX E - YOUTH CRIME

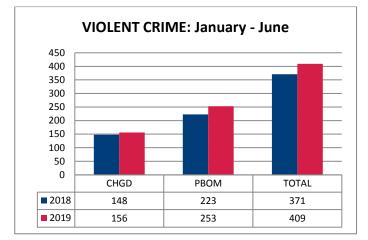
JANUARY - JUNE (2018 - 2019)

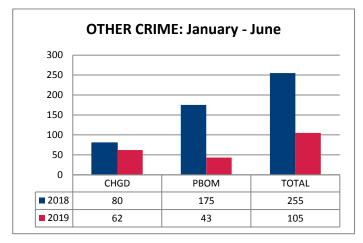
	JA	N - JUN 201	- JUN 2019 JAN - JUN 2018 2018 - 19 Variance (%)		e (%)				
	CHGD	PBOM	Total	CHGD	PBOM	Total	CHGD	PBOM	Total
Violent Crime	156	253	409	148	223	371	5.4	13.5	10.2
Property Crime	71	360	431	79	315	394	-10.1	14.3	9.4
All Other	62	43	105	80	175	255	-22.5	-75.4	-58.8
Total	289	656	945	307	713	1,020	-5.9	-8.0	-7.4
Total Youth Crime Ra	ate		9.55			9.41			1.5

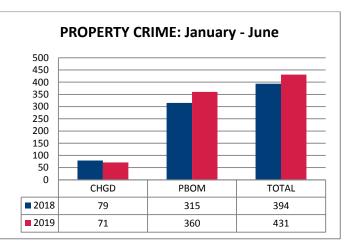
Note: CHGD – Youths formally charged. Includes persons aged 12-17 years inclusive for criminal, federal, and criminal traffic charges.

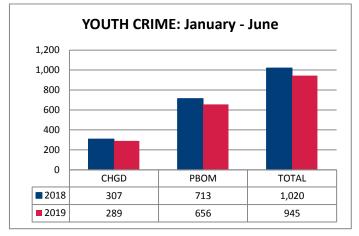
PBOM - processed by other means. Includes persons under the age of 18 years.

Youth Crime rate is expressed as a rate of youths per 1,000 youth population (aged 12-17 inclusive), rounded to two decimals. The number of persons aged 12-17 years inclusive formally charged or processed by other means have been used in this calculation. Mid-year youth population estimates supplied by York Region Planning and Development Services Department.









PUBLIC

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE CHIEF OF POLICE

SEPTEMBER 25, 2019

Semi-Annual Report on Public Complaints

RECOMMENDATION

 That the Board receive this report pursuant to Section 31(1)(j) of the Police Services Act, Board By-Law No. 01-11 respecting the Administration of the Complaints System under Part V of the Police Services Act.

SYNOPSIS

This report provides cumulative and detailed information concerning public complaints made under Part V of the Police Services Act in the first six months of 2019. York Regional Police received one service complaint, 62 conduct complaints and four OIPRD Out of Jurisdiction Directed Investigations in 2019 compared to seven service complaints and 86 conduct complaints in the first six months of 2018.

FINANCIAL IMPLICATIONS

Not applicable.

BACKGROUND

Section 31(1)(j) of the *Police Services Act* (*PSA*) requires the Board to review the administration of the public complaints system under Part V of the *PSA* and receive regular reports from the Chief of Police on the administration of the complaints system.

In accordance with Board By-Law No. 01-11, the Chief of Police is required to provide semiannual reports to the Board that include cumulative and detailed information and comparative data from the preceding calendar year. The first report each year summarizes the yearly complaints, including an analysis of frequency, nature and substance of policy and conduct complaints and whether the analysis indicates the need for training or additional resources. In accordance with Section 31(b) of the Adequacy and Effectiveness of Police Services Regulation, the information contained in this report will be included in the 2019 Annual Report.

Policy and Service Complaints

In accordance with section 61(2) of the *PSA*, complaints about the policies of or services provided by York Regional Police are referred by the Office of the Independent Police Review Director (OIPRD) to the Chief of Police to be dealt with. Under section 63 of the *PSA*, the Chief of Police is required to take any action, or no action, in response to the complaints as he considers appropriate. One service complaint was referred to the Chief of Police by the OIPRD in the first half of 2019 and was subsequently withdrawn by the complainant.

Conduct Complaints

Pursuant to section 61(5) of the *PSA*, the OIPRD may refer a complaint about the conduct of a York Regional Police officer to the Chief of Police, or to the Chief of Police of another police service, to be investigated or the OIPRD may retain the complaint for investigation. If, at the conclusion of the investigation and on review of the written report, the Chief of Police is of the opinion that there was misconduct or unsatisfactory work performance that was not of a serious nature, he may resolve the matter informally with the consent of the officer and the complainant. The Chief of Police is required to hold a hearing into the matter if the alleged misconduct is serious. The Independent Police Review Director may also direct the holding of a hearing if he is of the opinion that the alleged misconduct is serious.

The failure to follow police procedures was the most common category of public complaints received in the first half of 2019. Other common complaints included allegations of verbal incivility, misuse of authority and physical assault.

In the first half of 2019, York Regional Police received 63 public complaints compared to 86 in 2018 and 77 in 2017. This represents a 28 percent decrease in public complaints for the first half of 2019 from the same time period in 2018. The percentage of complaints being screened and accepted by the OIPRD remains consistent with previous years. In 2019, 51 percent of complaints were accepted while, in 2018, 47 percent were accepted. Accepted complaints have ranged between 44-52% in the last 5 years.

As the attached chart indicates, 23 public complaints were investigated. Six complaints were informally resolved, nine were withdrawn, one was over six months and two were determined to be unsubstantiated. Eleven complaints were still under investigation as of June 30, 2019. Thirty-three complaints were not accepted by the OIPRD because, in accordance with section 60 of the *PSA*, they were determined to be either frivolous, vexatious or made in bad faith; could be more appropriately dealt with under another Act or law; were not in the public interest; or were over six months old.

The OIPRD retained one complaint for investigation in the first half of 2019. As of June 30, 2019, there have been no requests for review by complainants to the OIPRD.

OIPRD Directed/Out of Jurisdiction Investigation

In accordance with section 72(1)(b) of the *PSA*, the Independent Police Review Director is permitted to give direction to the Chiefs of Police of various jurisdictions to investigate allegations of misconduct from a different police service. In the first half of 2019, York Regional Police investigated 4 matters, 1 complaint regarding Ontario Provincial Police – Smiths Falls detachment and 3 complaints regarding Peel Regional Police. All files remain open to date.

The Professional Standards Bureau has maintained an excellent working relationship with the OIPRD to date in 2019. They continue to participate in ongoing programs with the OIPRD for Customer Service Resolutions (CSR) and the Enhanced Mediation Program. Both of these programs assist in the collaborative resolution of complaints at an early stage to promote understanding between the complainants and police officers as opposed to a more formal investigation and adversarial process for minor complaint issues.

Brian Bigras, M.A.L. Deputy Chief of Police #799 Investigations Branch

BB:rh Attachment

Accessible formats or communication supports are available upon request

COMPARISON JANUARY to JUNE 2018 – 2019 PUBLIC COMPLAINT INVESTIGATIONS

NATURE OF COMPLAINTS

YEAR	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy/ Service	TOTALS
2018 January - June	52	7	10	10	7	86
2019 January - June	31	9	10	16	1	67
% Change* 2018/2019	-40%	29%	0	60%	-600%	-28%

Indicates the comparison in total number of complaints for the 6-month period.

NATURE OF COMPLAINTS - % OF TOTAL

YEAR	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy/ Service	TOTALS
2018 January - June	65	12	8	8	12	100%
2019 January - June	47	13	15	24	1	100%

PUBLIC COMPLAINT INVESTIGATIONS NATURE OF COMPLAINTS – DETAILED

POLICE PROCEDURE	2019	2018	2017
Fail to Identify	0	0	0
Neglect of Duty	16	24	27
Improper Detention (Includes stopping car)	2	5	1
Improper Search-Person	2	0	0
Improper Arrest	2	7	7
Improper Charge	3	8	8
Improper Entry	1	1	0
Improper Use of Discretion	4	5	2
Other / General	0	2	0
TOTAL	30	52	45

MISUSE OF AUTHORITY	2019	2018	2017
Corruption	0	1	0
Theft	0	0	0
Fraud	0	0	0
Lying Under Oath	0	0	0
Deceit	0	1	0
Disclose Confidential Information	5	0	0
Intoxication	0	0	0
Improper Driving	1	2	0
Improper Use of Position	8	6	5
Other	3	0	0
TOTAL	17	10	5

PHYSICAL ASSAULT	2019	2018	2017
Assault	0	1	1
Assault with Injury	0	1	1
Sexual Assault	0	0	0
Assault While Restrained	0	1	0
Other Assault	0	0	0
Excessive Force	4	2	1
Excessive Force with Injury	5	2	1
TOTAL	9	7	4

POLICY AND SERVICE	2019	2018	2017
TOTAL	1	7	2

VERBAL ABUSE	2019	2018	2017
Verbal Abuse/Incivility	7	6	10
Harassment/Threat	0	3	1
Implied Harassment/Threat	3	1	10
Sexual Harassment	0	0	0
Other	0	0	0
TOTAL	10	10	21

PUBLIC COMPLAINTS BREAKDOWN

JANUARY – JUNE 2019

SUBJECT OFFICER BY AGE				
Under 25	0			
25 – 29	21			
30 – 34	22			
35 – 39	21			
40 - 44	17			
45 – and over	33			
Total	114			

SUBJECT OFFICER BY TENURE					
Under 4 years	29				
4 – 7 years	16				
8 – 12 years	25				
13 – 20 years	28				
20 years and over	16				
Total	114				

PRECIPITATING FACTORS/EVENTS	
Criminal Investigation	32
Traffic Violation /MVC investigation	10
Parking Violation	0
Request For ID (other than traffic related)	0
Other Non-Criminal Investigation	2
Domestic Occurrence	13
Incidental To Arrest	6
Off-Duty	0
Unknown	1
Other	3
Total	67

PUBLIC COMPLAINT DISPOSITIONS JANUARY – JUNE 2019

Summary of Dispositions

Section 60(4) - Frivolous - Not in Public Interest - Other Act or Law - No Jurisdiction	33
Section 66(2) - Unsubstantiated	2
Section 74(1) - Withdrawn	9
Section 60(2) - Over 6 months	1
Section 60(6) - Not Directly Affected	0
Section 93(1) - Informal Resolution	6
Section 61(2) - Policy / Service	1
Section 72(1) - Directed by OIPRD	4
Section 66(4) - Informal Discipline	0
Section 59(1) – OIPRD No Jurisdiction	0
Action Taken - Formal Discipline	0
Total Resolved	56
Ongoing	11
Total	67

	<u>JANUARY – JUNE 2019</u>							
Disposition	Service / Policy	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority			
Unsubstantiated s. 66(2)	0	3	0	0	0			
Not dealt with - Frivolous Other Act or Law Not in Public Interest s. 60(4)	0	18	0	3	12			
Not dealt with – over 6 months s. 60(2)	0	1	0	0	0			
Not dealt with – not directly affected s. 60(6)	0	0	0	0	0			
Withdrawn s. 74(1)	1	6	2	3	1			
Informal Resolution s. 93(1)	0	0	3	3	0			
Directed by OIPRD 72(1) not accepted	0	0	0	0	0			
Policy / Service 61(2)	0	0	0	0	0			
OIPRD cannot Proceed 59(1)	0	0	0	0	0			
Informal Discipline	0	0	0	0	0			
Resolved	1	27	5	9	13			
Outstanding	0	4	4	1	3			

PUBLIC COMPLAINT DISPOSITIONS JANUARY – JUNE 2019

THE REGIONAL MUNICIPALITY OF YORK POLICE SERVICES BOARD

REPORT OF THE EXECUTIVE DIRECTOR

September 25, 2019

2020 Board Operating Budget Request

RECOMMENDATIONS

- 1. That the Board approve the 2020 net Operating Budget of \$471,500.
- 2. That the Board forward a copy of this report to the Manager of Financial Services, YRP for inclusion in the Board's police budget presentation to Committee of the Whole.

FINANCIAL IMPLICATIONS

The proposed 2020 net operating budget, recommended in this report, represents an increase of \$36,400 over the 2019 operating budget. It can be anticipated that the Board's 2020 request will address any financial pressures that will rise from the *Comprehensive Ontario Police Services Act, 2019.* The increase in budget will also address costs associated with website compliance with the *Accessibility for Ontarians with Disabilities Act, 2005* ("AODA").

BACKGROUND

In the last 10 years, the Board budget has increased on average by \$10,000 to \$15,000 per year. The Board at times approved no increases or a slight decrease when programs changed or accounts from previous years showed surplus. The Board has operated very efficiently and staff has coordinated with the Region of York in using Region resources and assistance when required. The Board has always taken steps to control its budget and to increase efficiencies; however, the more demanding and increasingly complex nature of the role of the police services board requires more investment in resources and technology. The proposed increases to the 2020 budget pertain to needs associated with the new policing legislation, resources required to ensure compliance with the AODA and costs associated with professional development and salaries and benefits.

DISCUSSION

A table outlining the 2020 Board operating budget request is attached to this report as Appendix A.

The Board's legislative responsibilities include:

• ensuring provision of adequate and effective policing services

- generally determining the policing objectives and priorities for the Region after consultation with the Chief
- approving the police budget for submission to Council
- negotiating the collective agreements with the Associations
- recruiting the Chief and Deputy Chief and monitor the performance of the Chief
- appoint the members of the Service
- establish policies for the effective management of the Service.

The Board, as the employer of the police services, discharges its legislative duties for a Service that has over 2,300 uniform and civilian members with a total operating budget of \$328M (2018).

Comprehensive Ontario Police Services Act, 2019

The passage of Bill 68, *Comprehensive Ontario Police Services Act, 2019* ("Act") on March 26, 2019, will prompt significant changes to policing and to police governance in Ontario. Some of the new requirements contained in this legislation will create pressures on the resources of the Board as board responsibilities will increase under the new legislation. Some changes include: mandatory training for board members, development of a diversity plan for the Service; new policies and policy amendments, development of a strategic plan for the Service, larger board size option as determined by Regional Council and other duties as prescribed.

The majority of the provisions as set out in the Act will come into force on dates to be proclaimed by the Lieutenant Governor. As of the date of this report, proclamation dates had not been determined; however, Ministry staff have indicated at the OAPSB meeting in May that in-force dates will likely be in the spring of 2020.

Additional full-time board staff is not proposed in the 2020 budget; however, consideration of increases to board staff complement may be given in the 2021 Board budget as required. Contracted services may be procured in 2020 to ensure board needs are met as it relates to the new policing legislation. The Board Executive Director will continue to monitor and assess any impact from the changes made by the new legislation and pending regulations and other requirements.

2020 Operating Budget Request

Generally, for non-salary accounts, the amount allocated is based on costs incurred in previous years and any new programs and expenses will be explained in this report.

Salaries and Benefits Accounts

• The budget proposal includes funds to maintain the Board's two full-time staff members. In addition, funds are included for the remuneration set by Regional Council of the Board's three provincial appointees and one citizen appointee. Board staff provide the administrative support to ensure the Board meets its legislative mandate. The budget request in the salary and benefits accounts total \$345,000 includes salary and benefits for its approved staff complement and for board member remuneration. The board staff complement is comprised of the Executive Director and Board Administrative Assistant. Board staff provide governance, policy, communications, research, government/public relations and administrative support that the Board requires to effectively deliver its civilian oversight function.

The Board Office must have the support and resources to maintain the ability and capacity to deliver on statutory and board business requirements.

Professional Contracted Services Account

 This account pertains to external legal services, arbitration fees, and professional consulting fees. Some of the new requirements contained in the Act may create pressures on the resources of the Board. Contracted services will assist the board in meeting its statutory requirements under the new legislation. As such, an increase of \$11,000 to this account is requested.

General Expenses

• This category contains funds related to board meetings, conference travel, training/professional development for board members and staff, office supplies, and association memberships, miscellaneous etc. Funding in this account includes important board and staff development opportunities at seminars and conference and to support board education and training workshops. A proposed increase to this account will also support contract negotiations with the York Regional Police Association in 2020.

Minor Capital and I.T.

Costs in this category pertain to board technology and software needs. The increases proposed for 2020 related to AODA legislation and ensuring that the Board's website is fully compliant by January 1, 2021. By that date, all public websites and web content posted after January 1, 2012, must meet WCAG 2.0 Level AA. This will require the procurement of resources and software to conduct audits on the website and fees associated with updates and changes.

CONCLUSION

As the responsibilities of police services board increase, the workload and functions of Board staff also increase and become more complex and demanding. The proposed increases to the budget reflect the anticipated demands on the Board and will ensure that the Board has the resources it needs to meet its legislative mandate and to ensure it delivers its functions effectively.

Mafalda Avellino Executive Director

Attach. (1): Draft 2020 Police Services Board Budget

Proposed 2020 POLICE SERVICES BOARD BUDGET

(Appendix

		2019 Budget	2020 Budget	Dif	ference (\$)
Public Relations Reserve	\$	50,000	\$ 50,000	\$	-
Recovery from Reserve		(50,000)	(50,000)	\$	-
Contributions to Reserve		60,000	60,000	\$	-
Sundry Revenue		(60,000)	(60,000)	\$	-
Salaries & Benefits	\$	329,000	\$ 345,000	\$	16,000
Professional Contracted Ser	\$	40,000	\$ 51,000	\$	11,000
General Expenses	\$	56,700	\$ 59,000	\$	2,300
Minor Capital/I.T.	\$	9,400	\$ 16,500	\$	7,100
		2019 Budget	2020 Budget	Dif	ference (\$)
Net Operating Budget	\$	435,100	\$ 471,500	\$	36,400

A)

Change (%)
0.0%
0.0%
0.0%
0.0%
4.9%
27.5%
4.1%
75.5%
Difference (%)
8.4%

REPORT OF THE EXECUTIVE DIRECTOR

September 25, 2018

Proposed 2020 Board Meeting Schedule

RECOMMENDATION

1. That the Board approve the proposed 2020 schedule of Board meetings attached as Appendix A, pursuant to Procedural Bylaw No. 07-17.

BACKGROUND

Section 35 (1) of the *Police Services Act* and Section 4.1 of the Board's Procedural Bylaw No.07-17 requires the Board to hold at least four regular meetings each year.

Regular Board meetings are typically scheduled on the third or fourth Wednesday of each month with the public meetings beginning at 9:00 a.m. in Committee Room "A" Administrative Centre, York Region. Notice of all Board meetings are posted on the Board's website five business days before the meeting date and the board meeting agenda is posted on the Board's website the week before the meeting.

FINANCIAL IMPLICATIONS

Costs associated with Board meetings are included in the annual operating budget of the Police Services Board.

CONCLUSION

The 2020 Board Meeting Schedule was developed in consultation with the Board, the Regional Clerk and the Chief of Police and are aligned with the Region's Council and Committee meeting schedule.

Mafalda Avellino Executive Director

/jk

Attach. (1): Appendix A: 2020 Schedule of Board Meetings

Appendix A

Wednesday, January 22, 2020 Committee Room A - 9:00 a.m.

Wednesday, February 26, 2020 Committee Room A - 9:00 a.m.

Wednesday, March 25, 2020 Committee Room A - 9:00 a.m.

Wednesday, April 22, 2020 Committee Room A - 9:00 a.m.

Wednesday, May 20, 2020 Committee Room A - 9:00 a.m.

Wednesday, June 17, 2020 Committee Room A - 9:00 a.m.

Wednesday, September 23, 2020 Committee Room A - 9:00 a.m.

Wednesday, October 28, 2020 Committee Room A - 9:00 a.m.

Wednesday, November 25, 2020 Committee Room A - 9:00 a.m.

REPORT OF THE EXECUTIVE DIRECTOR

September 25, 2019

Public Relations Fund Semi-Annual Report

RECOMMENDATION

1. That the Board receive this report in accordance with its Public Relations Reserve Fund Policy No. 08/08.

BACKGROUND

Sections 132(2) and 133(3) of the *Police Services Act* give Police Services Boards the authority to use the proceeds from the sale of unclaimed personal property and money found and seized by the police service for any purpose that it considers in the public interest. Pursuant to its statutory authority, the Police Services Board established the Public Relations Reserve Fund.

Section 8 of the Board's policy, which governs fund administration, requires that the Executive Director monitor expenditures and report semi-annually all activity in the Public Relations Reserve Fund, including revenue, disbursements and balance.

STATUS OF PUBLIC RELATIONS FUND

The Board's 2019 budget includes a total of \$50,000 for public relations. The Board's Public Relations Reserve Fund on January 1, 2019 was **\$155,326** and the fund balance as of August 31, 2019 is **\$141,667**.

Disbursements

From January 1, 2019 to August 31, 2019, the Board approved disbursements in the amount of **\$93,850** from its Public Relations Reserve Fund, details as attached.

Revenues

From January 1, 2019 to August 31, 2019, deposits credited to the Public Relations Reserve Fund include:

Monies Forfeited to the Board	\$23,554
Property Auction (net of Auction fees)	\$53,959
Interest	\$2,678
TOTAL DEPOSITS	\$80,192

Net Change

Net Change (Revenue less Disbursement)	(\$13,658)
Total Disbursements	\$93,850
Total Revenue	\$80,192

CONCLUSION

This report is submitted in compliance with Section 8 of the Board's Public Relations Reserve Fund Policy and indicates a fund balance on August 31, 2019 of **\$141,667**.

Mafalda Avellino Executive Director

/jk

Attach. (1): Appendix A: Summary of Public Relations as of August 31, 2019

Summary of Public Relations As of August 31, 2019

Organization Opening Balance		2019 YTD \$155,326		2018		2017	2016 \$248,610	2015 \$259,734	2014 \$279,866	2019-2014 Total	Five Year Average
				301,187	\$297,114						
Expenditures - Disbursements											
360kids Support Services			\$	500					\$10,000	\$10,500	
ABLE - Association of Black Law Enforcers	\$	2,500			\$	2,500	\$2,500	\$2,500	\$2,500	\$12,500	
Beth Chabad Israeli Ctr-Spirit of Community Dinner					\$	3,800		\$7,200	\$3,500	\$14,500	
Bill Fisch Retirement									\$2,500	\$2,500	
Blue Hills Child & Family Centre	\$	5,000								\$5,000	
Canadian Association of Police Governance	\$	2,500	\$	3,000	\$	1,000	\$1,000	\$25,000	\$5,000	\$37,500	
Cape Conference							\$1,000			\$1,000	
Chairmans Charity Golf					\$	2,800				\$2,800	
Cedar Centre	\$	3,000	\$	3,000	\$	3,000	\$3,000			\$12,000	
Character Community Foundation of York Region	\$	5,000	\$	5,750		5,000	\$5,000	\$5,000	\$5,000	\$30,750	
CHATS	Ť	-,	Ŧ	-,	•	-,	\$2,800			\$2,800	
Clarico Place of York Region	\$	2,200					<i>42,000</i>			\$2,200	
Clubs for Cancer	Ť	2,200					\$2,000	\$2,000	\$500	\$4,500	
Community Living Newmaret & Aurora Dist.							<i>42,000</i>	<i>4</i> <u></u> ,0000	\$5,000	\$5,000	
Community Safety Village Funding Contribution			\$	100,000					ψ0,000	\$100,000	
Crime Stoppers of York Region	\$	1,500	\$	1,500	¢	1,500	\$1,500	\$1,500	\$1,500	\$9,000	
Herbert Carnegie Future Aces-Dinner	Ψ	1,000	Ψ	1,000	Ψ	1,000	ψ1,000	ψ1,500	\$1,250	\$3,000 \$1,250	
Herbert Carnegie Future Aces-Golf Tournament	\$	500	\$	500	¢	500	\$500	\$500	\$1,250 \$500	\$1,250	
	φ	500	φ	500	φ	500				\$3,000 \$7,500	
I Run & Rock - United by Trama	¢	F 000					\$3,000	\$3,000	\$1,500		
Inn from the Cold	\$	5,000						¢F 000	¢5 000	\$5,000	
Kinark Child And Family Services		F 000	•	- 000	•	- 000	* = 000	\$5,000	\$5,000	\$10,000	
MADD - York Region Chapter	\$	5,000	\$	5,000	\$	5,000	\$5,000	\$5,000	\$7,500	\$32,500	
Many Hands Doing Good	\$	5,650								\$5,650	
Moving Forward 2015 Foundation								\$2,500		\$2,500	
OAPSB - Ontario Association of Police Services Boards			\$	5,000	\$	5,000	\$5,000	\$5,088	\$7,088	\$27,176	
Ontario Association of Police Services	\$	3,000	\$	500						\$3,500	
OWLE Banquet	\$	2,000	\$	2,000		1,801	\$1,000	\$1,000	\$1,000	\$8,801	
St. John's Ambulance			\$	2,898	\$	2,000	\$2,000	\$2,000	\$2,000		
Transformation Institute			\$	1,130	\$	2,035				\$3,165	
Vaughan in Action Community Program Inc.			\$	2,000						\$2,000	
Victim Services of York Region (KRG Ins)	\$	5,000	\$	2,500			\$1,000	\$2,000		\$10,500	
We Belong Pride Breakfast	\$	2,500	\$	2,500						\$5,000	
Women's Centre of York Region	\$	1,500	\$	1,500	\$	1,750	\$200	\$200	\$210	\$5,360	
Wounded Warriors Canada			\$	55,000	\$	5,000				\$60,000	
Yellow Brick House	\$	5,000	\$	5,000	\$	5,000	\$4,000	\$4,000	\$4,000	\$27,000	
York Region Abuse Program								\$3,000	\$2,500	\$5,500	
York Region CISM Team							\$1,000			\$1,000	
York Region Alliance African Canadian					\$	3,375				\$3,375	
York Regional Police Appreciation Dinner	\$	15,000	\$	10,000		10,000	\$5,000	\$5,000	\$5,000		
York Regional Police First Responders Day	\$	12,000	\$	10,000	¥	,000	\$0,000	<i>40,000</i>	\$0,000	\$22,000	
York Regional Police Golf Tournament(formerly CSV)	\$	10,000	\$	10,000	\$	10,000	\$10.000	\$10,000	\$10,000		
York Regional Police Senior Officers Association	Ť	,	ľ		¥	,000	÷10,000	\$5,000	÷10,000	\$5,000	
Total Expenditures- Disbursements		\$93,850		\$229,278		\$71,061	\$56,500	\$96,488	\$83,048	\$630,225	\$107 27
Revenues		<i>400,000</i>	-	+===0,==10		ψ1 1,001	<i>400,000</i>	400,700	400,0 4 0	<i>4000,220</i>	<i></i>
Monies Forfeited to the Board		\$23,554		\$54,567		\$69,942	\$61,023	\$40,923	\$47,547	\$297,556	\$54,800
Property Auctions (Net of Auction Fees)		\$53,959		\$24,786		\$00,0 · L	\$33,162	\$30,077	\$1,578	\$143,562	\$17,92 ²
Interest Earned		\$2,678		\$4,064		\$5,192	\$10,819	\$14,364	\$13,792	\$50,909	\$9,646
Total Revenues		\$80,192		\$83,417		\$75,134	\$105,004	\$85,364	\$62,916	\$492,027	\$82,367
Net Change (Revenues less Expenditures)		(\$13,658)		(\$145,861)		\$4,073	\$48,504	(\$11,124)	(\$20,132)	(\$138,199)	(\$27,640
Closing Balance (89595)		\$141,667		\$155,326		\$301,187	\$297,114	\$248,610	\$259,734		

https://docs.yrp.local/sites/acct/Financial Reporting/[2019 08-Account 89595-Board Sized Money - Public Reading PSB- August 2019.xls]Summary Sheet

REPORT OF THE EXECUTIVE DIRECTOR

September 25, 2019

Public Relations Reserve Fund Request for Funding

RECOMMENDATION

1. That the Board approve an expenditure in the amount of \$2,000 from the Board's Public Relations Fund to support the St. John Ambulance Gala.

BACKGROUND

The Public Relations Reserve Fund Policy No. 08/08 outlines the use of unused monies in the Public Relations Reserve Fund. The monies from this fund are from proceeds from the sale of unclaimed personal property and money found and seized by the police service and can be used for any purpose that the Board considers in the public interest in accordance with Sections 132 (2) and 133 (3) of the *Police Services Act.*

The Executive Director monitors expenditures and reports to the Board semi-annually on the Public Relations Reserve Fund.

FINANCIAL IMPLICATIONS

The closing balance of the reserve fund on August 31, 2019 was \$141,667.

REQUEST FOR SPONSORSHIP

St. John Ambulance

St. John Ambulance will be holding its annual Black and White Charity Gala taking place November 2, 2019 at the Angus Glen Golf Club in Markham. Established in 1991, St. John Ambulance York Region serves the nine municipalities of the Region with almost 600 volunteers.

In the past, the Board has provided sponsorship in the amount of \$2,000. It is recommended that the Board support a Bronze sponsorship in the amount of \$2,000 consistent with past practice.

CONCLUSION

The Board has made significant investments from its Public Relations Fund in recent years in accordance with its Public Relations Reserve Fund policy. The funds help support community safety initiatives and help build partnerships with policing stakeholders.

Mafalda Avellino Executive Director

/jk

Attach.: St. John Ambulance request and Sponsorship package



September 2019

St. John Ambulance has been serving Canadians since 1883. Our mission is to enable Canadians to improve their health, safety and quality of life by providing training and community service. In York Region, St. John Ambulance serves the nine municipalities of the Region with over 600 volunteers who provided more than 72,000 hours of community service in 2018. In keeping with St John's mission, the York Region Branch also provided first aid and training to more than 5,600 people last year.

In order to provide community support for such a large area, we have four Medical First Responder Units whose 100 volunteers treated 193 patients at 132 public events last year. 162 Therapy Dogs and handlers from our Therapy Dog Units made over 5,500 visits to schools, hospitals, retirement, long-term care homes and workplaces. Youth Units taught first aid and leadership skills to over 200 young people while the Child Car Seat Safety Educators inspected over 250 car seats at monthly clinics.

We rely on donations and fundraising to continue providing these volunteer services and are holding our 12th Annual Black and White Charity Gala on Saturday November 2nd at Angus Glen Golf Club, Markham.

We invite you to attend our event and/or provide sponsorship, a donation, silent auction item or gift certificate to assist in making this a successful evening.

Please contact us at St. John Ambulance York Region by calling 905-773-3394 or emailing fundraising @sjayorkcs.ca for additional information or for assistance with your ticket purchase or donation.

Sincerely,

Henry Chow Chair, Fund Development Committee



York Region Branch | 201-13321 Yonge Street, Richmond Hill ON Canada L4E 0K5 Tel: (905) 773-3394 | Fax: (905) 773-1046 | Email: vork.region@on.sja.ca

Charitable Registration No.: 10802 2237 RR0001





St. John Ambulance York Region

Saturday November 2nd 2019, 6:00 p.m. Angus Glen Golf Club 10080 Kennedy Road, Markham

Name:	Title/Position:			
Company Name:				
Address:				
City:	Province:	Postal Code:		
Telephone:				
Tickets & Tables Purchases I wish to purchaseTi I wish to purchaseTa **Kindly provide the name(s) of you (St. John Ambulance York Branch I	able(s) of 8 @ \$1,199 pe ar guest(s) and any dietar	y restrictions when placing your order		
Sponsorship Opportunities Gold Sponsor \$5,000 **See over for sponsorship incentive		□ Bronze Sponsor \$2,000		
Donations I wish to make a donation in the 	ne amount of \$			
Silent Auction Donation	donation of:			
Retail value of \$				
□ I will mail or deliver my auction	on donation 🛛 Please	contact me to arrange pickup of my donation		
My payment of \$ is end	losed in the form of:			
Cheque (Payable to St. John An				
□ VISA □ MASTERCARD	AMEX			
Name on Card:				
Credit Card Number:	-	Expiry Date (mm/yy):		
CVV Number:	Card Holder S	Signature:		
		d for qualified contributions. 321 Yonge Street, Richmond Hill, ON L4E 0K5 Email: <u>fundraising@sjayorkcs.ca</u>		
	St. John Ambulance York R	egion		

St John Ambulance York Region 12th Annual Black and White Charity Gala Dinner Dance November 2nd 2019

Corporate Sponsorship Levels

Gold Sponsor \$5,000

- ✤ Large logo in the event program and on event signage
- Recognition as a gold sponsor at the event and in any media including <u>www.sjayork.ca</u>
- Two Tables of 8 at the event
- Two foursomes of golf at Angus Glen Golf Club in 2020
- ✤ <u>Tax receipt available for the allowable portion</u>

Silver Sponsor \$3,000.00

- ✤ Logo in the event program and on event signage
- Recognition as a silver sponsor at the event and in any media including <u>www.sjayork.ca</u>
- ✤ One Table of 8 at the event
- Two foursomes of golf at Angus Glen Golf Club in 2020
- ✤ <u>Tax receipt available for the allowable portion</u>

Bronze Sponsor \$2,000.00

- ✤ Logo in the event program and on event signage
- Recognition as a bronze sponsor at the event and in any media including <u>www.sjayork.ca</u>
- ✤ Four seats at the event
- One foursome of golf at Angus Glen Golf Club in 2020
- ✤ Tax receipt available for the allowable portion

Cash Donation Your cash donation will be gratefully accepted

- Recognition in the event program and on <u>www.sjayork.ca</u>
- ✤ <u>Tax receipt available</u>

Silent Auction Donation Please contact us to arrange pickup or delivery of your donation

- Recognition in the event program, on the silent auction table and on <u>www.sjayork.ca</u>
- Tax receipt may be available, depending on type of donation

OFFICE USE ONLY
Registration Received:
Payment Received:
Payment Type:



St. John Ambulance is an international humanitarian organization and is a foundation of the Order of St. John.

BY LAW NO. 09-19

A By Law to Confirm the Proceedings of the Board at its Meeting held on September 25, 2019

The Regional Municipality of York Police Services Board HEREBY ENACTS as follows:

- 1. The action of the Board in respect of each motion, resolution and other action passed and taken by the Board at its meeting is hereby adopted, ratified and confirmed.
- 2. The Chairman of the Board, the Chief of Police and Deputy Chiefs of Police are hereby authorized and directed to do all things necessary to give effect to the said action or to obtain approvals where required, and, except where otherwise provided, the Chairman and Executive Director are hereby directed to execute all documents necessary in that behalf.

ENACTED AND PASSED this 25th day of September, 2019

Mafalda Avellino, Executive Director

Mayor Virginia Hackson, Chair