



**The Regional Municipality of York Police Services Board**  
17250 Yonge Street, 4<sup>th</sup> Floor, Newmarket, Ontario, Canada L3Y 6Z1  
905-830-4444 or Toll Free: 1-877-464-9675 ext. 77906  
Fax: 905-895-5249, [yrpsb.ca](http://yrpsb.ca)

To Make a Difference in Our Community

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**MEDIA RELEASE**  
**For immediate release**

**Board Meeting Highlights**  
**February 17, 2016**

## Public Complaints Statistics

In 2015, a total of 150 public complaints were made against York Regional Police officers. This represents a 30% increase in public complaints from 2014. Over 40% of the complaints were related to police procedure while 23% related to verbal abuse, 11% related to physical assault and 11% misuse of authority. Eighty-one (81) public complaints were investigated by both York Regional Police and the Office of the Independent Review Director (OIPRD) with one case resulting in police discipline. Eighteen (18) complaints were resolved by informal resolution, twenty-two (22) were withdrawn and nine (9) determined to be unsubstantiated. Thirty (30) complaints are still under investigation. Sixty-nine (69) complaints were not accepted by the OIPRD because they were determined to be frivolous, vexatious or made in bad faith; could be better dealt with under another statute; were not in the public interest and were over six-months old.

## Results from the Business Survey

As part of the 2017-2019 Business Planning process, York Regional Police randomly surveyed businesses across York Region. Fourteen percent (14%) of the sample responded to the survey. Some key findings include 93% of the survey respondents were either very or reasonably satisfied with York Regional Police's overall service. Eighty percent (80%) agreed or somewhat agreed that York Regional Police were fair, respectful, courteous, competent and respectful. Businesses were most concerned with break-ins, fraud, cybercrime and graffiti. Opportunities for improvement include increasing awareness of reporting online and increasing awareness of business prevention programs offered by York Regional Police.

## Donations to York Regional Police

In 2015, York Regional Police received over \$488,000 in donations most of which were cash donations. Donations have assisted in funding some police programs and equipment and have assisted organizations like Clubs for Cancer, Crime Stoppers, Holiday Heroes and the Youth Opportunities Camp.



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## Board Supports York Region Abuse Program

The Board approved the purchase of a corporate table for the YRAP Hand in Hand Gala to be held on April 30, 2016. The Gala will raise funds for the York Region Abuse Program which provides assessment and counselling services to children, youth and adults who have experienced childhood sexual abuse and all forms of interpersonal violence.

## Board Supports 24<sup>th</sup> Annual Police Appreciation Night

The Board purchased two corporate tables at the 24<sup>th</sup> Annual Police Appreciation Night to be held on May 18, 2016. The mission of the Organizing Committee is to support the mandate of York Regional Police by organizing and conducting events that will encourage public support of the service and raise money to fund police programs and equipment.

## Next Police Services Board Meeting

The next Police Services Board meeting will be held on Wednesday, March 23, 2016 at 9:00 am. Location: York Region Administrative Centre, Committee Room A, 17250 Yonge Street, Newmarket. A copy of the agenda will be posted on the Board's website five days before the meeting.

Board Contact: Mafalda Avellino, Executive Director, [psb@yrp.ca](mailto:psb@yrp.ca) or 905-830-4444 ext. 77906.

Accessible formats or communication supports are available upon request