



## The Regional Municipality of York Police Service Board

Public Board Meeting  
March 25, 2026  
For Information

Report of the Chief of Police

### **Missing Persons Act, 2018**

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#### **1. Recommendation**

That the Board receive this annual report and forward the attachment, Ontario Solicitor General, Annual Report Template, to the Ministry of the Solicitor General in accordance with *O. Reg. 182/19*.

#### **2. Purpose**

This report will provide an overview of reporting requirements under the *Missing Persons Act, 2018* (the Act) and detail any urgent demands made under the Act by York Regional Police in 2025.

#### **3. Background**

Under Section 8 of the *Missing Persons Act, 2018*, police services are required to report annually on their use of urgent demands under the Act, and Police Service Boards are required to make this report available to the public. The *Missing Persons Act, 2018*, was proclaimed by the government on July 1, 2019 and provides officers with additional resources to use when a person goes missing and there is no evidence of criminal activity. Previously when a person went missing without evidence of criminal activity, police were limited in the ways they could investigate. This Act allows police to respond to missing persons investigations quickly while balancing concerns for an individual's privacy. Officers are able to obtain copies of records that may assist in a search, obtain a court order to allow entry into a premises to search for a missing person and make an urgent demand for records without a court order in certain urgent circumstances.

To ensure transparency and accountability, the Act requires that Chiefs of Police and the Commissioner of the Ontario Provincial Police report annually on the use of urgent demands for records by members of the police service using the Ministry's Annual Report Template Form 7. This report shall be provided to the Police Service Board by April 1<sup>st</sup> and must include the total number of urgent demands made that year, the number of missing persons investigations to which they are related and a description of the types of records specified in the urgent demands for records. After receiving the report, the Police Service Board shall provide a copy of the report to the Minister and make the report available to the public by June 1<sup>st</sup>.

Officers who make an urgent demand for records are required to make reasonable efforts to provide notice to the individual whose information has been produced as a result of an urgent demand for records. In addition, officers are also required to report the details of urgent demands for records to an individual designated by the organization, who in turn is required to report to the Police Service Board annually. The individual designated by York Regional Police to receive these reports is the Inspector of the Quality Assurance Bureau.

## **4. Analysis**

### **DEMAND FOR RECORDS**

In 2025, there were 88 submissions made to the Inspector of the Quality Assurance Bureau, outlining urgent demands for records which related to 32 missing persons investigations. Of these 88 submissions, there were 28 demands for records containing contact information or other identifying information, seven demands for photos, videos or other records containing visual representation, four demands for records of telecommunications or records that contain other electronic communications information, 9 demands for records of personal health information, one demand for records related to services received from a service provider as defined in subsection 2(1) of the *Child, Youth and Family Services Act, 2017*, 7 demands for records containing travel and accommodation information and 32 demands for records of financial information.

## **5. Financial Considerations**

There are no financial implications from the results of this report.

## **6. Local Impact**

There are no local impacts from the results of this report.



In accordance with O.Reg.182/19 under the *Missing Persons Act, 2018* the contents included in this report must be prepared by April 1 of each year, and made publicly available by June 1 of each year.

**Data Collection**

**Period of data collection**

Start Date (yyyy/mm/dd)  
2025/01/01

End Date (yyyy/mm/dd)  
2025/12/31

Name of Police Force  
York Regional Police

**Detachment Location (if applicable)**

Unit Number	Street Number	Street Name	PO Box
	47	Don Hillock Drive	

City/Town	Province	Postal Code
Aurora	Ontario	L4G 0S7

Total Number of Urgent Demands made	Number of Missing Persons Investigations in which a demand was made
88	32

**Types of records specified in the urgent demands and total number of times that each type of record was included in the urgent demands**

Records	Description	Total number of times demanded
Records containing contact information or other identifying information	<p>Request sent to CANADIAN AIR TRANSPORT SECURITY AUTHORITY for subject information.</p> <p>Request sent to 360°KIDS for client information.</p> <p>Request sent to YORK HOUSING for client information x2.</p> <p>Request sent to TORONTO HOUSING for client information x4.</p> <p>Request sent to ROGERS for subscriber information x3.</p> <p>Request sent to BELL for subscriber information x3.</p> <p>Request sent to CIKTEL for subscriber information.</p> <p>Request sent to METROLINX for customer information x2.</p> <p>Request sent to BMO for customer information.</p> <p>Request sent to RBC for customer information x2.</p>	28

Records	Description	Total number of times demanded
	<p>Request sent to NATIONAL BANK for customer information.</p> <p>Request sent to SCOTIABANK for customer information.</p> <p>Request sent to YORK REGION TRANSIT for customer information.</p> <p>Request sent to TORONTO TRANSIT COMMISSION for customer information.</p> <p>Request sent to UBER for customer information.</p> <p>Request sent to LYFT for customer information.</p> <p>Request sent to TELUS for subscriber information.</p> <p>Request sent to FREEDOM MOBILE for subscriber information.</p>	
Photos, videos, or other records containing visual representation	<p>Request sent to CANADIAN AIR TRANSPORT SECURITY AUTHORITY for surveillance footage.</p> <p>Request sent to 360°KIDS for surveillance footage.</p> <p>Request sent to ROGERS for surveillance footage x2.</p> <p>Request sent to BMO for surveillance footage.</p> <p>Request sent to RBC for surveillance footage.</p> <p>Request sent to NATIONAL BANK for surveillance footage.</p>	7
Records of telecommunications or records that contain other electronic communications information, including information about signals related to a person's location	<p>Request sent to ROGERS for call records x2.</p> <p>Request sent to CIKTEL for call records.</p> <p>Request sent to BELL for call records.</p>	4
Records of employment information		
Records of personal health information within the meaning of the <i>Personal Health Information Protection Act, 2004</i>	<p>Request sent to MINISTRY OF HEALTH for personal health records x8.</p> <p>Request sent to BRAMPTON CIVIC HOSPITAL for personal health records.</p>	9

Records	Description	Total number of times demanded
Records related to services received from a service provider as defined in subsection 2(1) of the <i>Child, Youth and Family Services Act, 2017</i>	Request sent to 360°KIDS for service information.	1
Records that related to a student of an educational institution		
Records containing travel and accommodation information	<p>Request sent to CANADIAN AIR TRANSPORT SECURITY AUTHORITY for travel records x2.</p> <p>Request sent to 360°KIDS for accommodation information.</p> <p>Request sent to ROGERS for location information x2.</p> <p>Request sent to TORONTO HOUSING for accommodation information.</p> <p>Request sent to YORK HOUSING for accommodation information.</p>	7
Records of financial information	<p>Request sent to TD BANK for banking records x7.</p> <p>Request sent to CIBC for banking records x5.</p> <p>Request sent to RBC for banking records x5.</p> <p>Request sent to BMO for banking records x6.</p> <p>Request sent to ROGERS for banking records x2.</p> <p>Request sent to SCOTIABANK for banking records x6.</p> <p>Request sent to NATIONAL BANK for banking records.</p>	32
Other records		

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